

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 108/2022 07/06/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: BOSA-DG Transformation digitale

National registration number: 0671.516.647_550141

Postal address: Boulevard Simon Bolivar 30 boîte 1

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Sofie Claeskens

E-mail: Sofie.Claeskens@bosa.fgov.be

Telephone: +32 2

Internet address(es):Main address: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=448091>Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=448091>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=448091>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=BOSA-DGDT-2022%2FM1151Bis-F02>Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=44573>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Service Newsletter

Reference number: BOSA-DGDT-2022/M1151Bis-F02_0

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent marché porte sur la mise à disposition des institutions nommées d'un outil en SaaS pour :

la création, le lancement, la gestion et l'évaluation d'une campagne d'e-mailing ;

la gestion des contacts de manière automatique et dynamique ;

la mise à disposition d'une page cible (landing page) pour entre autres l'inscription à une lettre d'information.

L'abonnement à l'une ou l'autre formule comprendra également les services de maintenance et de support.

La formation et la consultance doivent porter sur l'objet spécifique de l'offre, sur la configuration.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE Belgique / België

II.2.4. Description of the procurement

Le présent marché porte sur la mise à disposition des institutions nommées d'un outil en SaaS pour :

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Le marché prend cours le premier jour calendrier qui suit le jour de l'envoi de la notification de la conclusion du marché, et est conclu pour une période d'un an, prolongeable jusqu'à 3 fois d'un an

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.3. Technical and professional ability**

Minimum level(s) of standards possibly required:
Classe: N/A, Catégorie: N/A

Section IV: Procedure

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 05/07/2022 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

French, Dutch

IV.2.7. Conditions for opening of tenders

Date: 05/07/2022 Local time: 11:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review**

VI.4.1. Review body

Official name: Conseil d'État
Postal address: rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.2. Body responsible for mediation procedures

Official name: Conseil d'État
Postal address: rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Conseil d'État
Postal address: rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.5. Date of dispatch of this notice

02/06/2022