

Belgium-Brussels: DIGIT/R2/PO/2015/082 — Managed services provision (MSP II)

OJ S 173/2015 08/09/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for Informatics, Directorate R: Resources Management and Optimisation, Unit 3: ICT Procurement and Contract Management

Postal address: rue Belliard 28, Office: 07/141

Town: Brussels

Postal code: 1049

Country: Belgium

Contact person: <http://etendering.ted.europa.eu/>

For the attention of: Mr Martin Bilbao, Head of Unit

E-mail: digit-contracts-info-centre@ec.europa.eu

Telephone: +32 22960762

Fax: +32 22957702

Internet address(es):

General address of the contracting authority: http://ec.europa.eu/dgs/informatics/index_en.htm

Address of the buyer profile: http://ec.europa.eu/dgs/informatics/procurement/calls_running/index_en.htm

Electronic access to information: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=1053>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

Other: Information technologies.

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

DIGIT/R2/PO/2015/082 — Managed services provision (MSP II).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: The main place of delivery is Luxembourg. Exceptionally, other places of delivery may be required, as described in the tendering specifications (available from the Internet address provided in Section I.1).

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 7

In the case of framework agreements, provide justification for any duration exceeding 4 years: The contract resulting from the present call for tenders will have an initial duration of 4 years as from the date of signature, and will be renewable up to 3 times, each time for an additional period of 1 year. The maximum contract duration of up to 7 years is justified by the effort, duration and cost for the phasing-in/out of the contract and the cost for the future contractor to set up its own organisation to handle the services.

II.1.5. Short description of the contract or purchase(s)

The purpose of this call for tenders is to establish a framework contract for the provision of managed services for the deployment of information systems. For a detailed description of the scope of the future contract, please see the tendering specifications.

II.1.6. CPV code(s)

72500000 Computer-related services, 72250000 System and support services, 72253000 Helpdesk and support services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The estimated global volume of the contract is indicated in the tendering specifications.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please see the tendering specifications.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Please see the tendering specifications.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Please see the tendering specifications.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please see the tendering specifications.

III.2.2. Economic and financial ability

List and brief description of conditions: Please see the tendering specifications.

Minimum level(s) of standards possibly required: Please see the tendering specifications.

III.2.3. Technical and professional ability

List and brief description of conditions:

Please see the tendering specifications.

Minimum level(s) of standards possibly required:

Please see the tendering specifications.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

DIGIT/R3/PO/2015/082.

IV.3.2. Previous publication concerning this procedure

Prior information notice

Notice number in the OJ S: [2015/S 63-109959](#) of 31.3.2015

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

18.11.2015

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 25.11.2015 - 10:30

Place:

European Commission, Directorate-General for Informatics, rue Belliard 28, Office 06 /SDR2, 1049 Brussels, BELGIUM.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Please see the tendering specifications.

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The tendering specifications and additional documents (including questions and answers) will be made available for download at the Internet address indicated under heading I.1 and no paper copies will be issued. The website will be updated regularly and it is the tenderers' responsibility to check for updates and modifications during the tendering period.

If they wish so, interested parties may register via the e-tendering platform website (<https://etendering.ted.europa.eu/general/page.html?name=home>). This will allow them to be informed by the e-tendering system when an update with regard to the present call for tenders is made available.

Non-registered parties are invited to consult the website regularly. The Commission will not be liable if tenderers do not take notice of the additional information published on the website with regard to the present call for tenders.

Further information on the conditions relating to the contract, contract duration and renewals, conditions for participation, minimum capacity levels demanded, phase-in and phase-out transition periods at the beginning and at the end of the contract, estimated total volume of the services, information on the specific contracts to be awarded, required information about the staff responsible for the execution of the services, etc. is provided in the tendering specifications available from the Internet address indicated under heading I.1.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu/>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: You may submit any observations concerning the award procedure to the contracting authority indicated under heading I.1.

If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within 2 years of the date when you became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>). Such complaint does not have as an effect either to suspend the time limit to launch an appeal or to open a new period for lodging an appeal.

Within 2 months of the notification of the award decision or, in absence thereof, of the day on which it came to your knowledge you may lodge an appeal to the body referred to in VI.4.1.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: European Commission, Directorate-General for Informatics, Directorate R:

Resources Management and Optimisation, Unit 3: ICT Procurement and Contract Management

Postal address: rue Belliard 28, Office: 07/141

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Telephone: +32 22960762

Fax: +32 22957702

Internet address: http://ec.europa.eu/dgs/informatics/procurement/index_en.htm

VI.5. Date of dispatch of this notice

27.8.2015

