

318342-2026 - Result

Spain – IT services: consulting, software development, Internet and support – Contrato mixto de adquisición de un software de gestión de nóminas - licencia de uso perpetuo -, así como la contratación de su implantación y del servicio de alojamiento, soporte técnico, mantenimiento y posibles adaptaciones para Madrid Destino

OJ S 89/2026 08/05/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Madrid Destino Cultura Turismo y Negocio, S.A.

Email: contratacion@madrid-destino.com

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Contrato mixto de adquisición de un software de gestión de nóminas - licencia de uso perpetuo -, así como la contratación de su implantación y del servicio de alojamiento, soporte técnico, mantenimiento y posibles adaptaciones para Madrid Destino

Description: Contrato mixto de adquisición de un software de gestión de nóminas - licencia de uso perpetuo -, así como la contratación de su implantación y del servicio de alojamiento, soporte técnico, mantenimiento y posibles adaptaciones para Madrid Destino

Procedure identifier: 7be7f6ca-cb34-4395-bd49-7707f42a909c

Previous notice: 666a5674-52bc-42e9-ba22-444e0dcd28c1-01

Internal identifier: SP25-00495

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 72200000 Software programming and consultancy services, 72224100 System implementation planning services, 72227000 Software integration consultancy services, 72260000 Software-related services, 72262000 Software development services, 72263000 Software implementation services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72400000 Internet services, 72416000 Application service providers, 72500000 Computer-related services, 72514200 Facilities management services for computer systems development, 72514300 Facilities management services for computer systems maintenance, 72600000 Computer support and consultancy services, 72910000 Computer back-up services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Contrato mixto de adquisición de un software de gestión de nóminas - licencia de uso perpetuo -, así como la contratación de su implantación y del servicio de alojamiento, soporte técnico, mantenimiento y posibles adaptaciones para Madrid Destino

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5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: 1. Propuesta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: 2. Mejora del plazo de resolución de incidencias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: 3.1. Formación inicial para los usuarios.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality

Description: 3.2. Formación continua para los usuarios.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 15

Criterion:

Type: Quality

Description: 4.1. Reducción de plazo parametrización.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality

Description: 4.2. Reducción de plazo de migración.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality

Description: Mejoras de especificaciones establecidas en el pliego.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 25

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Madrid Destino Cultura Turismo y Negocio, S.A. - Tribunal Administrativo de Contratación Pública

Information about review deadlines: En los supuestos previstos en el artículo 44 de la LCSP, procederá con carácter potestativo la interposición del recurso administrativo especial en materia de contratación previo al contencioso-administrativo, en el plazo de 15 días hábiles, en los términos previstos en el artículo 50 de la LCSP. El órgano competente para conocer del recurso será el Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid.

Contra las actuaciones susceptibles de ser impugnadas mediante recurso especial, no procederá la interposición de recursos administrativos ordinarios

Organisation providing more information on the review procedures: Madrid Destino Cultura Turismo y Negocio, S.A. - Tribunal Administrativo de Contratación Pública

6. Results

6.1. Result lot identifier: LOT-0000

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: No tenders, requests to participate or projects were received

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: Madrid Destino Cultura Turismo y Negocio, S.A.

Registration number: 51011230144883

Registration number: A84073105

Town: Madrid

Postcode: 28015

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Madrid Destino Cultura Turismo y Negocio, S.A.

Email: contratacion@madrid-destino.com

Telephone: +34 915787758

Internet address: <http://www.madrid-destino.com>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=W%2BdqavboycQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratación Pública

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <http://www.madrid.org/es/tacp>

Other contact points:

Official name: Tribunal Administrativo de Contratación Pública

Town: Madrid

Postcode: 28010

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <http://www.madrid.org/es/tacp>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

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