

306410-2026 - Result

Spain – Janitorial services – Auxiliares de información, atención al público y control de entradas en los edificios y equipamientos adscritos al Distrito de Usera.

OJ S 86/2026 05/05/2026

Contract or concession award notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Distrito de Usera

Email: ncontrausera@madrid.es

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Auxiliares de información, atención al público y control de entradas en los edificios y equipamientos adscritos al Distrito de Usera.

Description: Es objeto del contrato la prestación de servicios de Auxiliares de información, atención al público y control de entradas, necesarios para el normal funcionamiento de las actividades que se desarrollan en los edificios y equipamientos adscritos al Distrito de Usera.

Procedure identifier: b804635d-9e66-4e9d-bd6b-b334b0d1f8ab

Previous notice: 505395-2021

Internal identifier: 300/2021/00577

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Auxiliares de información, atención al público y control de entradas en los edificios y equipamientos adscritos al Distrito de Usera.

Description: Es objeto del contrato la prestación de servicios de Auxiliares de información, atención al público y control de entradas, necesarios para el normal funcionamiento de las actividades que se desarrollan en los edificios y equipamientos adscritos al Distrito de Usera.

Internal identifier: 300/2021/00577

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98341130 Janitorial services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Bolsa anual de horas a disposición de la administración.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Cierre de equipamientos o instalaciones municipales al aire libre adscritos al distrito en horario nocturno y posterior apertura por la mañana al público.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Description: Oferta economica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Concreción y adecuación del Plan Operativo específico presentado.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 9

Criterion:

Type: Quality

Description: Eficacia del Plan de Control y Mejora de la Calidad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Eficacia del sistema de control de presencia del personal adscrito al servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Distrito de Usera - Tribunal Administrativo de Contratacion Publica
Information about review deadlines: 15 días hábiles desde el día siguiente a la fecha de publicación del acto que se pretende impugnar

Organisation providing more information on the review procedures: Distrito de Usera - Tribunal Administrativo de Contratacion Publica

6. Results

Value of all contracts awarded in this notice: 748 131,42 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: SERVEO CENTRO ESPECIAL EMPLEO S.L.U.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 748 131,42 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 1

Date on which the winner was chosen: 14/06/2022

Date of the conclusion of the contract: 01/08/2022

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

Range of tenders:

Value of the lowest admissible tender: 748 131,42 EUR

Value of the highest admissible tender: 1 406 836,91 EUR

8. Organisations

8.1. ORG-0001

Official name: Distrito de Usera

Registration number: 31011090144869

Registration number: P2807900B

Town: Madrid

Postcode: 28026

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Distrito de Usera

Email: ncontrausera@madrid.es

Telephone: +34 914281106

Internet address: <http://www.madrid.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=6X8ZXgvYmh0QK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratacion Publica

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Other contact points:

Official name: Tribunal Administrativo de Contratacion Publica

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: SERVEO CENTRO ESPECIAL EMPLEO S.L.U.

Size of the economic operator: Large

Registration number: B87514576

Town: Madrid

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: clientes.infra@serveo.com

Telephone: +34 914430965

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

10. Change

Version of the previous notice to be changed

:

435186-2022

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

Notice information

Notice identifier/version: 0a054c88-b675-46cc-b60d-ead0b669dec6 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 04/05/2026 09:48:17 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

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