

## 307850-2026 - Result

Spain – Software programming and consultancy services – Servicio de soporte 3N, mantenimiento y evolución tecnológica del sistema informático multimedia de gestión de turnos y esperas (SMGTE) implantado en los centros de salud y hospitales del Servicio Gallego de Salud, dentro del Plan de Recuperación, Transformación y Resiliencia - Financiado por la Unión Europea - NextGenerationEU.

OJ S 86/2026 05/05/2026

Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Servicio Gallego de Salud

Email: [contratacion@sergas.es](mailto:contratacion@sergas.es)

Legal type of the buyer: Regional authority

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: Servicio de soporte 3N, mantenimiento y evolución tecnológica del sistema informático multimedia de gestión de turnos y esperas (SMGTE) implantado en los centros de salud y hospitales del Servicio Gallego de Salud, dentro del Plan de Recuperación, Transformación y Resiliencia - Financiado por la Unión Europea - NextGenerationEU.

Description: Contratación del servicio de soporte 3N, mantenimiento y evolución tecnológica del sistema informático multimedia de gestión de turnos y esperas (SMGTE) implantado en los centros de salud y hospitales del Servicio Gallego de Salud, dentro del Plan de Recuperación, Transformación y Resiliencia - Financiado por la Unión Europea - NextGenerationEU. PROYECTO FINANCIADO CON CARGO A LA INVERSIÓN 3 ("Transformación Digital y Modernización del Ministerio de Hacienda y Función Pública y de las Administraciones de las CCAA y las EELL.PERTE de Salud de Vanguardia") DE LA LÍNEA 6 (SANIDAD) DEL COMPONENTE 11 ("MODERNIZACIÓN DE LAS ADMINISTRACIONES PÚBLICAS") EN EL MARCO DEL PLAN DE RECUPERACIÓN, TRANSFORMACIÓN Y RESILIENCIA-FINANCIADO POR LA UNIÓN EUROPEA-NextGenerationEU.

Procedure identifier: 00bffa70-d75a-4ff2-924a-a53311085980

Internal identifier: NB-SER1-26-011

Type of procedure: Negotiated without prior call for competition

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

##### 2.1.2. Place of performance

Town: Toda la Comunidad Autónoma de Galicia

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

#### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Contratación del servicio de soporte 3N, mantenimiento y evolución tecnológica del sistema informático multimedia de gestión de turnos y esperas (SMGTE) implantado en los centros de salud y hospitales del Servicio Gallego de Salud, dentro del Plan de Recuperación, Transformación y Resiliencia - Financiado por la Unión Europea - NextGenerationEU.

Description: Contratación del servicio de soporte 3N, mantenimiento y evolución tecnológica del sistema informático multimedia de gestión de turnos y esperas (SMGTE) implantado en los centros de salud y hospitales del Servicio Gallego de Salud, dentro del Plan de Recuperación, Transformación y Resiliencia - Financiado por la Unión Europea - NextGenerationEU

Internal identifier: Lote 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

#### 5.1.2. Place of performance

Town: Toda la Comunidad Autónoma

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

#### 5.1.3. Estimated duration

Start date: 01/05/2026

Duration: 3 Years

#### 5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Description: Oferta económica

Description of the method to be used if weighting cannot be expressed by criteria: Oferta

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo de Contratación Pública de la Comunidad Autónoma de Galicia

## 6. Results

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Value of all contracts awarded in this notice: 335 562,57 EUR

### **Direct award**

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Justification for direct award: Service contract awarded on the basis of an exclusive right

Other justification: Protección de derechos exclusivos de propiedad industrial e intelectual y no existiendo una alternativa o sustituto razonable que cubrir las necesidades de la administración y que pueda reemplazar los servicios objeto de este contrato

### **6.1. Result lot identifier: LOT-0001**

Winner selection status: At least one winner was chosen.

### **6.1.2. Information about winners**

#### **Winner:**

Official name: PLEXUS, S.L

#### **Tender:**

Tender identifier: Oferta TECNOLOGÍAS PLEXUS, S.L.

Identifier of lot or group of lots: LOT-0001

Value of the tender: 335 562,57 EUR

Subcontracting: No

#### **Contract information:**

Identifier of the contract: Contrato Lote 1

Date on which the winner was chosen: 08/04/2026

Date of the conclusion of the contract: 30/04/2026

### **6.1.4. Statistical information**

#### **Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders for which it has not been verified if they are admissible or inadmissible

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders verified and inadmissible

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost

Number of tenders or requests to participate received: 0

## 8. Organisations

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### 8.1. ORG-0001

Official name: Servicio Gallego de Salud  
Registration number: Q6550006H  
Postal address: San Lázaro s/n  
Town: Santiago de Compostela  
Postcode: 15703  
Country subdivision (NUTS): A Coruña (ES111)  
Country: Spain  
Email: [contratacion@sergas.es](mailto:contratacion@sergas.es)  
Telephone: +34881540303

#### **Roles of this organisation:**

Buyer

### 8.1. ORG-0002

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad Autónoma de Galicia  
Registration number: A12023977  
Postal address: C/ Raxeira 52, 2.º piso  
Town: Santiago de Compostela  
Postcode: 15781  
Country subdivision (NUTS): A Coruña (ES111)  
Country: Spain  
Email: [tacgal@xunta.gal](mailto:tacgal@xunta.gal)  
Telephone: 881 99 54 81

Internet address: <https://tacgal.xunta.gal/procedementos.html>

#### **Roles of this organisation:**

Review organisation

### 8.1. ORG-0003

Official name: PLEXUS, S.L  
Size of the economic operator: Large  
Registration number: B15726177  
Postal address: C/JOSÉ VILLAR GRANJEL N° 22-24  
Town: Santiago de Compostela  
Postcode: 15890  
Country subdivision (NUTS): A Coruña (ES111)  
Country: Spain  
Email: [leo@plexus.es](mailto:leo@plexus.es)  
Telephone: 981534136  
Internet address: [www.plexus.es](http://www.plexus.es)

#### **Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0001**

### 8.1. ORG-0000

Official name: Publications Office of the European Union  
Registration number: PUBL  
Town: Luxembourg  
Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: [ted@publications.europa.eu](mailto:ted@publications.europa.eu)

Telephone: +352 29291

Internet address: <https://op.europa.eu>

**Roles of this organisation:**

TED eSender

## Notice information

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Notice identifier/version: 037dd838-4830-486a-b1c4-a1098ad69cd9 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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