

United Kingdom-Epping: Health services
OJ S 135/2018 17/07/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: West Essex Clinical Commissioning Group

Postal address: Building 4, Spencer Close, St Margaret's Hospital, The Plain

Town: Epping

NUTS code: UKH3 Essex

Postal code: CM16 6TN

Country: United Kingdom

Contact person: Sarah Clark

E-mail: Sarah.Clark@attain.co.uk

Internet address(es):

Main address: <https://westessexccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://attain.force.com/s/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://attain.force.com/s/>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Integrated Urgent Care (including GP Extended Access) Services for West Essex CCG

Reference number: ACE-0334-2018-West

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

West Essex Clinical Commissioning Group (WECCG) wishes to establish a Lead Provider contract for the provision of Integrated Urgent Care (incorporating Extended Access) Services (IUCS). The IUCS will incorporate the following in scope elements: NHSE mandated services:

- NHS 111 call-handling service,
 - NHS 111 on-line service,
 - Clinical Assessment Service (CAS),
 - Primary Care Out of Hours (OOH) service
- Locally mandated services: — GP Extended Access service with the ability to make pre-bookable routine appointments from primary care alongside urgent referrals from local acute trusts; Princess Alexandra Hospital (PAH) in Harlow, Whipps Cross University Hospital, Mid Essex Hospital Trust (Broomfield Hospital), Cambridge University Foundation Hospital Trust (Addenbrookes Hospital) and NHS111.

II.1.5. Estimated total value

Value excluding VAT: 53 225 060,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKH3 Essex

Main site or place of performance: West Essex — Harlow, Epping and Uttlesford

II.2.4. Description of the procurement

West Essex CCG's strategic vision is to create an Integrated Care Alliance (ICA) with a clear priority for developing and delivering a shared strategy for Integrated Urgent Care in West Essex. In line with national strategy, West Essex CCG is looking to develop an urgent and emergency care system that is intuitive and helps people make the right decisions. The clear aim is to shift the provision of services into local community settings to provide alternatives to A and E whilst placing the responsibility across all services for preventing escalation of need. This will be achieved through timely clinical access for urgent care close to people's homes, moving from "assess and refer" to a "consult and complete" model that promotes an agreed consistent approach to supporting people to manage their health independently. The expectation is that the system will shift towards more "managed urgent care" as opposed to unscheduled urgent care to reduce the pressure on our hospitals so that resources are protected for the sickest patients and those with serious or life threatening needs. The Integrated Urgent Care (incorporating Extended Access) Service (IUCS) is at the centre of this strategy and will be expected to support patients in a crisis, those struggling to cope and in need of support, individuals needing help to manage their health conditions to enable them to live independently and to act as an information point for the general public. The Provider will actively participate, through a senior clinician, in the development and implementation of the shared strategy, for the integrated delivery of care in West Essex and will work in partnership with all relevant professionals, teams, organisations and trusts within the local health and social care system. West Essex Clinical Commissioning Group (WECCG) wishes to establish a Lead Provider contract for the provision of Integrated Urgent Care Services (incorporating Extended Access) Services (IUCS). The IUCS will incorporate the following in scope elements: NHSE mandated services:

- NHS 111 call-handling service,
- NHS 111 on-line service,
- Multi-specialty Clinical Assessment Service (MCAS),

— Primary Care Out of Hours (OOH) service Locally mandated services: — GP Extended Access service with the ability to make pre-bookable routine appointments from primary care alongside urgent referrals from local acute trusts; Princess Alexandra Hospital (PAH) in Harlow, Whipps Cross University Hospital, Mid Essex Hospital Trust (Broomfield Hospital), Cambridge University Foundation Hospital Trust (Addenbrookes Hospital) and NHS111. It is essential that there is interoperability and digital transferability between all elements of the IUCS to avoid unnecessary handoffs, so that the service is seamless for both the patient and their clinical records.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 53 225 060,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Full details are set out within the procurement documentation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/08/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28/02/2019

IV.2.7. Conditions for opening of tenders

Date: 31/08/2018 Local time: 13:00

Information about authorised persons and opening procedure: Tenders will be submitted, and opened, via the nominated procurement portal.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Service to which this procurement relates falls within Schedule 3 of the Public Contract Regulations 2015 (the "Regulations"). As such, the procurement of the service is being run as a bespoke process akin to the Open Procedure, involving the process outlined within the suite of procurement documents. The Contracting Authority does not intend to hold themselves bound by any of the Regulations, save those applicable to Schedule 3 Services. The contract is for a period of 5 years with the option to extend for a further 4 years. You are advised that the budget will be in the region of 5 858 340 GBP per year exclusive of CQUIN at 2,5 % which will be applied to year 2 of the contract onwards. The exception to this is Year 1 where 500k GBP has been added to take into account mobilisation costs. Therefore approximately 53 225 060 GBP total contract value, for the potential 9 years which is a combination of 5 years, plus a possible extension of up to 4 years. The maximum budget for the evaluated 5 years is 29 791 700 GBP. Full information can be found within the Financial Model Template as part of the tender pack. In addition, during the life of the Contract, the Contracting Authority may bring in Additional Optional Services, as described below: Urgent Treatment Centre providing an assessment and / or see and treat service for specific cohorts of patients referred from ED at PAH 24/7; Community Care Coordination Centre providing Single Point of Access to all community services including mental health, social care, specialist health teams, community beds, voluntary sector, routine and complete care needs in the community. Integrated Urgent Care Services for both Herts Valley and East and North Herts CCGs in order to support a consistent service across the Hertfordshire and West Essex Sustainability and Transformation Partnerships (STP) Footprint. Further information can be found within the Supplementary Documents included within the Invitation to Tender pack.

VI.4. Procedures for review

VI.4.1. Review body

Official name: West Essex Clinical Commissioning Group

Postal address: Building 4, Spencer Close, St Margaret's Hospital, The Plain

Town: Epping

Postal code: CM16 6TN

Country: United Kingdom

E-mail: sarah.clark@attain.co.uk

Internet address: <https://westessexccg.nhs.uk>

VI.5. Date of dispatch of this notice

13/07/2018