

Poland-Warsaw: Service contract for the provision of social media analysis and monitoring for the purpose of improved risk analysis

OJ S 174/2015 09/09/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Agency for the Management of Operational Cooperation at the External Borders of the Member States of the European Union — Frontex

Postal address: Plac Europejski 6

Town: Warsaw

Postal code: 00-844

Country: Poland

Contact person: Procurement Sector

E-mail: procurement@frontex.europa.eu

Telephone: +48 222059500

Fax: +48 222059501

Internet address(es):

General address of the contracting authority: <http://www.frontex.europa.eu>

Additional information can be obtained from:

Official name: Frontex

Postal address: Plac Europejski 6

Town: Warsaw

Postal code: 00-844

Country: Poland

Contact person: Procurement Sector

E-mail: procurement@frontex.europa.eu

Internet address: <http://www.frontex.europa.eu/about-frontex/procurement>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Frontex

Postal address: Plac Europejski 6

Town: Warsaw

Postal code: 00-844

Country: Poland

Contact person: Procurement Sector

E-mail: procurement@frontex.europa.eu

Internet address: <http://www.frontex.europa.eu/about-frontex/procurement>

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Service contract for the provision of social media analysis and monitoring for the purpose of improved risk analysis.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Frontex office, Plac Europejski 6, 00-844 Warsaw, POLAND.

NUTS code PL127 Miasto Warszawa

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The scope of the contract covers the provision of services related to social media analysis and monitoring for the purpose of improved risk analysis regarding future irregular migratory movements impacting the external borders of the European Union (EU) and the Schengen Associated Countries (SAC) and to support the planning, conduct and evaluation of joint operations coordinated by Frontex.

II.1.6. CPV code(s)

79900000 Miscellaneous business and business-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

This contract duration is 14 months. After the initial duration the contract may be renewed no more than 2 times, each time for a period of 1 year and under the same conditions.

Estimated value excluding VAT:

Range: between 144 000 and 400 000 EUR

II.2.2. Information about options

Options: yes

Description of options: After the initial duration the contract may be renewed no more than 2 times, each time for a period of 1 year and under the same conditions.

Provisional timetable for recourse to these options:

in months: 14 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 14 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

No deposits or guarantees are required.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Payments shall be made in accordance with Article II.4. of the contract. Payments shall be executed only if the contractor has fulfilled all his contractual obligations by the date on which the invoice is submitted.

1. Interim payment:

The contractor shall submit an invoice for an interim payment equal to the total amount indicated in the financial proposal for deliverable I after its delivery and acceptance by Frontex. The invoice for interim payment shall be accompanied by acceptance form related to deliverable I as defined in the terms of reference. The contracting authority shall make the payment within 30 days of receipt of the invoice.

2. Payment of the balance:

The contractor shall submit an invoice for payment of the balance following the expiry of the (initial) contract duration of 14 months and delivery and acceptance of 12 monthly social media analysis reports (and the ad hoc social media analysis report in the number ordered by Frontex).

The invoice shall be accompanied by the final progress report or any other document in accordance with the tender specifications. The contracting authority shall make the payment within 30 days of receipt of the invoice. The contractor shall have 30 days in which to submit additional information or corrections, a new final progress report or other documents if this is required by the contracting authority.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

No special legal form is required but, in the event a group of contractors submits an acceptable offer, it shall be necessary to provide an undertaking that each company shall be jointly and severally responsible for the due performance of the contract. In the case of a consortium bid, the contractor shall be required to act on behalf of the consortium.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1.

Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The tenderer shall declare by means of Annex IV that none of the exclusion criteria apply.

The tenderer shall provide evidence that it is already established as a recognised legal entity and is registered in a relevant professional or trade register.

III.2.2. Economic and financial ability

List and brief description of conditions: The tenderer shall provide evidence of its economic and financial capacity to perform the contract as follows:

- a) the tenderer shall provide Frontex with its balance sheets for the past 3 financial years, on condition that the publication of balance sheets is stipulated by the legislation on firms in the country where the tenderer is established;
- b) the tenderer shall provide Frontex with a declaration of the total turnover carried out over the past 3 years.

Minimum level(s) of standards possibly required: The 3-year sum of the total turnover carried out over the past 3 years (2012–2014) must amount to minimum (equivalent of) 600 000 EUR.

III.2.3. Technical and professional ability

List and brief description of conditions:

The tenderer shall prove its technical and professional capacity to perform the contract. This capacity will be evaluated using the following criteria:

- a) sufficient internal capacity in terms of qualified human resources, whose qualifications and experience must correspond to the requirements of expert's profile (as described in Annex Ib, point 5);
- b) professional experience in the domain of the tender of minimum 3 years;
- c) at least 5 projects for the monitoring of social media at the value of minimum 100 000 EUR each, successfully completed in the last 3 years (i.e. since September 2012), preferably in the law-enforcement field.

Minimum level(s) of standards possibly required:

The following documents and/or information shall be presented as evidence of compliance with the technical and professional capacity criteria listed above:

- a) the tenderer must be able to provide a team of consultants matching the requirements detailed in the relevant terms of reference document and its attachments. This must be done by means of CVs accompanied by signed statements of intent;
- b) a list and a brief description of recent activities (in the last 3 years) in the field of the tender, together with the list of contracts performed in the past 3 years, with sums, dates and recipients;
- c) the tenderer shall supply descriptions/presentations of the projects, as described above.

Each description shall include at least the following information:

- details of the client (name, address, contact details),
- project dates,
- high-level description of the project scope,
- budget involved,
- any other relevant information considered necessary.

Successful implementation of at least 3 such projects must be evidenced by samples and reference letters issued and signed by the clients confirming timely delivery and good quality of the services provided; self-declarations by the tenderers shall not be accepted.

At least 3 reference letters issued in the name of the tenderer from clients for whom similar services have been provided in the last 3 years.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Frontex/OP/417/2015/AH.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 7.10.2015
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

14.10.2015 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 21.10.2015 - 11:00

Place:

Frontex premises, Plac Europejski 6, 00-844 Warsaw, POLAND.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Tenderers wishing to attend the opening session shall send a confirmation e-mail or fax to the Procurement Sector (procurement@frontex.europa.eu, fax: +48 222059501). A maximum of 1 representative per tenderer may attend the opening session. Participation shall be restricted to an observer's role.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

The complete documentation relevant for this procedure can be accessed and downloaded at <http://frontex.europa.eu/about-frontex/procurement/open-restricted-tender-procedures/>

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://www.curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

28.8.2015