

306529-2026 - Result

Switzerland – Computer-related services – Multi Domain Service Orchestrator (MDSO)

OJ S 86/2026 05/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SBB CFF FFS Infra-Telecom und Elektroanlagen

Email: einkauf.telecom@sbb.ch

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Multi Domain Service Orchestrator (MDSO)

Description: SBB Telecom is currently undergoing a modernization process for its networks and production platform. This includes the renewal of the data and mobile network across Switzerland in the coming years. Additionally, there is a need to replace or modernize tools in the OSS/BSS area, aiming towards an integrated production platform. One important component of this procurement is the Multi Domain Service Orchestrator (MDSO). The MDSO will act as a central platform for automating and orchestrating the delivery and management of services across various network domains, including data, security, and cellular networks. Additionally, a service assurance solution will be integrated to detect any irregularities in the services and enable appropriate measures to be taken. The MDSO plays a crucial role in ensuring interoperability among various providers and technologies, thus guaranteeing smooth and efficient service delivery for SBB Telecom. This platform will not only facilitate the delivery of the anticipated 100,000 services but also monitor them using the Service Assurance component, so that, in case of any irregularities, prompt action can be taken. Furthermore, the platform is responsible for orchestrating and monitoring network resources. For future network development, SBB aims to implement the zero-touch installation approach to automatically deploy the new networks. The goal is to utilize this approach for approximately 20,000 network devices in the new data network and around 1,800 RAN (Radio Access Network) sites in the mobile communications sector. These devices and sites will need to be efficiently put into operation and monitored. The solution being sought should optionally support the implementation of this approach. The MDSO production platform must support modernization towards open interfaces, decoupling of functions, and a scalable and open architecture. SBB is seeking a provider who embraces agile collaboration and follows modern software development approaches

Procedure identifier: 15f2ef7b-6a0c-4c41-91f9-065e1068d570

Type of procedure: Restricted

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

2.1.4. General information

Additional information: Substantiation for award decision The successful bidder's proposal was the most advantageous overall and received the highest score. The decisive factors were the "price" criterion, for which the successful bidder submitted the lowest bid, and the qualitative criteria, for which the successful bidder received the highest overall score.

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Multi Domain Service Orchestrator (MDSO)

Description: SBB Telecom is currently undergoing a modernization process for its networks and production platform. This includes the renewal of the data and mobile network across Switzerland in the coming years. Additionally, there is a need to replace or modernize tools in the OSS/BSS area, aiming towards an integrated production platform. One important component of this procurement is the Multi Domain Service Orchestrator (MDSO). The MDSO will act as a central platform for automating and orchestrating the delivery and management of services across various network domains, including data, security, and cellular networks. Additionally, a service assurance solution will be integrated to detect any irregularities in the services and enable appropriate measures to be taken. The MDSO plays a crucial role in ensuring interoperability among various providers and technologies, thus guaranteeing smooth and efficient service delivery for SBB Telecom. This platform will not only facilitate the delivery of the anticipated 100,000 services but also monitor them using the Service Assurance component, so that, in case of any irregularities, prompt action can be taken. Furthermore, the platform is responsible for orchestrating and monitoring network resources. For future network development, SBB aims to implement the zero-touch installation approach to automatically deploy the new networks. The goal is to utilize this approach for approximately 20,000 network devices in the new data network and around 1,800 RAN (Radio Access Network) sites in the mobile communications sector. These devices and sites will need to be efficiently put into operation and monitored. The solution being sought should optionally support the implementation of this approach. The MDSO production platform must support modernization towards open interfaces, decoupling of functions, and a scalable and open architecture. SBB is seeking a provider who embraces agile collaboration and follows modern software development approaches

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: The announcement is made in the second phase together with the tender documents.

5.1.2. Place of performance

Country: Switzerland

Anywhere in the given country

Additional information: Selected locations in Switzerland.

5.1.3. Estimated duration

Duration: 1 826 Days

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: The contract duration for Multi Domain Service Orchestrator is set for 5 years, with ten extension options of 1 year each, which can be commissioned by SBB.

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: The award criteria were provided to the tenderers with the invitation to tender.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif fédéral

Information about review deadlines: Instructions on legal remedies In accordance with Article 56 paragraph 1 of the Public Procurement Act (PPA), a written appeal against this decision can be lodged with the Federal Administrative Court, P.O. Box, 9023 St. Gallen, Switzerland, within 20 days of notification. Any appeal is to be submitted in duplicate and must include what is being sought, the grounds for appeal, evidence and the signature of the person lodging the appeal or his or her representative. A copy of this decision and available evidence must be included. The provisions of the Administrative Procedure Act (APA) on legal holidays do not apply in accordance with Article 56 paragraph 2 of the PPA.

Organisation providing additional information about the procurement procedure: SBB CFF FFS Infra-Telecom und Elektroanlagen

6. Results

Value of all contracts awarded in this notice: 65 782 494,34 CHF

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: EN_Accenture AG

Tender:

Tender identifier: 689ad865-944e-46cf-badb-5099bb1e8d55

Identifier of lot or group of lots: LOT-0000

Value of the tender: 65 782 494,34 CHF

The tender was ranked: no

The tender is a variant: no
Subcontracting: No
Contract information:
Identifier of the contract: N/A
Date of the conclusion of the contract: 04/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 3

Range of tenders:

Value of the lowest admissible tender: 65 782 494,34 CHF
Value of the highest admissible tender: 65 782 494,34 CHF

8. Organisations

8.1. ORG-0001

Official name: SBB CFF FFS Infra-Telecom und Elektroanlagen
Registration number: e195be63-422d-42be-b67d-b17310be4a71
Postal address: Hilfikerstrasse 3
Town: Bern 65
Postcode: 3000
Country subdivision (NUTS): Bern / Berne (CH021)
Country: Switzerland
Email: einkauf.telecom@sbb.ch
Telephone: +0000000

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal administratif federal
Registration number: BVGER
Postal address: Postfach
Town: St. Gallen
Postcode: 9023
Country subdivision (NUTS): St. Gallen (CH055)
Country: Switzerland
Email: info@bvger.admin.ch
Telephone: +41584652626
Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch
Registration number: CH001
Postal address: Holzikofenweg 36
Town: Bern
Postcode: 3003
Country subdivision (NUTS): Bern / Berne (CH021)

Country: Switzerland
Email: support@simap.ch
Telephone: +41584646388
Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

8.1. ORG-0010

Official name: EN_Accenture AG
Size of the economic operator: Large
Registration number: 55933740-d13b-45f9-b60f-6ad23dc22385
Postal address: Sihlstrasse 34
Town: Zürich
Postcode: 8001
Country subdivision (NUTS): Zürich (CH040)
Country: Switzerland

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: cc87cd41-a57b-43d7-b0ad-337b62183b4d - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 30
Notice dispatch date: 04/05/2026 02:26:01 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German, French, English
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