

310611-2026 - Competition

France – Benefit services – Prestation d'accueil des 4 sites concernés de la Retraite Complémentaire du groupe AG2R LA MONDIALE
OJ S 87/2026 06/05/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: GIE AG2R

Email: marie-helene.creton@ag2rlamondiale.fr

Legal type of the buyer: Organisation awarding a contract subsidised by a contracting authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Prestation d'accueil des 4 sites concernés de la Retraite Complémentaire du groupe AG2R LA MONDIALE

Description: La présente consultation est un contrat de service ayant pour objet la prestation d'accueil physique, téléphonique et autres missions propres à chaque site concerné.

Procedure identifier: 62c4339a-773d-41ca-94f6-2d8472ed9285

Internal identifier: SC-2026-02

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75310000 Benefit services

2.1.2. Place of performance

Country: France

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 0,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Lot 1 Paris

Description: Lot 1 Paris

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75310000 Benefit services

5.1.2. Place of performance

Country: France

Anywhere in the given country

5.1.3. Estimated duration

Start date: 24/09/2026

Duration end date: 23/09/2029

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_ynMcHgUBCq

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_ynMcHgUBCq

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 05/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Yes

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: GIE AG2R

Information about review deadlines: La juridiction chargée des procédures de recours et pouvant donner les informations nécessaires sur les modalités de celles-ci est la suivante : Tribunal judiciaire du ressort de la Cour d'Appel de Paris.

Organisation providing more information on the review procedures: GIE AG2R

5.1. Lot: LOT-0007

Title: Lot 2 MARSEILLE

Description: Lot 2 MARSEILLE

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75310000 Benefit services

5.1.2. Place of performance

Country: France

Anywhere in the given country

5.1.3. Estimated duration

Start date: 24/09/2026

Duration end date: 23/09/2029

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_ynMcHgUBCq

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_ynMcHgUBCq

Languages in which tenders or requests to participate may be submitted: French
Electronic catalogue: Not allowed
Deadline for receipt of tenders: 05/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Yes
Electronic invoicing: Not allowed
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: GIE AG2R
Information about review deadlines: La juridiction chargée des procédures de recours et pouvant donner les informations nécessaires sur les modalités de celles-ci est la suivante : Tribunal judiciaire du ressort de la Cour d'Appel de Paris.
Organisation providing more information on the review procedures: GIE AG2R

5.1. Lot: LOT-0008

Title: Lot 3 Rennes
Description: Lot 3 Rennes
Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 75310000 Benefit services

5.1.2. Place of performance

Country: France
Anywhere in the given country

5.1.3. Estimated duration

Start date: 24/09/2026
Duration end date: 23/09/2029

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_ynMcHgUBCq

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_ynMcHgUBCq

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 05/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Yes

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: GIE AG2R

Information about review deadlines: La juridiction chargée des procédures de recours et pouvant donner les informations nécessaires sur les modalités de celles-ci est la suivante : Tribunal judiciaire du ressort de la Cour d'Appel de Paris.

Organisation providing more information on the review procedures: GIE AG2R

5.1. Lot: LOT-0009

Title: Lot 4 Chartres

Description: Lot 4 Chartres

Internal identifier: 4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75310000 Benefit services

5.1.2. Place of performance

Country: France

Anywhere in the given country

5.1.3. Estimated duration

Start date: 24/09/2026

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_ynMcHgUBCq

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_ynMcHgUBCq

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 05/06/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Yes

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: GIE AG2R

Information about review deadlines: La juridiction chargée des procédures de recours et pouvant donner les informations nécessaires sur les modalités de celles-ci est la suivante : Tribunal judiciaire du ressort de la Cour d'Appel de Paris.

Organisation providing more information on the review procedures: GIE AG2R

8. Organisations

8.1. ORG-0001

Official name: GIE AG2R

Registration number: 77568291701526

Postal address: 104-110 BOULEVARD HAUSSMANN

Town: Paris

Postcode: 75008

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: marie-helene.creton@ag2ramondiale.fr

Telephone: 0630675432

Information exchange endpoint (URL): https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_ynMcHgUBCq

Buyer profile: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 141a3ebf-927f-43de-aa14-9dce341d8f71 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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