

**Ireland-Dublin: Information technology services**  
**OJ S 99/2023 24/05/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: HEAnet CLG

National registration number: N/A

Postal address: 5 Exchange Place

Town: Dublin

NUTS code: IE0 Ireland

Postal code: D01EK83

Country: Ireland

Contact person: Tenders Team

E-mail: [tenders@heanet.ie](mailto:tenders@heanet.ie)

Telephone: +353 16609040

**Internet address(es):**

Main address: <http://www.heanet.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1118>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Managed ICT Security Services

Reference number: DPS

**II.1.2. Main CPV code**

72222300 Information technology services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Provision of Managed ICT Security Services.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 175 000 000,00 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 72212730 Security software development services, 72212731 File security software development services, 72212732 Data security software development services, 72223000 Information technology requirements review services, 72246000 Systems consultancy services, 72253200 Systems support services , 72300000 Data services, 72322000 Data management services, 73421000 Development of security equipment, 79710000 Security services

### **II.2.3. Place of performance**

NUTS code: IE0 Ireland

Main site or place of performance: Dublin 1

### **II.2.4. Description of the procurement**

Delivery a centralised/sectoral Security Operations Centre (SOC) and associated Security Information and Event Management system (SIEM) Service. The Service will include:

- a. 24 x 7, 365 monitoring and shared hosted SIEM platform;
- b. Add-on Services (Optional - Advanced Security Services and Adhoc Professional Services);
- c. Implementation on a phased basis;

### **II.2.5. Award criteria**

Quality criterion - Name: Functional and Technical / Weighting: 40

Quality criterion - Name: Professional Services / Weighting: 10

Quality criterion - Name: SLA / Weighting: 5

Quality criterion - Name: Onboarding and Exit Strategy / Weighting: 10

Quality criterion - Name: Green / Weighting: 5

Price - Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

This is a DPS tender under HEAnet CLG's DPS for the provision of ICT Managed Security Services for use by HEAnet, its subsidiaries, member institutions and customers (including schools).

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

A dynamic purchasing system was set up

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 089-243293](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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#### **Title:**

Implementation and Delivery of a Managed Sectoral SOC and SIEM Service

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

20/01/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Fox IT B.V.

Postal address: Olof Palmestraat 6

Town: Delft

NUTS code: NL12 Friesland (NL)

Postal code: 2616

Country: Netherlands

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 82 000 000,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Dublin 7

Town: Dublin

Country: Ireland

**VI.5. Date of dispatch of this notice**

19/05/2023