

Norway-Oslo: Survey design services

OJ S 101/2023 26/05/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Oslo kommune v/ Utdanningsetaten

National registration number: 976 820 037

Postal address: Postboks 6127 Etterstad

Town: Oslo

NUTS code: NO Norge

Postal code: 0602

Country: Norway

Contact person: Caroline B. Salvesen

E-mail: caroline.salvesen@osloskolen.no

Telephone: +47 94099884

Internet address(es):

Main address: <https://www.oslo.kommune.no/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/309496>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=368684&B=OSLO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=368684&B=OSLO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

10-UDE-2023 Well-being survey for pupils in the 1st - 4th years in the schools in Oslo

Reference number: 23/9323

II.1.2. Main CPV code

79311100 Survey design services

II.1.3. Type of contract

Services

II.1.4. Short description

The Agency for Education would like to procure a research based and digital system for carrying out an annual well-being survey, which will be completed by all pupils in the 1st - 4th years in the schools in Oslo.

The survey will supplement information from the annual user survey amongst parents at the schools in Oslo, as well as the pupil survey for pupils in the 5th -13th years. In addition the well-being survey will be a supplement to how children's voices are heard and taken into consideration in daily activities (cf. the activity obligation in the Education Act §9A-4, including the obligations to be attentive and to find out).

The contract will be signed in July 2023, and the contract period will be 2 years, with automatic renewal for one year at a time up to 4 times (i.e. 2 + 1 + 1 + 1 + 1) unless notice is given on the contract by the contracting authority at the latest three months before the contract expires. For more information, see the attached tender documents.

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79311200 Survey conduction services, 79342311 Customer satisfaction survey

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo

II.2.4. Description of the procurement

Oslo Municipality, c/o the Agency for Education, hereafter referred to as the contracting authority invites tenderers to an open tender contest for the procurement of well-being surveys for pupils in the 1st - 4th years.

The Agency for Education (UDE) is responsible for the operation, development, follow-up, and guidance of educational activities pursuant to the Education Act, the Vocational Education Act, the Private School Act, and the Introduction Act, as well as guidelines set by Oslo Municipality. In 2022 the Agency for Education had teaching at 189 teaching locations, and a total of 92,101 pupils/students in the schools were 1.10.2022, of which 117 schools were primary schools.

The target group for the survey has approx. 28,000 pupils.

The well-being surveys for pupils in the 1st - 4th years will be piloted at a selection of schools in September 2023, and will be carried out in its entirety from mid November 2023.

The Agency for Education would like to procure a research based and digital system for carrying out an annual well-being survey, which will be completed by all pupils in the 1st - 4th years in the schools in Oslo.

The survey will supplement information from the annual user survey amongst parents at the schools in Oslo, as well as the pupil survey for pupils in the 5th -13th years. In addition the well-being survey will be a supplement to how children's voices are heard and taken into consideration in daily activities (cf. the activity obligation in the Education Act §9A-4, including the obligations to be attentive and to find out).

The survey must see to what is best for children, (see the Convention on the Rights of the Child, Art. 3), ensure the child's right to contribute, and the child's right to be heard (see the Convention on the Rights of Children, Art. 12) about their own experience of well-being at school.

The contract will be signed in July 2023, and the contract period will be 2 years, with automatic renewal for one year at a time up to 4 times (i.e. 2 + 1 + 1 + 1 + 1) unless notice is given on the contract by the contracting authority at the latest three months before the contract expires. The delivery must be delivered for an acceptance test 01-10.2023, any adaptations must be in place by then.

For more information, see the attached tender documents.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Assignment comprehension/user friendliness / Weighting: 65

Quality criterion - Name: Competence and experience of children's psycho-social environment / Weighting: 20

Price - Weighting: 15

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contract will be signed in July 2023, and the contract period will be 2 years, with automatic renewal for one year at a time up to 4 times (i.e. 2 + 1 + 1 + 1 + 1) unless notice is given on the contract by the contracting authority at the latest three months before the contract expires.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tenderers must be a legally established company

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient economic and financial capacity to fulfil the contract. Tenderers must be creditworthy.

Minimum level(s) of standards possibly required:

Tenderers must be creditworthy.

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/06/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.7. Conditions for opening of tenders

Date: 27/06/2023 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1.

Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

VI.4.2. Body responsible for mediation procedures

Official name: KOFA

Postal address: Zander Kaaes gate 7

Town: Bergen

Postal code: 5015

Country: Norway

E-mail: post@knse.no

Telephone: +47 55193000

Internet address: <https://www.klagenemndssekretariatet.no/klagenemnda-for-offentlige-anskaffelser-kofa>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Oslo kommune Utdanningsetaten

Postal address: Pb 6127 Etterstad

Town: OSLO

Postal code: 0602

Country: Norway

E-mail: postmottak@ude.oslo.kommune.no

VI.5. Date of dispatch of this notice

23/05/2023