

309676-2026 - Competition

Latvia – Software package and information systems – Freshworks Inc. produktu Freshsales Suite Enterprise un Freshdesk Enterprise licenču un papildus add-on pagarināšanu uz nākamo periodu

OJ S 87/2026 06/05/2026

Contract or concession notice – standard regime - Change notice
Supplies

1. Buyer

1.1. Buyer

Official name: Akciju sabiedrība "Latvenergo"

Email: elina.sele@latvenergo.lv

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: Freshworks Inc. produktu Freshsales Suite Enterprise un Freshdesk Enterprise licenču un papildus add-on pagarināšanu uz nākamo periodu

Description: Freshworks Inc. produktu Freshsales Suite Enterprise un Freshdesk Enterprise licenču un papildus add-on pagarināšanu uz nākamo periodu

Procedure identifier: e066af96-7067-4e6e-925e-041dace9cdef

Internal identifier: AS"Latvenergo"2026/3

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Freshworks Inc. produktu Freshsales Suite Enterprise un Freshdesk Enterprise licenču un papildus add-on pagarināšanu uz nākamo periodu

Description: Freshworks Inc. produktu Freshsales Suite Enterprise un Freshdesk Enterprise licenču un papildus add-on pagarināšanu uz nākamo periodu

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Postal address: Pulkveža Brieža iela 12

Town: Rīga

Postcode: LV-1230

Country subdivision (NUTS): Rīga (LV006)

Country: Latvia

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 15426b7d-7e8b-4863-a5e3-d12d90adaefc-01

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

5.1.11. Procurement documents

Address of the procurement documents: <https://www.eis.gov.lv/EKEIS/Supplier/Procurement/169644>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.eis.gov.lv/EKEIS/Supplier/Procurement/169644>

Languages in which tenders or requests to participate may be submitted: Latvian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 13/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Saskaņā ar iepirkuma tehnisko specifikāciju un iepirkuma līguma projektu

Electronic invoicing: Required

Electronic payment will be used: yes

Financial arrangement: Saskaņā ar iepirkuma līguma projektu

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Iepirkumu uzraudzības birojs

Information about review deadlines: Iesniegums iesniedzams Iepirkumu uzraudzības birojam, līdz 07/05/2026

Organisation providing additional information about the procurement procedure: Akciju sabiedrība "Latvenergo"

8. Organisations

8.1. ORG-0001

Official name: Akciju sabiedrība "Latvenergo"

Registration number: 40003032949

Postal address: Pulkveža Brieža iela 12

Town: Rīga

Postcode: LV-1230

Country subdivision (NUTS): Rīga (LV006)

Country: Latvia

Contact point: Elīna Sēle

Email: elina.sele@latvenergo.lv

Telephone: +37125715556

Internet address: <https://latvenergo.lv>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Iepirkumu uzraudzības birojs

Registration number: 90001263305

Postal address: Smilšu iela 1

Town: Rīga

Postcode: LV-1919

Country subdivision (NUTS): Rīga (LV006)

Country: Latvia

Contact point: Juridiskais departaments

Email: pasts@iub.gov.lv

Telephone: +37122416641

Internet address: <https://www.iub.gov.lv>

Information exchange endpoint (URL): <https://www.eis.gov.lv/EKEIS/Supplier/Organizer/472>

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

5b7f1c3a-67d7-46c9-9152-ae1c564ea49d-01

Main reason for change

:

Information updated

Description

:

Tiek pagarināts pieteikumu iesniegšanas termiņš

10.1. Change

Section identifier: LOT-0000

Notice information

Notice identifier/version: 751911e8-3782-4be1-a845-f4f446f3c401 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 17

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