

Ireland-Dublin: Business services: law, marketing, consulting, recruitment, printing and security  
OJ S 173/2015 08/09/2015  
Contract award notice  
Services

Directive 2004/18/EC

Section I: Contracting authority

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**I.1. Name and addresses**

Official name: Financial Services Ombudsman Bureau  
National registration number: N/A  
Postal address: 3rd Floor, Lincoln House, Lincoln Place  
Town: Dublin  
Postal code: 2  
Country: Ireland  
For the attention of: Diarmuid Byrne  
E-mail: [diarmuid.byrne@financialombudsman.ie](mailto:diarmuid.byrne@financialombudsman.ie)  
Telephone: +353 16318561  
Fax: +353 16620890

**Internet address(es):**

Address of the buyer profile: <http://irl.eu-supply.com/ctm/Supplier/CompanyInformation/Index/548>

Electronic access to information: [http://irl.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=88040&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=88040&B=ETENDERS_SIMPLE)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

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**II.1. Description**

**II.1.1. Title**

Provision of Stenography Services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

Main site or place of performance: Lincoln Place, Dublin 2.

NUTS code IE Éire / Ireland

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The Financial Services Ombudsman's Bureau (The Bureau) is seeking tenders from suitable

suppliers to provide stenography services on an 'as required basis' for a 3 year term. The Bureau will require stenography services for private hearings which will be held principally in Dublin in addition to ad hoc stenography services.

**II.1.5. CPV code(s)**

79000000 Business services: law, marketing, consulting, recruitment, printing and security

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Ability to provide Stenography to the highest standards — suitable qualifications and experience. Weighting 30
2. The capacity and commitment to providing a high-quality Stenography Service within specified/agreed turnaround times should be demonstrated. Weighting 30
3. Costs (exclusive of VAT). Weighting 40

**IV.2.2. Information about electronic auction**

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

FSOB(1)2015

**IV.3.2. Previous publication concerning this procedure**

**Contract notice**

Notice number in the OJ S: [2015/S 92-165638](#) of 13.5.2015

**Section V: Award of contract**

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Contract No: 1

Lot No: 1

- Lot title: Provision of Stenography Services

**V.1. Date of conclusion of the contract**

1.9.2015

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: Gwen Malone Stenography Company

National registration number: 282971

Postal address: The Law Library  
Town: Dublin  
Postal code: 145-151 Church Street  
Country: Ireland  
E-mail: [gmalone@gmss.ie](mailto:gmalone@gmss.ie)  
Telephone: +353 18782000  
Fax: +353 18782058

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:  
Value: 30 000 EUR  
excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

Contract No: 2

Lot No: 1

- Lot title: Provision of Stenography Services

**V.1. Date of conclusion of the contract**

1.9.2015

**V.2. Information about tenders**

**V.3. Name and address of the contractor**

Official name: WordWave International Ltd  
National registration number: N/A  
Postal address: 101 Finsbury Pavement  
Town: London  
Country: United Kingdom  
E-mail: [victoria.conder@merrillcorp.com](mailto:victoria.conder@merrillcorp.com)  
Telephone: +44 2074214051

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:  
Value: 30 000 EUR  
excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

3.9.2015