

NO-Oslo: software package and information systems

OJ S 186/2012 27/09/2012

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass,

Town: Oslo

Postal code: 0130

Country: Norway

Contact person: NAV økonomi, anskaffelser og forretningsjuridisk avdeling

For the attention of: John Arne Hansen

E-mail: john.arne.hansen@nav.no

Telephone: +47 21071000

Fax: +47 21071010

Internet address(es):

General address of the contracting authority: www.nav.no

Address of the buyer profile: http://www.doffin.no//search/Search_AuthProfile.aspx?ID=AA0005

Additional information can be obtained from:

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: John Arne Hansen

Telephone: +47 21071000

Fax: +47 21071010

Internet address: www.nav.no

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: John Arne Hansen

Telephone: +47 21071000

Fax: +47 21071010

Internet address: www.nav.no

Tenders or requests to participate must be submitted: Official name: Arbeids- og velferdsdirektoratet, NAV økonomi, Anskaffelser og forretningsjuridisk avdeling

Postal address: Postboks 5, St Olavs plass
Town: Oslo
Postal code: 0130
Country: Norway
For the attention of: John Arne Hansen
Telephone: +47 21071000
Fax: +47 21071010
Internet address: www.nav.no

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Purchase of maintenance agreement, user and consultancy support for the HR solution.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

At present, NAV is using Agresso HR og Lønn (Agresso HR and Payroll) for their personnel and payroll administration, as well as WinTid, including MinTid web, for time registration system. The systems are integrated and jointly constitute NAV's HR solution. The HR solution is managed by NAV.

The purpose of the procurement is to ensure that NAV receives new versions of software, have access to ongoing support and assistance for preventive maintenance and bug/error corrections.

Assignments included in the procurement.

— Maintenance of Agresso HR and Payroll and WinTid/MinTid and integration module,

— User support for the HR solution,

— Access to specialist expertise on-site for the HR solution.

The assignments shall be provided collectively by one service provider.

Note: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at http://www.doffin.no/Search/Search_Switch.aspx?ID=267682.

II.1.6. CPV code(s)

48000000 Software package and information systems, 72267100 Maintenance of information technology software, 72260000 Software-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 9 600 000 and 12 800 000 NOK

II.2.2. Information about options

Options: yes

Description of options: The agreement is a 2 year agreement with an option of a 1 + 1 year prolongation.

Agresso HMS additional module.

Health checks.

Provisional timetable for recourse to these options:
in months: 12 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) Other documentation required (please state below)

Requirements:

Service providers are required to be a legally established company.

Documentation requirement:

— Norwegian service providers: Company registration certificate from the Brønnøysund Register Centre,

— Foreign service providers: Certificate of registration in a company register as mandated in the law in the country where the service provider is established.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) Other documentation required (please state below)

— Credit rating from a publicly certified credit rating institution. The rating shall be based on the last known accounting figures with a statement of how the credit rating has developed in the last three years.

Where the service provider has valid reasons for not being able to provide the documentation requested by award authority, service provider can prove his economic and financial standing by any other documentation which award authority can accept. If the service provider does not have such a valid reason, he shall contact award authority, in writing, to clarify which other documentation which award authority can accept.

Minimum level(s) of standards possibly required: Service providers are required to have sufficient capacity to fulfil the contract. The requirement is fulfilled with a credit rating of "good credit worthiness" or better.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) A statement of the quality assurance/quality control system operated by the company.

(2) Other documentation required (please state below)

1. Description of the service provider's technical ability, including:

— A description of service provider's relevant units.

List of tendered personnel or CVs shall not be submitted.

2. Description of the service provider's 3 most important relevant contracts in the last 3 years.

The description shall also include award authority/ client, duration, area of operation/contract value (if the value can not be stated for the sake of confidentiality, please indicate number of full time employments executed by the service provider and service provider's role /responsibility.

— Name and contact information for award authority's/client's contact person that can confirm the information must be submitted if requested.

3. A statement of service provider's quality assurance system, and any certificates issued by independent bodies.

Minimum level(s) of standards possibly required:

1. Service providers are required to have a good ability to fulfil the contract.

2. Service providers are required to have relevant experience from similar assignments.

3. Service providers are required to have well tested and suitable methods for quality assurance.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 7.11.2012

IV.3.4. Time limit for receipt of tenders or requests to participate

7.11.2012 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 30.4.2013

IV.3.8. Conditions for opening of tenders

Date: 7.11.2012 - 13:00

Place:

Sannergt 2, Oslo, Norway.

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

(NT Ref:268738).

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

25.9.2012