

308592-2026 - Result

Netherlands – Training services – EA - Online E-cursussen voor Volwassenen (brede persoonlijke ontwikkeling)

OJ S 87/2026 06/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Koninklijke Bibliotheek

Email: inkoop@kb.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: EA - Online E-cursussen voor Volwassenen (brede persoonlijke ontwikkeling)

Description: Het betreft de Europese Aanbesteding van E-cursussen voor Volwassenen (Persoonlijke ontwikkeling) voor de Koninklijke Bibliotheek (KB). De KB wenst vier Raamovereenkomsten te sluiten, per perceel één Raamovereenkomsten. Perceel 1 maximaal 177.750,- excl btw en indexatie per jaar Perceel 2 maximaal 177.750,- excl btw en indexatie per jaar Perceel 3 maximaal 122.500,- excl btw en indexatie per jaar Perceel 4 maximaal 122.500,- excl btw en indexatie per jaar

Procedure identifier: d6f5755b-2a91-4180-b325-e584210570ff

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Het betreft de Europese Aanbesteding van E-cursussen voor Volwassenen (Persoonlijke ontwikkeling) voor de Koninklijke Bibliotheek (hierna de KB). De KB wenst vier Raamovereenkomsten te sluiten, per perceel één Raamovereenkomsten.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80570000 Personal development training services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Perceel 1: Digitaal burgerschap geschikt Beginner

Description: Digitaal burgerschap, geschikt voor de Beginner met als instapeis: Digitaal Basisniveau 2 en Taalniveau B1, zie paragraaf 2.4 van Beschrijvend Document Plafondbedrag voor minimaal 20 cursussen en 50.000 licenties - 177.750,- excl btw
Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1. Plan van Aanpak incl. implementatie, onderhoud en doorontwikkeling

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G2. Aanbod (onderwerpen en niveau's) en aanpasbaarheid

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G3. Helpdesk KB, eindgebruikers en Openbare Bibliotheken

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: G4. Duurzame opslag en verwerking

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Name: P1. Totaalprijs

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation signing the contract: Koninklijke Bibliotheek

5.1. Lot: LOT-0002

Title: Perceel 2: Digitaal burgerschap Gevorderd

Description: Digitaal burgerschap, geschikt voor de Gevorderd Gebruiker, zie paragraaf 2.4 van Beschrijvend Document Plafondbedrag voor minimaal 20 cursussen en 50.000 licenties - 177.750,- excl btw

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1. Plan van Aanpak incl. implementatie, onderhoud en doorontwikkeling

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G2. Aanbod (onderwerpen en niveau's) en aanpasbaarheid

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G3. Helpdesk KB, eindgebruikers en Openbare Bibliotheken

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: G4. Duurzame opslag en verwerking

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Name: P1. Totaalprijs

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation signing the contract: Koninklijke Bibliotheek

5.1. Lot: LOT-0003

Title: Perceel 3: Persoonlijke ontwikkeling breed Beginner

Description: Persoonlijke ontwikkeling breed, geschikt voor de Beginner met als instapeis: Digitaal Basisniveau 2 en Taalniveau B1, zie paragraaf 2.4 van Beschrijvend Document.

Plafondbedrag voor minimaal 20 cursussen en 50.000 licenties - 122.500,- excl btw

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1. Plan van Aanpak incl. implementatie, onderhoud en doorontwikkeling

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G2. Aanbod (onderwerpen en niveau's) en aanpasbaarheid

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G3. Helpdesk KB, eindgebruikers en Openbare Bibliotheken

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: G4. Duurzame opslag en verwerking

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Name: P1. Totaalprijs

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation signing the contract: Koninklijke Bibliotheek

5.1. Lot: LOT-0004

Title: Perceel 4: Persoonlijke ontwikkeling breed Gevorderd

Description: Persoonlijke ontwikkeling breed, geschikt voor de Gevorderde, zie paragraaf 2.4 van Beschrijvend Document Plafondbedrag voor minimaal 20 cursussen en 50.000 licenties - 122.500,- excl btw

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 80500000 Training services

Additional classification (cpv): 80570000 Personal development training services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1. Plan van Aanpak incl. implementatie, onderhoud en doorontwikkeling

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G2. Aanbod (onderwerpen en niveau's) en aanpasbaarheid

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: G3. Helpdesk KB, eindgebruikers en Openbare Bibliotheken

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: G4. Duurzame opslag en verwerking

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Name: P1. Totaalprijs

Description: Zie paragraaf 6.7 van het Beschrijvend Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation signing the contract: Koninklijke Bibliotheek

6. Results

Maximum value of the framework agreements in this notice: 4 804 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 1 422 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: SkillsTown B.V.

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-0001

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0001

Title: P1 Perceel 1: Digitaal burgerschap geschikt Beginner

Date on which the winner was chosen: 29/04/2025

Date of the conclusion of the contract: 01/07/2025

Organisation signing the contract: Koninklijke Bibliotheek

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders
Number of tenders or requests to participate received: 2

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 1 422 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: SkillsTown B.V.

Tender:

Tender identifier: 2

Identifier of lot or group of lots: LOT-0002

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0002

Title: P2 Perceel 2: Digitaal burgerschap Gevorderd

Date on which the winner was chosen: 29/04/2025

Date of the conclusion of the contract: 01/07/2025

Organisation signing the contract: Koninklijke Bibliotheek

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 980 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Soofos B.V.

Tender:

Tender identifier: 3

Identifier of lot or group of lots: LOT-0003

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0003

Title: P3 Perceel 3: Persoonlijke ontwikkeling breed Beginner

Date on which the winner was chosen: 29/04/2025

Date of the conclusion of the contract: 01/07/2025

Organisation signing the contract: Koninklijke Bibliotheek

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

6.1. Result lot identifier: LOT-0004

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 980 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Soofos B.V.

Tender:

Tender identifier: 4

Identifier of lot or group of lots: LOT-0004

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0004

Title: P4 Perceel 4: Persoonlijke ontwikkeling breed Gevorderd

Date on which the winner was chosen: 29/04/2025

Date of the conclusion of the contract: 01/07/2025

Organisation signing the contract: Koninklijke Bibliotheek

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Koninklijke Bibliotheek

Registration number: 2100393

Postal address: Pr Willem-Alexanderhof 5

Town: 'S-GRAVENHAGE

Postcode: 2595BE

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Kevin van Gemert

Email: inkoop@kb.nl

Telephone: +31 703140310

Fax: +31 703140450

Internet address: <http://www.kb.nl>

Other contact points:

Official name: Rechtbank Den-Haag

Town: Den-Haag

Postcode: 2595AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: info.rb.den.haag@rechtspraak.nl

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag/Paginas/default.aspx>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0003

Official name: Soofos B.V.

Size of the economic operator: Micro

Registration number: 63225255

Postal address: Hommelbrink 6

Town: Hattem

Postcode: 8051PV

Country subdivision (NUTS): Veluwe (NL221)

Country: Netherlands

Contact point: A.J.F.M. Verkooijen

Internet address: <http://www.soofos.nl>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0003, LOT-0004

8.1. ORG-0002

Official name: SkillsTown B.V.

Size of the economic operator: Medium

Registration number: 62780506

Postal address: Bogert 3114de verdiep

Town: EINDHOVEN

Postcode: 5612LX

Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Telephone: +31 881410000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002

Notice information

Notice identifier/version: fdf05cd0-b55d-4f2c-9d78-e5df2c7da082 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 05/05/2026 12:28:03 (UTC+02:00) Eastern European Time, Central European Summer Time

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