

France-Orléans: Telephone and data transmission services
OJ S 151/2017 09/08/2017
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: France Loire

Postal address: 33 rue du Faubourg de Bourgogne

Town: Orléans

Postal code: 45000

Country: France

For the attention of: Morgan Levy

E-mail: mlevy@franceloire.fr

Telephone: +33 238547446

Internet address(es):

General address of the contracting authority: <https://franceloire.omnikles.com/xmarches/indexfs.do#mainContainer>

I.2. Type of the contracting authority

Other: SA d'HLM

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

Fourniture et mise en œuvre des services relatifs à un centre de la relation clients.

II.1.2. Type of contract and place of performance or delivery

Services

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Le présent marché a pour objet la fourniture et mise en œuvre des services relatifs à un centre de la relation clients. Il comprend:

la fourniture des matériels et logiciels nécessaires à la mise en œuvre de la nouvelle infrastructure, y compris les postes téléphoniques si besoin,

la fourniture des matériels, logiciels et prestations informatiques associés (configuration, exploitation, maintenance, support, etc.),

la gestion de projet,

l'installation, la mise en service et la programmation de la totalité du projet,

l'enlèvement de l'ancien matériel si besoin,
la formation,
la garantie,
la maintenance après la période de garantie.

II.1.5. CPV code(s)

64210000 Telephone and data transmission services, 64215000 IP telephone services,
32552000 Electrical apparatus for line telephony or line telegraphy

II.1.6. Information about the Government Procurement Agreement (GPA)

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: 2017-052100

Lot No: 1

- Lot title: Fourniture et mise en œuvre des services relatifs à un centre de la relation clients

V.1. Date of conclusion of the contract

13.7.2017

V.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 0

V.3. Name and address of the contractor

Official name: Hexatel

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 88 082 EUR

excluding VAT

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

L'opérateur économique retenu est Hexatel pour un montant de 88 082 EUR HT.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Tribunal d'instance d'Orléans

Postal address: 44 rue de la Bretonnerie

Town: Orléans Cedex 1

Postal code: 45044

Country: France

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

4.8.2017