

310783-2026 - Competition

Portugal – Management-related services – Prestação de serviços integrados de pagamento para os canais de venda web e mobile da CP e a disponibilização dos meios de apoio à sua gestão.

OJ S 87/2026 06/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: CP - Comboios de Portugal, EPE

Email: compras@cp.pt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Prestação de serviços integrados de pagamento para os canais de venda web e mobile da CP e a disponibilização dos meios de apoio à sua gestão.

Description: Prestação de serviços integrados de pagamento para os canais de venda web e mobile da CP e a disponibilização dos meios de apoio à sua gestão.

Procedure identifier: 87699a23-04e1-4ff9-b8b1-e6eee7d6926a

Internal identifier: 834758

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Conforme Caderno de Encargos.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79420000 Management-related services

2.1.2. Place of performance

Town: Todos

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 2 654 069,09 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Prestação de serviços integrados de pagamento para os canais de venda web e mobile da CP e a disponibilização dos meios de apoio à sua gestão.

Description: Prestação de serviços integrados de pagamento para os canais de venda web e mobile da CP e a disponibilização dos meios de apoio à sua gestão.

Internal identifier: 834758

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79420000 Management-related services

5.1.2. Place of performance

Town: Todos

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 654 069,09 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Outros

Description: Qualidade da solução

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Outros

Description: Reporting sobre transações

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Outros

Description: Qualidade dos componentes de software de interação direta pela CP

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Outros

Description: Requisitos opcionais

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Outros

Description: Prazo para disponibilização dos valores na conta bancária da CP após realização da transação

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTA4MjY2OA

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: O valor da caução é de 5.00% do preço contratual.

Deadline for receipt of tenders: 03/06/2026 23:59:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 66 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Conforme Caderno de Encargos.

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Conforme Caderno de Encargos.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CP - Comboios de Portugal, EPE

Information about review deadlines: Nos termos legais.

Organisation providing additional information about the procurement procedure: CP - Comboios de Portugal, EPE

8. Organisations

8.1. ORG-0001

Official name: CP - Comboios de Portugal, EPE

Registration number: 500498601

Department: Direção de Contratação

Postal address: Calçada do Duque 20

Town: Lisboa

Postcode: 1249-109

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

Contact point: Direção de Contratação

Email: compras@cp.pt

Telephone: 211023839

Fax: 211023929

Internet address: <https://www.cp.pt>

Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

Contact point: Ponto de contacto

Email: 2serie@diariodarepublica.pt

Telephone: +351 217810870

Fax: +351 213945716

Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

Notice information

Notice identifier/version: dcc97062-0acb-4ac3-982a-eff9eff42742 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 17

Notice dispatch date: 04/05/2026 15:18:22 (UTC+01:00) Central European Time, Western European Summer Time

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