

United Kingdom-Telford: Information technology services

OJ S 129/2019 08/07/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: HM Revenue and Customs
Postal address: 6th Floor, Plaza 1, Ironmasters Way
Town: Telford
NUTS code: UK United Kingdom
Postal code: TF3 4NT
Country: United Kingdom
Contact person: Eleanor Padfield
E-mail: eleanor.padfield@hmrc.gov.uk
Telephone: +44 3000510583

Internet address(es):

Main address: www.hmrc.gov.uk

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.contractsfinder.service.gov.uk/Search>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://service.ariba.com/Sourcing.aw/ad/s4FullSelfRegister>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Security Systems Enterprise Service
Reference number: SR223296156

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

HMRC require an external business partner who can install and maintain a Cloud Based (Crown Hosted) Enterprise level unified access control and video system which must be compatible with existing and planned installations at our Regional Centres utilising a master application server and regional satellite application servers arrangement.

The supplier will lead the delivery, installation, configuration and management of the master unified security enterprise system and associated contingency solution for system resilience. The system must be capable of holding up to 250 000 card holder records.

The supplier will provide strategic and technical support to fully integrate the locally unified satellite security enterprise systems at the existing and planned regional centre locations across the UK as they become operational.

II.1.5. Estimated total value

Value excluding VAT: 1 400 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

35120000 Surveillance and security systems and devices

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

II.2.4. Description of the procurement

HMRC require an external business partner who can install and maintain a Cloud Based (Crown Hosted) Enterprise level unified access control and video system which must be compatible with existing and planned installations at our Regional Centres utilising a master application server and regional satellite application servers arrangement.

The supplier will lead the delivery, installation, configuration and management of the master unified security enterprise system and associated contingency solution for system resilience. The system must be capable of holding up to 250 000 card holder records.

The supplier will provide strategic and technical support to fully integrate the locally unified satellite security enterprise systems at the existing and planned regional centre locations across the UK as they become operational.

For information the existing locally unified Satellite Security Enterprise Systems in place are CCure 9000 and Victor Video Edge systems which operate through master and satellite application servers.

The enterprise partner will work with HMRC to set up a communication port with the planned Government Wide Access Control Database.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Mobilisation and system installation / Weighting: 15

Quality criterion - Name: Delivery of service / Weighting: 10

Quality criterion - Name: Technical and maintenance support / Weighting: 12

Quality criterion - Name: Security / Weighting: 10

Quality criterion - Name: Innovation / Weighting: 10
Quality criterion - Name: Social value / Weighting: 3
Cost criterion - Name: Cost effectiveness / Weighting: 40

II.2.6. Estimated value

Value excluding VAT: 1 400 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

There will be the option extend by 12 months after the initial 48 month term.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Full details regarding legal, economic, financial and technical information to be provided at the tender stage will be detailed in the tender documentation. Potential tenderers should be aware, however, that they may be required to forward the following information:

(a) a copy of the most recent audited accounts covering the tenderer's last 2 years of trading (or for the period that is available if trading for less than 2 years); or

(b) for the most recent full year of trading, where this information is not available in audited form, a copy of the draft or unaudited financial accounts or equivalent information showing the tenderer's turnover, profit and loss and cash flow position and an end period balance sheet or, where this cannot be provided, a statement signed by the finance director or similar responsible person detailing any major changes in the current financial position since the date of the latest audited accounts provided.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/08/2019 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 12/08/2019 Local time: 17:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The Contracting Authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. However, any selection of tenderers will be based solely on the criteria set out for the procurement. Economic operators who wish to view the tender documentation electronically can do so by searching on the contracts finder website: <https://www.contractsfinder.service.gov.uk/Search> login 48 hours after the dispatch of this notice. HMRC uses an HMRC instance of SAP Ariba Sourcing Pro (thereafter referred to as HMRC's SAP Ariba) and this must be used to express an interest and/or bid for the opportunity. (Further information about HMRC's SAP Ariba is available on the HMRC website: www.hmrc.gov.uk/about/supplying.htm). Economic operators who have used HMRC's SAP Ariba previously will be registered as part of the HMRC Ariba Supplier Network and you should access the system to obtain your account ID number. Contact details on the system should be checked and, where necessary, additional users added to help avoid multiple registrations for the same organisation. Previously registered users having difficulty recovering their account ID number or identifying users within their organisation should email for assistance sapariba.hmrcsupport@hmrc.gsi.gov.uk

Economic operators using HMRC's SAP Ariba for the first time, including suppliers who are already registered on the wider SAP Ariba supplier network, will need to register at <http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full> (you must ensure that you are directed to the registration page for HMRC's SAP Ariba, identified with the HMRC logo at the top of the page, and to do this you may need to cut and paste the web address directly into your web browser). You will receive a system generated email asking you to activate your SAP Ariba supplier account by verifying your email address. Once you have completed the

activation process you will receive a further email confirming the 'registration process is now complete' and providing you with 'your organisation's account ID' number. If an email response from HMRC is not received within one working day of your request, please re-contact sapariba.hmrcsupport@hmrc.gsi.gov.uk (after first checking your spam in-box) notifying non-receipt and confirming when your registration request was first made. Once you have obtained 'your account ID' number, please email e.procurement@hmrc.gsi.gov.uk no later than 12:00 on 17.7.2019 with the following information as confirmation that you wish to express an interest and/or bid for the opportunity.

The contract reference shown in Section IV.3.1) of this Contract Notice.

Your HMRC SAP Ariba account ID: AN.

Your organisation's name:

Your name:

Your email address:

Your telephone number:

Economic operators who have complied with the foregoing will receive an email confirming access to the online questionnaires. If access is not provided within one working day, please contact e.procurement@hmrc.gsi.gov.uk (after first checking your spam in-box) notifying non-receipt and confirming when your request for access to the online questionnaires was first made.

Questionnaires must be fully completed (and any associated hard-copy documents received by HMRC) no later than 17:00 on 12.8.2019. The deadline for clarification questions is 26.7.2019 with responses provided by the 2.8.2019 which will allow the required 6 days for the information to be considered. Tenders not submitted in the required form (or containing the requested information) may be rejected. HMRC does not bind itself to accept any tender and reserves the right to accept any part of the tender unless the tenderer expressly stipulates to the contrary.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=411439791>

GO Reference: GO-201973-PRO-15056158

VI.4. Procedures for review

VI.4.1. Review body

Official name: HM Revenue and Customs

Town: Telford

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: TBC

Town: Telford

Country: United Kingdom

VI.5. Date of dispatch of this notice

03/07/2019