

305973-2026 - Result

Spain – Cleaning services – Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea

Enkarterri Cruces

OJ S 86/2026 05/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: OSAKIDETZA - Servicio Vasco de Salud - Hospital Universitario Cruces (Impulsora)

Email: CONTRATACION.OSIEECRUCES@OSAKIDETZA.EUS

Legal type of the buyer: Regional authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea Enkarterri Cruces

Description: Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea Enkarterri Cruces

Procedure identifier: 7ee6f786-6431-4101-afe3-c323ff41ab2d

Internal identifier: 2025/01862

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90910000 Cleaning services

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 14 859 108,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea Enkarterri Cruces
Description: Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea Enkarterri Cruces
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90910000 Cleaning services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Start date: 01/05/2026

Duration end date: 30/04/2028

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Contrato con 1 prórrogas previstas

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Cost

Description: OFERTA ECONOMICA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: PROGRAMA DE LIMPIEZA Y DISTRIBUCION DE COMIDA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 55

Criterion:

Type: Quality

Description: PLAN DE FORMACION

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: GESTION MEDIOAMBIENTAL

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales de la Comunidad Autónoma de Euskadi

Information about review deadlines: Se iniciará mediante escrito que deberá presentarse en el plazo de 15 días hábiles. Dicho plazo se computará conforme a la Ley de Contratos del Sector Público.

Organisation providing additional information about the procurement procedure: OSAKIDETZA - Servicio Vasco de Salud - Hospital Universitario Cruces (Impulsora)

6. Results

Value of all contracts awarded in this notice: 6 686 598,60 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ISS FACILITY SERVICES SA

Tender:

Tender identifier: 2263577

Identifier of lot or group of lots: LOT-0001

Value of the tender: 6 686 598,60 EUR

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: yes

Percentage of subcontracting: 0

Description: Contrato con 0% de subcontratación permitida

Contract information:

Identifier of the contract: 2025/01862277_00001

Title: Servicio de distribución de comida y limpieza de vajilla en el servicio de cocina del hospital universitario cruces organización sanitaria integrada Ezkerraldea Enkarterri Cruces

Date of the conclusion of the contract: 01/04/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales de la Comunidad Autónoma de Euskadi

Registration number: 111830.0

Postal address: C/ Donostia-San Sebastián, 1

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oararc@euskadi.eus

Telephone: +34 945018000

Internet address: <http://www.ejgv.euskadi.eus>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: OSAKIDETZA - Servicio Vasco de Salud - Hospital Universitario Cruces (Impulsora)

Registration number: S5100023J

Postal address: Plaza de Cruces, 12

Town: Barakaldo

Postcode: 48903

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Contact point: SERVICIO DE HOSTELERÍA

Email: CONTRATACION.OSIEECRUCES@OSAKIDETZA.EUS

Telephone: +34 946006265

Internet address: <http://www.osakidetza.euskadi.net>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0005

Official name: ISS FACILITY SERVICES SA

Size of the economic operator: Large

Registration number: A61895371

Postal address: Carretera Larraskitu, nº 35 - Bajo.

Town: Bilbao

Postcode: 48002

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: bidding@es.issworld.com

Telephone: +34 902202252

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 31d80f0a-f488-4c54-ac83-93141a0c7902 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 04/05/2026 09:15:12 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 305973-2026

OJ S issue number: 86/2026

Publication date: 05/05/2026