

**United Kingdom-Galashiels: IT services: consulting, software development, Internet and support
OJ S 139/2018 21/07/2018
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Scottish Public Pensions Agency

Postal address: 7 Tweedside Park, Tweedbank

Town: Galashiels

NUTS code: UKM91 Scottish Borders

Postal code: TD1 3TE

Country: United Kingdom

E-mail: michelle.lee@gov.scot

Telephone: +44 1896893000

Internet address(es):

Main address: <http://www.sppa.gov.uk/>

Address of the buyer profile: https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00385

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: To administer pensions for employees of the National Health Service, Teachers, Police and Firefighters' scheme in Scotland.

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Public Pensions Administration Software

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Scottish Public Pensions Agency (SPPA) is an Agency of the Scottish Government. Its' principal role is to administer the pensions, premature retirement and injury benefit schemes for employees of the National Health Service in Scotland (NHSS) and for members of the Scottish Teachers' Superannuation Scheme (STSS). This existing service was extended in April 2015 to include the 2 Firefighters Pension Schemes and two Police Pension Schemes in Scotland.

The number of active members for each of the schemes is currently as follows:

NHSSS circa 164k

STSS circa 79k

Firefighters Scheme 4k

Police Scheme 17k

The number of deferred members is as follows:

NHSSS circa 57k

STSS circa 16k

Firefighters Scheme 520

Police Scheme 2k

The number of pensioners is as follows:

NHSS circa 83k

STSS circa 68k

Firefighters Scheme 4k

Police Scheme 15k

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 10 000 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

72250000 System and support services, 72200000 Software programming and consultancy services, 72253200 Systems support services, 72300000 Data services

II.2.3. Place of performance

NUTS code: UKM91 Scottish Borders

Main site or place of performance: Scottish Public Pensions Agency, Tweedbank, Galashiels

II.2.4. Description of the procurement

The original contract, competitively procured to Contract Notice 2006/S077-081151 to purchase a Pensions Administration solution which:

- i) facilitates the administration of existing pension schemes;
- ii) has sufficient flexibility to accommodate both new pension schemes and additional business from other public sector pension schemes;
- iii) accurately record all aspects of operational activities, providing financial and management information to support the SPPA's business needs;
- iv) has integrated Electronic Document Management (EDM) and workflow functionality;
- v) enables electronic data interfaces for Government Agencies, Scottish Government corporate systems, employers and pension scheme members.

In addition to the above requirements, the SPPA is seeking to include an exercise of scanning all NHSS and STSS case files into the current EDM system in order that all case files are accessible via electronic means.

II.2.5. Award criteria

Quality criterion - Name: quality / Weighting: 10

Price - Weighting: 90

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The procurement falls outside the scope of application of the directive

Explanation:

The Scottish Public Pensions Agency (SPPA) currently administers the Scottish NHS, Teachers, Police and Fire Pension Schemes in Scotland. SPPA initiated the OJEU phase of its procurement project for a replacement system with the publication of a Prior Information Notice (PIN) on 17.3.2014. A contract due to run until [2025] was awarded in October 2015 but was ended early in 2018. SPPA has in place an existing contract with Heywood Ltd for the supply of a Pension Administration System, the contract for which is due to expire in March 2020 and which had been in place so as to cover the period in which the replacement system was being built.

The SPPA is not able to complete a re-procurement process, for a complex, business critical software solution by March 2020 and the continuity of the pension administration service is an urgent and overriding priority to ensure integrity of a system serving approximately 180 000 pensioners. Urgent contract extension, pursuant to Regulation 33(c) of the Public Contracts (Scotland) Regulations 2015 with Heywood Ltd is therefore essential to ensure that there is no disruption to the service provided by the SPPA to pensioners, scheme members and employers. As part of the extension SPPA will need to consider some essential upgrade work. The contract with Heywood Ltd will be extended for a maximum 48 month additional period. This is essential for SPPA to complete a comprehensive and robust tender exercise. SPPA expect to start the tender exercise in 2019.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 098-224523](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/05/2018

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Aquila Heywood

Postal address: Hamilton House, Church Street

Town: Altrincham

NUTS code: UKD33 Manchester

Postal code: WA14 4DR

Country: United Kingdom

Telephone: +44 1616134214

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 10 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

(SC Ref:550727)

VI.4. Procedures for review

VI.4.1. Review body

Official name: Scottish Public Pensions Agency

Postal address: 7 Tweedside Park, Tweedbank

Town: Galashiels

Postal code: TD1 3TE

Country: United Kingdom

Telephone: +44 1896893000

Internet address: <http://www.sppa.gov.uk/>

VI.5. Date of dispatch of this notice

19/07/2018