

311369-2026 - Contract modification

Ireland – IT services: consulting, software development, Internet and support – 15/040 - National Leakage Management System (LMS)

OJ S 87/2026 06/05/2026

Contract modification notice

Services

1. Buyer

1.1. Buyer

Official name: Uisce Éireann

Email: tenders@water.ie

2. Procedure

2.1. Procedure

Title: 15/040 - National Leakage Management System (LMS)

Description: 15/040 - National Leakage Management System (LMS)

Procedure identifier: 1f6ddc6c-0d2e-469b-bdcf-9d247dd5bdb7

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: 15/040 - National Leakage Management System (LMS)

Description: 15/040 - National Leakage Management System (LMS)

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Ireland

Anywhere in the given country

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15. Techniques

Framework agreement:

No framework agreement

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: .

Organisation providing additional information about the procurement procedure: Uisce Éireann

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Uisce Éireann

6. Results

Value of all contracts awarded in this notice: 5 300 907,00 EUR

6.1. Result lot identifier: LOT-0001

6.1.2. Information about winners

Winner:

Official name: Crowder & Co Ltd

Tender:

Tender identifier: 15/040

Identifier of lot or group of lots: LOT-0001

Value of the tender: 5 300 907,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: Crowder & Co Ltd

Date of the conclusion of the contract: 19/12/2016

Organisation signing the contract: Uisce Éireann

7. Modification

7.1. Modification

Identifier of the previous contract award notice: 5c2779cd-0bb9-4ac2-ab30-01c084ce2c68-01

Identifier of the modified contract: Crowder & Co Ltd

Reason for modification: Need for additional works, services or supplies by the original contractor.

Description: Need for additional works, services or supplies by the original contractor /concessionaire (Art. 43(1)(b) of Directive 2014/23/EU, Art. 72(1)(b) of Directive 2014/24/EU, Art. 89(1)(b) of Directive 2014/25/EU. The Network Management System (NMS) is a critical operational platform within UÉ, underpinning compliance with national regulatory performance standards for leakage management and serving as the core system for network analytics, regulatory reporting and operational decision-making. The system is a bespoke UÉ specific platform supplied, developed and maintained by the original equipment manufacturer (OEM). The supplier provides ongoing support, maintenance, system enhancements and integration services to ensure that the NMS remains fully aligned with Uisce Éireann's operational, regulatory and transformation requirements. The existing supplier's longer contract

engagement extended from December 2026 to 18/12/2029 is justified by economic and technical grounds where a change of supplier would have caused: 1) significant inconvenience and disruption given that the NMS is fully embedded within UÉ information systems and incorporates bespoke technologies and complex integrations with multiple core systems. Replicating this highly customised functionality with an alternative supplier would result in substantial duplication of costs and operational disruption; 2) migration to an alternative system would introduce increased levels of financial, regulatory, operational, system integration, strategic and reporting risk; and 3) disruption to operational continuity as the system is necessary to maintain service reliability, ensure alignment with UÉ objectives and to avoid programme delays during a period of major organisational and digital change. Total contract value before modification €5,300,907.00 Total contract value after the modifications €7,507,964.00

7.1.1. Change

Description of modifications: Need for additional works, services or supplies by the original contractor/concessionaire (Art. 43(1)(b) of Directive 2014/23/EU, Art. 72(1)(b) of Directive 2014/24/EU, Art. 89(1)(b) of Directive 2014/25/EU. The Network Management System (NMS) is a critical operational platform within UÉ, underpinning compliance with national regulatory performance standards for leakage management and serving as the core system for network analytics, regulatory reporting and operational decision-making. The system is a bespoke UÉ specific platform supplied, developed and maintained by the original equipment manufacturer (OEM). The supplier provides ongoing support, maintenance, system enhancements and integration services to ensure that the NMS remains fully aligned with Uisce Éireann's operational, regulatory and transformation requirements. The existing supplier's longer contract engagement extended from December 2026 to 18/12/2029 is justified by economic and technical grounds where a change of supplier would have caused: 1) significant inconvenience and disruption given that the NMS is fully embedded within UÉ information systems and incorporates bespoke technologies and complex integrations with multiple core systems. Replicating this highly customised functionality with an alternative supplier would result in substantial duplication of costs and operational disruption; 2) migration to an alternative system would introduce increased levels of financial, regulatory, operational, system integration, strategic and reporting risk; and 3) disruption to operational continuity as the system is necessary to maintain service reliability, ensure alignment with UÉ objectives and to avoid programme delays during a period of major organisational and digital change. Total contract value before modification €5,300,907.00 Total contract value after the modifications €7,507,964.00

8. Organisations

8.1. ORG-0001

Official name: Uisce Éireann

Registration number: 00023

Town: Dublin

Postcode: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@water.ie

Telephone: 0214519000

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure
Organisation signing the contract

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Crowder & Co Ltd
Registration number: 00031
Town: dublin
Postcode: dublin
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

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