

## 307113-2026 - Result

Iceland – Software supply services – Framework Agreement for Microsoft Volume Licensing Solutions for Central Government A1/A2 Entities  
OJ S 86/2026 05/05/2026  
Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Fjársýsla ríkisins  
Email: [brynjar.s.haraldsson@fjs.is](mailto:brynjar.s.haraldsson@fjs.is)  
Legal type of the buyer: Body governed by public law  
Activity of the contracting authority: General public services

#### 1.1. Buyer

Official name: Fjármála- og efnahagsráðuneytið  
Email: [fjr@fjr.is](mailto:fjr@fjr.is)  
Legal type of the buyer: Central government authority  
Activity of the contracting authority: Economic affairs

### 2. Procedure

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#### 2.1. Procedure

Title: Framework Agreement for Microsoft Volume Licensing Solutions for Central Government A1/A2 Entities  
Description: The Financial Management Authority in Iceland, on behalf of the Ministry of Finance and Economic Affairs, ID No. 550169-2829 and UMBRA ID No. 420169-0439 invites tenders for the provision and supply of general information, communication and office software as listed in Government's Microsoft Bill of Material (BoM) in Appendix I. This is a framework agreement, in accordance with Article 40 of the Public Procurement Act no. 120/2016 (PPA). This tender is only for tenderers that are valid Licensing Solution Partners with Microsoft. Tender is not divided into lots but is divided into two baskets. One is for a three year duration, and the other is for a five year duration.  
Procedure identifier: 89249245-bd66-4a4a-8497-132a477ea68b  
Previous notice: dc73977d-577c-4abb-877e-91aac21114c0-01  
Internal identifier: 23246  
Type of procedure: Open  
The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services  
Main classification (cpv): 72268000 Software supply services  
Additional classification (cpv): 48000000 Software package and information systems

##### 2.1.2. Place of performance

Anywhere in the European Economic Area

##### 2.1.4. General information

Additional information: Please refer to page 1 of tender documents regarding maximum values and estimated values of framework agreement. Total price of tenders is listed in this notice in the corresponding brackets.

**Legal basis:**

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Framework Agreement for Microsoft Volume Licensing Solutions for Central Government A1/A2 Entities

Description: The Financial Management Authority in Iceland, on behalf of the Ministry of Finance and Economic Affairs, ID No. 550169-2829 and UMBRA ID No. 420169-0439 invites tenders for the provision and supply of general information, communication and office software as listed in Government's Microsoft Bill of Material (BoM) in Appendix I. This is a framework agreement, in accordance with Article 40 of the Public Procurement Act no. 120/2016 (PPA). This tender is only for tenderers that are valid Licensing Solution Partners with Microsoft. Tender is not divided into lots but is divided into two baskets. One is for a three year duration, and the other is for a five year duration.

Internal identifier: 23246

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems

#### 5.1.2. Place of performance

Anywhere in the European Economic Area

#### 5.1.3. Estimated duration

Duration: 3 Years

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Please refer to page 1 of tender documents regarding maximum values and estimated values of framework agreement. Total price of tenders is listed in this notice in the corresponding brackets.

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Name: Price

Description: Price 100%

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

#### 5.1.15. Techniques

**Framework agreement:**

Framework agreement, without reopening of competition

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Kærunefnd útboðsmála

Information about review deadlines: See tender documents.

Organisation providing more information on the review procedures: Fjársýsla ríkisins

Organisation signing the contract: Fjársýsla ríkisins

## 6. Results

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Maximum value of the framework agreements in this notice: 47 000 000,00 EUR

Approximate value of the framework agreements

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47 000 000,00

EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### Framework agreement:

Maximum value of the framework agreement: 47 000 000,00 EUR

Re-estimated value of the framework agreement: 47 000 000,00 EUR

### 6.1.2. Information about winners

#### Winner:

Official name: Insight Technology Solutions AB

#### Tender:

Tender identifier: Insight Technology Solutions AB

Identifier of lot or group of lots: LOT-0000

Subcontracting: No

#### Contract information:

Identifier of the contract: -

Title: Almennt útboð-Insight Technology Solutions AB

Date on which the winner was chosen: 13/04/2026

Date of the conclusion of the contract: 27/04/2026

The contract is awarded within a framework agreement: no

Organisation signing the contract: Fjársýsla ríkisins

### 6.1.3. Non-winning tenderers

#### Non-winning tenderers

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Official name: Crayon Iceland ehf

Subcontracting: No

### 6.1.4. Statistical information

#### Summary of the review requests the buyer received:

Number of complainants: 0

#### Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

#### Range of tenders:

Value of the lowest admissible tender: 5 197 578 145,00 ISK

Value of the highest admissible tender: 5 206 807 971,00 ISK

## 8. Organisations

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### 8.1. ORG-0001

Official name: Fjársýsla ríkisins  
Registration number: 5402697509  
Department: Procurement  
Postal address: Katrínartún 6  
Town: Reykjavík  
Postcode: 105  
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)  
Country: Iceland  
Contact point: Brynjar Steinn Haraldsson  
Email: [brynjar.s.haraldsson@fjs.is](mailto:brynjar.s.haraldsson@fjs.is)  
Telephone: +3545457500

#### Roles of this organisation:

Buyer  
Group leader  
Central purchasing body acquiring supplies and/or services intended for other buyers  
Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers  
Organisation providing more information on the review procedures  
Organisation signing the contract

### 8.1. ORG-0002

Official name: Kæruneftnd útboðsmála  
Registration number: 550169-1269  
Postal address: Borgartúni 21  
Town: Reykjavík  
Postcode: 105  
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)  
Country: Iceland  
Email: [knu@yfirskattanefnd.is](mailto:knu@yfirskattanefnd.is)  
Telephone: +354 575 8700  
Internet address: <https://www.stjornarradid.is>

#### Roles of this organisation:

Review organisation

### 8.1. ORG-0003

Official name: Fjármála- og efnahagsráðuneytið  
Registration number: 5501692829  
Town: Reykjavík  
Postcode: 101  
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)  
Country: Iceland  
Email: [fjr@fjr.is](mailto:fjr@fjr.is)  
Telephone: 5459200

#### Roles of this organisation:

Buyer

### 8.1. ORG-0004

Official name: Crayon Iceland ehf  
Size of the economic operator: Micro, small, or medium  
Registration number: 6306140740  
Department: Vörusala  
Postal address: Borgartún 26  
Town: Reykjavík  
Postcode: 105  
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)  
Country: Iceland  
Contact point: Halldór Másson  
Email: [halldor.masson@crayon.com](mailto:halldor.masson@crayon.com)  
Telephone: +354 519 9600

**Roles of this organisation:**

Tenderer

**8.1. ORG-0005**

Official name: Insight Technology Solutions AB  
Size of the economic operator: Micro, small, or medium  
Registration number: 5565559522  
Department: Corporate  
Postal address: Kistagången 12  
Town: KISTA  
Postcode: 16440  
Country subdivision (NUTS): Stockholms län (SE110)  
Country: Sweden  
Contact point: Sebastian Lorca  
Email: [Upphandling@insight.com](mailto:Upphandling@insight.com)  
Telephone: 08-52210010

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

**8.1. ORG-0006**

Official name: Merzell Holding ASA  
Registration number: 980921565  
Postal address: Askekroken 11  
Town: Oslo  
Postcode: 0277  
Country subdivision (NUTS): Oslo (NO081)  
Country: Norway  
Contact point: eSender  
Email: [publication@merzell.com](mailto:publication@merzell.com)  
Telephone: +47 21018800  
Fax: +47 21018801  
Internet address: <http://merzell.com/>

**Roles of this organisation:**

TED eSender

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**Notice information**

Notice identifier/version: ff5dd911-bf99-4a3b-85bc-cc8f6e7521a9 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 30/04/2026 12:55:27 (UTC+00:00) Western European Time, GMT

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Languages in which this notice is officially available: English

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