

315782-2026 - Result

Austria – IT services: consulting, software development, Internet and support – IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

OJ S 89/2026 08/05/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Verein für Konsumenteninformation

Email: vergabe@terzaki.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Description: Bekanntgabe eines Abrufes aus der Rahmenvereinbarung gemäß OJ S 220/2025 14/11/2025 IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Procedure identifier: 3f6c2574-0503-43a0-a5ce-fdc7811d0667

Internal identifier: 243296

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.3. Value

Maximum value of the framework agreement: 3 500 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-3432

Title: IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Description: Bekanntgabe eines Abrufes aus der Rahmenvereinbarung gemäß OJ S 220/2025 14/11/2025 IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)
Internal identifier: 243296

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 13/04/2026

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 1

5.1.5. Value

Estimated value excluding VAT: 640 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Die angegebene Vertragsdauer bezieht sich auf die maximale Dauer der Rahmenvereinbarung, da laufend Beauftragung aus der Rahmenvereinbarung stattfinden.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Preis

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

6. Results

Maximum value of the framework agreements in this notice: 640 000,00 EUR

6.1. Result lot identifier: LOT-3432

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 3 500 000,00 EUR

6.1.2. Information about winners**Winner:**

Official name: Damudo GmbH

Tender:

Tender identifier: Bekanntgabe eines Abrufes aus der Rahmenvereinbarung gemäß OJ S 220 /2025 14/11/2025 IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Identifier of lot or group of lots: LOT-3432

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Bekanntgabe eines Abrufes aus der Rahmenvereinbarung gemäß OJ S 220/2025 14/11/2025 IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Title: Bekanntgabe eines Abrufes aus der Rahmenvereinbarung gemäß OJ S 220/2025 14/11 /2025 IT Beratung - Softwareentwicklungsressourcen für die Weiterentwicklung des Web-Portals (Customer Journey)

Date of the conclusion of the contract: 16/04/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-2315

Official name: Verein für Konsumenteninformation

Registration number: 9110018858331

Postal address: Linke Wienzeile 18

Town: Wien

Postcode: 1060

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Contact point: TERZAKI & Partner GmbH, Mag. Alexandra Terzaki (Geschäftsführerin), 1090 Wien

Email: vergabe@terzaki.at

Telephone: +43 1 3695978

Internet address: <https://www.terzaki.at/>

Roles of this organisation:

Buyer

8.1. ORG-1474

Official name: Bundesverwaltungsgericht

Registration number: 9110008059823

Postal address: Erdbergstraße 192-196

Town: Wien

Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 160149
Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

8.1. ORG-8600

Official name: Damudo GmbH
Registration number: FN415328 b
Postal address: Hetzendorferstraße 103/3/7
Town: Wien
Postcode: 1120
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: office@damudo.at
Telephone: +43 19608177

Roles of this organisation:

Tenderer

Winner of these lots: LOT-3432

Notice information

Notice identifier/version: 9853b075-10be-4b14-bd14-5fb4c2904952 - 01
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