

## 317184-2026 - Competition

Spain – Document management services – Contrato de Servicio de digitalización de expedientes de la Dirección General de Protección a la Infancia y las Familias para supreservación con valor de original, financiado con Fondos Next Generation EU del Mecanismo de Recuperación y Resiliencia (MRR).

OJ S 89/2026 08/05/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Viceconsejería de Derechos Sociales

Email: [gestionmrr.derechossociales@gobiernodecanarias.org](mailto:gestionmrr.derechossociales@gobiernodecanarias.org)

Legal type of the buyer: Regional authority

Activity of the contracting authority: Social protection

### 2. Procedure

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#### 2.1. Procedure

Title: Contrato de Servicio de digitalización de expedientes de la Dirección General de Protección a la Infancia y las Familias para supreservación con valor de original, financiado con Fondos Next Generation EU del Mecanismo de Recuperación y Resiliencia (MRR).

Description: El objeto del contrato consiste en los servicios de digitalización de expedientes en soporte papel localizados en las dependencias y archivos de la Dirección General de Protección a la Infancia y las Familias, para su preservación con valor de original en el archivo general digital de la Administración Pública de la Comunidad Autónoma de Canarias y su integración digitalizada en los sistemas de gestión de la Dirección General para su conocimiento y tratamiento, que se ejecutará con los procedimientos y los requisitos legalmente establecidos en la normativa jurídica y técnica de referencia. Además, se tiene como objetivo la identificación inteligente de toda la información clave existente en estos archivos y documentos y la alimentación de una base de conocimiento inteligente para ser explotado por la Dirección General.

Procedure identifier: 681c693e-3b9d-47d4-8c3f-70350568ab1f

Internal identifier: SER/2026/0000005699

Type of procedure: Open

The procedure is accelerated: yes

Justification for the accelerated procedure: La tramitación urgente de este procedimiento de licitación es imprescindible para garantizar el cumplimiento de los hitos y objetivos en el marco del Mecanismo de Recuperación y Resiliencia (MRR).

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72512000 Document management services

Additional classification (cpv): 79999100 Scanning services

##### 2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

### 2.1.3. Value

Estimated value excluding VAT: 289 351,06 EUR

### 2.1.4. General information

#### Legal basis:

Directive 2014/24/EU

### 2.1.5. Terms of procurement

#### Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

#### Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Edificio de Servicios Múltiples II, ubicado en Las Palmas de Gran Canaria

Description: Digitalización de los expedientes de la Dirección General de Protección la Infancia y Familia ubicado en el Edificio de Servicios MúltiplesII, en Las Palmas de Gran Canaria

Internal identifier: 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72512000 Document management services

Additional classification (cpv): 79999100 Scanning services

**5.1.2. Place of performance**

Country subdivision (NUTS): El Hierro (ES703)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Fuerteventura (ES704)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Gran Canaria (ES705)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): La Gomera (ES706)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): La Palma (ES707)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Lanzarote (ES708)  
Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Tenerife (ES709)  
Country: Spain

**5.1.3. Estimated duration**

Duration: 3 Months

**5.1.4. Renewal**

Maximum renewals: 0

**5.1.5. Value**

Estimated value excluding VAT: 144 675,53 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

**5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: Número de operadores adicionales.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

**Criterion:**

Type: Quality

Description: Plazo de entrega.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

**Criterion:**

Type: Quality

Description: Criterio cualitativo: Plan de calidad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Description: Criterio cualitativo: Plan de contingencia.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: Criterio cualitativo: Propuesta Técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

**5.1.11. Procurement documents**

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D)

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 21/05/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 60 Days

**Information about public opening:**

Opening date: 22/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 22/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 01/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 01/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 27/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 27/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

Electronic auction: no

**5.1.16. Further information, mediation and review**

Review organisation: Viceconsejería de Derechos Sociales - Consejería de Bienestar Social, Igualdad, Juventud, Infancia y Familias

Information about review deadlines: hasta 2026-06-14+02:00

**5.1. Lot: LOT-0002**

Title: Edificio Príncipe Felipe, ubicado en Santa Cruz de Tenerife

Description: Digitalización de los expedientes de la Dirección General de Protección a la Infancia y la Familia ubicado en Edificio Príncipe Felipe, ubicado en Santa Cruz de Tenerife

Internal identifier: 2

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72512000 Document management services

Additional classification (cpv): 79999100 Scanning services

**5.1.2. Place of performance**

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

**5.1.2. Place of performance**

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

**5.1.3. Estimated duration**

Duration: 3 Months

**5.1.4. Renewal**

Maximum renewals: 0

**5.1.5. Value**

Estimated value excluding VAT: 144 675,53 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

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Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

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**5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: Número de operadores adicionales.

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Award criterion number: 15

**Criterion:**

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Award criterion number: 30

**Criterion:**

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Description: Criterio cualitativo: Plan de calidad.

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Award criterion number: 10

**Criterion:**

Type: Quality

Description: Criterio cualitativo: Plan de contingencia.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

**Criterion:**

Type: Quality

Description: Criterio cualitativo: Propuesta Técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

**5.1.11. Procurement documents**

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D)

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Nz25b%2BC1%2BYpPpzdqOdhuWg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

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Opening date: 22/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 01/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 01/06/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 27/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

Opening date: 27/05/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Webex

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

Electronic auction: no

**5.1.16. Further information, mediation and review**

Review organisation: Viceconsejería de Derechos Sociales - Consejería de Bienestar Social, Igualdad, Juventud, Infancia y Familias

Information about review deadlines: hasta 2026-06-14+02:00

## 8. Organisations

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**8.1. ORG-0001**

Official name: Viceconsejería de Derechos Sociales

Registration number: 21297110173471

Registration number: S3511001D

Town: Santa Cruz de Tenerife

Postcode: 38003

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Contact point: Viceconsejería de Derechos Sociales

Email: [gestionmrr.derechossociales@gobiernodecanarias.org](mailto:gestionmrr.derechossociales@gobiernodecanarias.org)

Telephone: +34 922760511

Internet address: <https://www.gobiernodecanarias.org/derechossociales/>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=3MJ%2FD7b%2FItOXQV0WE7IYPw%3D%3D>

**Other contact points:**

Official name: Consejería de Bienestar Social, Igualdad, Juventud, Infancia y Familias

Town: Las Palmas de Gran Canaria

Postcode: 35071

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

**Roles of this organisation:**

Buyer

Review organisation

## Notice information

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Notice identifier/version: 6c6819bc-4cba-48c4-98f3-95a3bc02617d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 06/05/2026 16:13:47 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 317184-2026

OJ S issue number: 89/2026

Publication date: 08/05/2026