

## 310244-2026 - Planning

Norway – Collection agency services – Market dialogue on receivable services for Trondheim municipality

OJ S 87/2026 06/05/2026

Prior information notice or a periodic indicative notice used only for information

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Trondheim kommune

Email: [marthe.sundberg@trondheim.kommune.no](mailto:marthe.sundberg@trondheim.kommune.no)

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

#### 1.1. Buyer

Official name: Bakklandet Menighets Omsorgsenter

Email: [bakklandet-omss.postmottak@trondheim.kommune.no](mailto:bakklandet-omss.postmottak@trondheim.kommune.no)

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Health

#### 1.1. Buyer

Official name: Trondhjems Hospital

Email: [trondhjems-hosp.postmottak@trondheim.kommune.no](mailto:trondhjems-hosp.postmottak@trondheim.kommune.no)

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Health

#### 1.1. Buyer

Official name: Kystad helse- og velferdssenter

Email: [kystad-helse.postmottak@trondheim.kommune.no](mailto:kystad-helse.postmottak@trondheim.kommune.no)

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: Market dialogue on receivable services for Trondheim municipality

Description: Trondheim municipality invites tenderers to a market dialogue for a new contract for receivable services. This time the portfolio is expanded with municipal fees, starting loans, social loans, too much paid wages and improperly paid social benefits. Market dialogue

Attached is the tender documentation, requirement specifications and price form with requirement specifications from the previous competition. The contracting authority would like feedback from potential tenderers on, among other things, the following topics: News, development and legislative changes What worked last Climate and environmental documentation requirement Minimum requirement and award criteria Participation, Fill in the response form and send to us via the communication tab in Merzell. After the responses have been received and processed, it may be relevant to invite some relevant actors to 1:1 meetings for some further clarifications. The deadline for participation is 29.05.2026. After this it will still be possible to send us answers, but this cannot be expected to be taken into account

in the procurement. We encourage all potential suppliers to provide feedback on the market dialogue.

Internal identifier: 2026/15364

#### **2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services, 66171000 Financial consultancy services, 79110000 Legal advisory and representation services, 79111000 Legal advisory services, 79112000 Legal representation services, 79400000 Business and management consultancy and related services, 79410000 Business and management consultancy services, 79412000 Financial management consultancy services, 79941000 Toll-collection services

#### **2.1.2. Place of performance**

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

#### **2.1.4. General information**

##### **Legal basis:**

Directive 2014/24/EU

Anskaffelsesforskriften - The Procurement Act and the Procurement Regulations.

### **3. Part**

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#### **3.1. Part: PAR-0000**

Title: Market dialogue on receivable services for Trondheim municipality

Description: Trondheim municipality invites tenderers to a market dialogue for a new contract for receivable services. This time the portfolio is expanded with municipal fees, starting loans, social loans, too much paid wages and improperly paid social benefits. Market dialogue Attached is the tender documentation, requirement specifications and price form with requirement specifications from the previous competition. The contracting authority would like feedback from potential tenderers on, among other things, the following topics: News, development and legislative changes What worked last Climate and environmental documentation requirement Minimum requirement and award criteria Participation, Fill in the response form and send to us via the communication tab in Mercell. After the responses have been received and processed, it may be relevant to invite some relevant actors to 1:1 meetings for some further clarifications. The deadline for participation is 29.05.2026. After this it will still be possible to send us answers, but this cannot be expected to be taken into account in the procurement. We encourage all potential suppliers to provide feedback on the market dialogue.

Internal identifier: 2026/15364

#### **3.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 66170000 Financial consultancy, financial transaction processing and clearing-house services

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Additional classification (cpv): 79410000 Business and management consultancy services  
Additional classification (cpv): 79412000 Financial management consultancy services  
Additional classification (cpv): 79941000 Toll-collection services

### 3.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway

### 3.1.5. General information

#### Reserved participation

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Participation is not reserved.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 3.1.6. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/282425817.aspx>

### 3.1.7. Terms of procurement

The execution of the contract must be performed within the framework of sheltered employment programmes: No

### 3.1.9. Further information, mediation and review

Mediation organisation: Trøndelag tingrett

Review organisation: Trøndelag tingrett

Organisation providing additional information about the procurement procedure: Trondheim kommune

Organisation providing offline access to the procurement documents: Trondheim kommune

Organisation providing more information on the review procedures: Trøndelag tingrett

## 8. Organisations

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### 8.1. ORG-0001

Official name: Trondheim kommune

Registration number: 942110464

Postal address: Erling Skakkes gate 14

Town: TRONDHEIM

Postcode: 7004

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Marthe Sundberg

Email: [marthe.sundberg@trondheim.kommune.no](mailto:marthe.sundberg@trondheim.kommune.no)

Telephone: +47 72540000

Internet address: <https://www.trondheim.kommune.no>

#### Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

### 8.1. ORG-0002

Official name: Bakklandet Menighets Omsorgsenter  
Registration number: 970161414  
Postal address: Aasmund Vinjes gate 2, inngang E  
Town: Trondheim  
Postcode: 7015  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway  
Email: [bakklandet-omss.postmottak@trondheim.kommune.no](mailto:bakklandet-omss.postmottak@trondheim.kommune.no)  
Telephone: 72544500

**Roles of this organisation:**

Buyer

### 8.1. ORG-0003

Official name: Trondhjems Hospital  
Registration number: 938658374  
Postal address: Hospitalsløkkan 2-4  
Town: Trondheim  
Postcode: 7012  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway  
Email: [trondhjems-hosp.postmottak@trondheim.kommune.no](mailto:trondhjems-hosp.postmottak@trondheim.kommune.no)  
Telephone: 72544200

**Roles of this organisation:**

Buyer

### 8.1. ORG-0004

Official name: Kystad helse- og velferdssenter  
Registration number: 875 383 922  
Postal address: Laura Hangerås veg 1  
Town: Trondheim  
Postcode: 7026  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway  
Email: [kystad-helse.postmottak@trondheim.kommune.no](mailto:kystad-helse.postmottak@trondheim.kommune.no)  
Telephone: 72545520

**Roles of this organisation:**

Buyer

### 8.1. ORG-0005

Official name: Trøndelag tingrett  
Registration number: 926722794  
Town: Trondheim  
Postcode: 7004  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway  
Email: [trondelag.tingrett@domstol.no](mailto:trondelag.tingrett@domstol.no)  
Telephone: 73542400

**Roles of this organisation:**

Review organisation

## Notice information

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