

312857-2026 - Result

Ireland – Facilities management software development services and software development services suite – Award of Contract to Gladstone MRM Limited for the ongoing maintenance, support and any required upgrade of the existing Leisure Management system

OJ S 88/2026 07/05/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Dublin City Council

Email: warren.betts@dublincity.ie

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Award of Contract to Gladstone MRM Limited for the ongoing maintenance, support and any required upgrade of the existing Leisure Management system

Description: Dublin City Council has awarded a contract to Gladstone for the ongoing maintenance and support of the existing Leisure Management system including any required upgrades. This system is key for the operation and support of Dublin City Council Sport and Recreation section facilities. This contract was originally awarded to Gladstone in 2018. This contract is for a period of 2 years with the option to extend for an additional period of 1 year. Dublin City Council is relying on Article 32.2(b) (ii) and (iii) for the award of this contract. Article 32.2 states: The negotiated procedure without prior publication may be used for public works contracts, public supply contracts and public service contracts in any of the following cases: b) where the works, supplies or services can be supplied only by a particular economic operator for any of the following reasons: (ii) competition is absent for technical reasons; (iii) the protection of exclusive rights, including intellectual property rights; The exceptions set out in points (ii) and (iii) shall only apply when no reasonable alternative or substitute exists and the absence of competition is not the result of an artificial narrowing down of the parameters of the procurement;

Procedure identifier: fa2426c2-8cab-4020-969b-d0e1ea522aec

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212420 Facilities management software development services and software development services suite

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 410 507,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Award of Contract to Gladstone MRM Limited for the ongoing maintenance, support and any required upgrade of the existing Leisure Management system

Description: Dublin City Council has awarded a contract to Gladstone for the ongoing maintenance and support of the existing Leisure Management system including any required upgrades. This system is key for the operation and support of Dublin City Council Sport and Recreation section facilities. This contract was originally awarded to Gladstone in 2018. This contract is for a period of 2 years with the option to extend for an additional period of 1 year. Dublin City Council is relying on Article 32.2(b) (ii) and (iii) for the award of this contract. Article 32.2 states: The negotiated procedure without prior publication may be used for public works contracts, public supply contracts and public service contracts in any of the following cases: b) where the works, supplies or services can be supplied only by a particular economic operator for any of the following reasons: (ii) competition is absent for technical reasons; (iii) the protection of exclusive rights, including intellectual property rights; The exceptions set out in points (ii) and (iii) shall only apply when no reasonable alternative or substitute exists and the absence of competition is not the result of an artificial narrowing down of the parameters of the procurement;

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212420 Facilities management software development services and software development services suite

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 410 507,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Cost @ 100%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 410 507,00 EUR

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: Dublin City Council has awarded a contract to Gladstone for the ongoing maintenance and support of the existing Leisure Management system including any required upgrades. This system is key for the operation and support of Dublin City Council Sport and Recreation section facilities. This contract was originally awarded to Gladstone in 2018. This contract is for a period of 2 years with the option to extend for an additional period of 1 year. Dublin City Council is relying on Article 32.2(b) (ii) and (iii) for the award of this contract. Article 32.2 states: The negotiated procedure without prior publication may be used for public works contracts, public supply contracts and public service contracts in any of the following cases: b) where the works, supplies or services can be supplied only by a particular economic operator for any of the following reasons: (ii) competition is absent for technical reasons; (iii) the protection of exclusive rights, including intellectual property rights; The exceptions set out in points (ii) and (iii) shall only apply when no reasonable alternative or substitute exists and the absence of competition is not the result of an artificial narrowing down of the parameters of the procurement;

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: Gladstone MRM Ltd

Tender:

Tender identifier: Award of Contract to Gladstone MRM Limited for the ongoing maintenance, support and any required upgrade of the existing Leisure Management system

Identifier of lot or group of lots: LOT-0001

Value of the tender: 410 507,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: Award of Contract to Gladstone MRM Limited for the ongoing maintenance, support and any required upgrade of the existing Leisure Management system

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Dublin City Council
Registration number: IE47732154U
Postal address: Civic Offices, Wood Quay
Town: Dublin
Postcode: D08 RF3F
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: warren.betts@dublincity.ie
Telephone: 01 2222222
Internet address: <https://www.dublincity.ie>
Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Gladstone MRM Ltd
Size of the economic operator: Micro, small, or medium
Registration number: 99790370
Town: Oxfordshire

Postcode: OX10 9BT

Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

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