

**Norway-Oslo: IT services: consulting, software development, Internet and support**  
**OJ S 119/2021 22/06/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Forbrukerrådet

National registration number: 871033382

Postal address: Fred. Olsens gate 1

Town: Oslo

NUTS code: NO Norge

Postal code: 0152

Country: Norway

Contact person: Nelly Nome

E-mail: [nelly.nome@forbrukerradet.no](mailto:nelly.nome@forbrukerradet.no)

Telephone: +47 40164218

Fax: +47 23400502

**Internet address(es):**

Main address: <https://permalink.mercell.com/151015534.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework Agreement for IT Consultancy Services

Reference number: 20/6507

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Consumer Council is a visible, clear, and independent political interest party that sees to consumer rights and perspective, and strengthens their options to exercise consumer power.

The Consumer Council's job is to engage in political interest work with authorities, organisations, and businesses, and to put consumer questions on the agenda in the social debate. The Consumer Council assists and qualifies consumers by providing information, advice, and guidance on rights, obligations, and other relevant consumer questions. Knowledge from contact with consumers, authorities, and businesses gives the Consumer Council unique competence in different markets, and our spokespersons are very visible in the public debate.

The Consumer Council is financed by the government, but has a free and independent position in its work in defining and promoting political interest cases. The Consumer Council has its own board and its own articles of association. The Consumer Council must be independent of commercial interests and other organisations.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 100 000 000,00 NOK

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: NO081 Oslo

Main site or place of performance: Oslo.

#### **II.2.4. Description of the procurement**

The objective of the procurement is to establish parallel framework agreements with up to three tenderers. The framework agreements will include access to consultants within a broad competence field. Tenderers must cover the need in ongoing and coming development assignments. The objective is that these framework agreements will cover most of the need for ICT consultants in the coming years. The contracts are, however, not exclusive, and involve no obligation to procure. The Consumer Council also has some other contracts that cover adjoining specific needs.

The Consumer Council owns, operates, and further develops the following services:

- Forbrukerrådet.no,
- Finansportalen.no,
- Strømpris.no,
- Hvakostertannlegen.no (temporarily taken down)
- Internal tool (for example, Intranet/Hjemmebane). Assistance is required for the operation, maintenance, and further development of the existing systems mentioned above, as well as for the development of new systems.

Further details of the service are in Annex 1 of SSA-R Appendix 1 'Application and Service Description'.

#### **II.2.5. Award criteria**

Quality criterion - Name: Competence / Weighting: 50

Quality criterion - Name: Method for transferring competence / Weighting: 5

Quality criterion - Name: Support methodology / Weighting: 5

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

The framework agreement will be valid for 2 years, with an option for the contracting authority for an extension for a total of 2 years, one year at a time. The maximum duration of the framework agreement will be 4 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

The Consumer Council will require consultancy services immediately after the framework agreement is signed. See the tender documentation for the mini-competition and the contract for call-off no. 1 for further details on this need and the mini-competition. See the tender documentation, 1.2.3 Call-off no. 1.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 052-132073](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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#### **Title:**

Framework Agreement for IT Consultancy Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

21/05/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: KNOWIT AS  
Postal address: Lakkegata 53  
Town: OSLO  
NUTS code: NO081 Oslo  
Postal code: 0187  
Country: Norway  
E-mail: [post@knowit.no](mailto:post@knowit.no)  
Telephone: +47 02486  
The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 100 000 000,00 NOK  
Total value of the contract/lot: 100 000 000,00 NOK

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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### **V.2.1. Date of conclusion of the contract**

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Number of tenders received: 6  
Number of tenders received from SMEs: 6  
Number of tenders received from tenderers from other EU Member States: 6  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 6  
The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: bspoke as  
Postal address: Biskop Gunnerus' gate 14  
Town: Oslo  
NUTS code: NO081 Oslo  
Postal code: 0185  
Country: Norway  
E-mail: [salg@bspoke.no](mailto:salg@bspoke.no)  
Telephone: +47 41907178  
The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 100 000 000,00 NOK  
Total value of the contract/lot: 100 000 000,00 NOK

## V.2.5. Information about subcontracting

### Section V: Award of contract

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

### V.2.3. Name and address of the contractor

Official name: Copyleft Solutions AS

Postal address: Skippergata 33

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0154

Country: Norway

E-mail: [bedrift@copyleft.no](mailto:bedrift@copyleft.no)

Telephone: +47 99279251

The contractor is an SME: yes

### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 100 000 000,00 NOK

Total value of the contract/lot: 100 000 000,00 NOK

## V.2.5. Information about subcontracting

### Section VI: Complementary information

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## VI.3. Additional information

## VI.4. Procedures for review

### VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Internet address: [www.domstol.no](http://www.domstol.no)

**VI.5. Date of dispatch of this notice**

18/06/2021