

307457-2026 - Result

Norway – Social work and related services – Framework agreement assistance Oslo Airport (OSL) - for transfer refugees or for return/return to homeland

OJ S 86/2026 05/05/2026

Contract or concession award notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Utlendingsdirektoratet

Email: anskaffelser@udi.no

2. Procedure

2.1. Procedure

Title: Framework agreement assistance Oslo Airport (OSL) - for transfer refugees or for return /return to homeland

Description: The general objective of the procurement was to enter into a framework agreement to ensure that UDI can meet political decisions as regards: The start phase of the receipt of the transfer refugees who have Norway decided to receive occurs in an appropriate manner (OFF). Asylum seekers return, and in some cases are escorted, voluntarily/assisted to their homeland (Recycling unit RTE). In both cases, activities at Oslo Airport shall be efficient and take care of all considerations, both formal and human. Particularly assisted returns shall ensure that there is sufficient capacity so that a lack of resources in this phase does not prevent returns from being carried out. The procurement was carried out in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974. part I and part IV. The contracting authority planned for negotiations to be carried out, but only if it was deemed appropriate for the contracting authority. Negotiations were carried out.

Procedure identifier: ea6fbd3b-2a40-4c6d-8a62-733bcbf90ce6

Previous notice: 4bdf368c-bf42-4f3e-9c66-f0c18c560e7a-01

Internal identifier: 2026/569

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

Main features of the procedure: The procurement was carried out in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974. part I and part IV.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Additional classification (cpv): 60000000 Transport services (excl. Waste transport), 85310000 Social work services, 85320000 Social services, 85321000 Administrative social services, 98390000 Other services

2.1.2. Place of performance

Postal address: Edvard Munchs veg

Town: Gardermoen

Postcode: 2061

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Additional information: See the requirement specifications for further information on the location.

2.1.3. Value

Estimated value excluding VAT: 60 000 000,00 NOK

Maximum value of the framework agreement: 60 000 000,00 NOK

2.1.4. General information

Call for competition is terminated

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be made in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974 parts I and part IV. The contracting authority plans to carry out negotiations, but only if it is deemed appropriate for the contracting authority.

5. Lot

5.1. Lot: LOT-0000

Title: Framework agreement assistance Oslo Airport (OSL) - for transfer refugees or for return /return to homeland

Description: The general objective of the procurement was to enter into a framework agreement to ensure that UDI can meet political decisions as regards: The start phase of the receipt of the transfer refugees who have Norway decided to receive occurs in an appropriate manner (OFF). Asylum seekers return, and in some cases are escorted, voluntarily/assisted to their homeland (Recycling unit RTE). In both cases, activities at Oslo Airport shall be efficient and take care of all considerations, both formal and human. Particularly assisted returns shall ensure that there is sufficient capacity so that a lack of resources in this phase does not prevent returns from being carried out. The procurement was carried out in accordance with the Public Procurement Act of 17 June 2016 (LOA) and the Public Procurement Regulations (FOA) FOR 2016-08-12-974. part I and part IV. The contracting authority planned for negotiations to be carried out, but only if it was deemed appropriate for the contracting authority. Negotiations were carried out.

Internal identifier: 2026/569

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Additional classification (cpv): 60000000 Transport services (excl. Waste transport), 85310000 Social work services, 85320000 Social services, 85321000 Administrative social services, 98390000 Other services

Options:

Description of the options: The contract will be valid for 2 years from the start-up date, with an option for an extension for 1+1 year.

5.1.2. Place of performance

Postal address: Edvard Munchs veg

Town: Gardermoen

Postcode: 2061

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Additional information: See the requirement specifications for further information on the location.

5.1.3. Estimated duration

Start date: 01/05/2026

Duration end date: 30/04/2028

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract will be valid for 2 years from the start-up date, with an option for an extension for 1+1 year.

5.1.5. Value

Estimated value excluding VAT: 60 000 000,00 NOK

Maximum value of the framework agreement: 60 000 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.10. Award criteria

Criterion:

Type: Price

Name: TK 1 Price

Description: Total evaluation price (per annum). Completed 2.3 Price annex.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: TK 2 Quality - plan for capacity and manpower, assignment comprehension and organisation of the services.

Description: • Plan for capacity and manpower: - safeguarding the need for flexibility. •

Assignment comprehension: - A plan that safeguards the assignment's complexity, unprepared and extraordinary events and quick changes in the assignment's content and extent. •

Organisation of the services: - in an appropriate and justifiable manner that shows an understanding of the assignment's challenge picture and complexity. The assignment comprehension will be given the greatest weight

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: TK 3 Quality - plans for training and language competence.

Description: • A plan for training personnel that shows how the specific competence

requirements will be taken care of at all times, as well as how all the services connected to the user groups will be carried out appropriately and correctly. • The plan for language

competence and how the requirement for language competence beyond the minimum

requirement will be safeguarded continuously during the contract period. The plan for training will be emphasised most.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Oslo tingrett

Review organisation: Oslo tingrett

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Oslo tingrett

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed: Oslo tingrett

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Oslo tingrett

Organisation providing additional information about the procurement procedure: Utlendingsdirektoratet

Organisation providing offline access to the procurement documents: Utlendingsdirektoratet

Organisation providing more information on the review procedures: Oslo tingrett

Organisation whose budget is used to pay for the contract: Utlendingsdirektoratet

Organisation executing the payment: Utlendingsdirektoratet

Organisation signing the contract: Utlendingsdirektoratet

6. Results

Maximum value of the framework agreements in this notice: 60 000 000,00 NOK

Approximate value of the framework agreements

:

15 000 000,00

NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 60 000 000,00 NOK

Re-estimated value of the framework agreement: 15 000 000,00 NOK

6.1.2. Information about winners

Winner:

Official name: Link AS

Tender:

Tender identifier: Tilbud Link AS

Identifier of lot or group of lots: LOT-0000

The tender was ranked: no

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 2026/19117

Title: Framework agreement assistance Oslo Airport (OSL) - for transfer refugees or for return /return to homeland

Date on which the winner was chosen: 17/04/2026

Date of the conclusion of the contract: 29/04/2026

Organisation signing the contract: Utlendingsdirektoratet

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Utlendingsdirektoratet

Registration number: 974760746

Postal address: Innspurten 11D

Town: OSLO

Postcode: 0663

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Strategisk anskaffelsesenhhet

Email: anskaffelser@udi.no

Telephone: +47 23351500

Internet address: <http://www.udi.no>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation signing the contract

Organisation whose budget is used to pay for the contract

Organisation executing the payment

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 974714647

Postal address: C. J. Hambros plass 4

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

8.1. **ORG-0003**

Official name: Link AS

Size of the economic operator: Medium

Registration number: 880403982

Postal address: Oshaugen 11

Town: Ulsteinvik

Postcode: 6065

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

Contact point: Link AS

Email: andre@linkmottak.no

Telephone: 47928318

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: 39a6d8cd-ff29-4a46-9b38-1ec448b8f038 - 01

Form type: Result

Notice type: Contract or concession award notice – light regime

Notice subtype: 33

Notice dispatch date: 30/04/2026 10:20:47 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 30/04/2026 11:15:14 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

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