

Belgium-Brussels: Computer-based test (CBT) delivery to candidates in the EU staff selection process

OJ S 182/2013 19/09/2013

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, European Personnel Selection Office — EPSO 01 — e-Selection

Postal address: avenue de Cortenbergh 25

Town: Brussels

Postal code: 1049

Country: Belgium

E-mail: hr-contrats-marches@ec.europa.eu

Fax: +32 22991924

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title**

Computer-based test (CBT) delivery to candidates in the EU staff selection process.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Contractor's own premises with tests delivered at test centres mainly in all Member States of the European Union.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4. Short description of the contract or purchase(s)

The European Personnel Selection Office (EPSO) wishes to enter into framework service contracts to be able to continue with computer-based test delivery to candidates participating in open staff selection procedures for the EU institutions. The tender is divided into 4 lots.

Lot 1: delivery of computer-based tests (multiple-choice items):

Lot 1 covers the delivery of a series of MCQ tests in the test centre network provided by the

contractor. Tests are delivered either in English, French or German or in all official EU languages. The length of the tests varies between 30 and 180 minutes.

The general requirements can be summarised as follows:

- the contractor shall provide a secure, highly reliable, professional, modern, comfortable and easily accessible network of test centres for computer-based testing,
- test centre equipment must be comparable across all test centres and be state-of-the-art,
- the test centre network is to be geographically balanced throughout the territory of the European Union and have at least 1 test centre per Member State (28), with a minimum of 2 test centres in large Member States (Germany, Spain, France, Italy, Poland, United Kingdom),
- test centres shall be available in locations outside the EU territory (these should cover Asia, Africa, Australia, North and South America),
- a specific test centre ('EPSO Antenna') shall be set up directly within the EPSO building in Brussels; it should be equipped with 10–15 workstations. EPSO shall provide the suitable room,
- test content is provided by EPSO whereas the contractor needs to provide the technical platform to deliver such tests as well as the related support for testing events.

Lot 2: delivery of computer-based essay-type tests:

Lot 2 covers the organisation and delivery of essay-type tests. These are written exercises which are computer-based and delivered to candidates in contractor's test centres. The length of these exams varies between 90 up to 240 minutes.

The general requirements can be summarised as follows:

- the contractor shall provide a secure, highly reliable, professional, modern, comfortable and easily accessible network of test centres for computer-based testing,
- test centre equipment must be comparable across all test centres and be state-of-the-art,
- the test centre network is to be geographically balanced throughout the territory of the European Union and have at least 1 test centre per Member State (28), with a minimum of 2 test centres in large Member States (Germany, Spain, France, Italy, Poland, United Kingdom),
- test content is provided by EPSO whereas the contractor needs to provide the technical platform to deliver such tests as well as the related support for testing events.

Lot 3: audio-video computer-based testing:

Lot 3 covers the delivery of audio-video based tests: animated or video-based, situational judgement tests (MCQ or with replies on a given rating scale or to be typed on the screen) and tests with audio and video capture of the candidates. Audio-video based tests under this lot would be delivered in a Brussels-based test centre only.

The main objectives to be achieved by the contractor can be summarised as follows:

- provision of a secure, highly reliable, professional, modern and easily accessible test facility for audio-video based tests in Brussels (Belgium), ideally close to the EPSO premises where assessment centres take place. The test centre must be equipped to a very high standard and compliant with rules to accommodate candidates with special needs,
- test content is provided by EPSO whereas the contractor needs to provide the technical platform to deliver such tests as well as the related support for testing events.

Lot 4: Internet-based testing (IBT):

Lot 4 covers the delivery of an online testing platform for candidates. Internet-based testing will be used by EPSO for 2 different purposes: self-assessment of potential candidates and a preselection stage to sift out manifestly non-suitable candidates before the delivery of computer-based tests in a proctored environment.

Test content will be provided by EPSO. The following elements are the services to be provided by the contractor for this lot: a self-assessment tool and Internet-based testing (IBT) as a first preselection stage.

Self-assessment tool:

— provision of a powerful, flexible and user-friendly Internet-based testing platform, accessible 24/7 by candidates.

Minimum requirements for the online testing tool are the following:

- minimum capacity of 5 000 candidates being able to test at the same time,
- online testing tool compatible with all most commonly used Web browsers,
- capacity to deliver different types of MCQ tests, including multiple response MCQs (such as situational judgement tests). All tests are timed.

Internet-based testing (IBT) as a first preselection stage:

— provision of a powerful, flexible and user-friendly Internet-based testing platform, accessible 24/7 by candidates.

Minimum requirements for the online testing tool are the following:

- minimum capacity of 10 000 candidates being able to test at the same time,
- online testing tool compatible with all most commonly used Web browsers and delivered in a secured environment (https). Each candidate can test only once during the testing window,
- capacity to deliver different types of MCQ tests, including multiple response MCQs; all tests are timed,
- capacity to deliver several tests consecutively. Ideally, EPSO would like to deliver verbal, numerical and abstract reasoning tests in a first stage. Tests will be delivered either via fixed test forms, or on basis of a random draw from a pool of questions.

II.1.5. CPV code(s)

79635000 Assessment centre services for recruitment

II.1.6. Information about the Government Procurement Agreement (GPA)

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 20 709 000 EUR

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality. Weighting 66
2. Price. Weighting 33

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

EPSO/01/PR/2012/121.

IV.3.2. Previous publication concerning this procedure

Contract notice

Section V: Award of contract

Lot No: 1

- Lot title: Delivery of computer-based tests (multiple-choice items)

V.1. Date of conclusion of the contract

2.7.2013

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Prometric Ireland Limited

Postal address: Grand Mill Quay

Town: Dublin 4

Country: Ireland

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 18 232 000 EUR

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot No: 2

- Lot title: Delivery of computer-based essay-type tests

V.1. Date of conclusion of the contract

2.7.2013

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Prometric Ireland Limited

Postal address: Grand Mill Quay

Town: Dublin 4

Country: Ireland

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 1 381 000 EUR

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot No: 4

- Lot title: Internet-based testing (IBT)

V.1. Date of conclusion of the contract

2.7.2013

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Prometric Ireland Limited
Postal address: Grand Mill Quay
Town: Dublin 4
Country: Ireland

V.4. Information on value of the contract/lot

Total value of the procurement:
Value: 1 096 000 EUR

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds**VI.2. Additional information**

Lot 3: audio-video computer-based testing: the evaluation of this lot has been postponed. The outcome concerning this lot will be published later.

VI.3. Procedures for review**VI.3.1. Review body**

Official name: General Court of the European Union
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: cfi.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification of the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3. Service from which information about the review procedure may be obtained**VI.4. Date of dispatch of this notice**

9.9.2013