

## 318555-2026 - Competition

Italy – Administrative social services – PROCEDURA APERTA PER L’AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

OJ S 89/2026 08/05/2026

Contract notice – light regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: CITTA' METROPOLITANA DI FIRENZE - UFFICIO GARE SERVIZI E FORNITURE

Email: [appalti.fornitureservizi@cittametropolitana.fi.it](mailto:appalti.fornitureservizi@cittametropolitana.fi.it)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: PROCEDURA APERTA PER L’AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

Description: AFFIDAMENTO IN ACCORDO QUADRO CON UNICO OPERATORE DEL "SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE" TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI IL TRIENNIO 2026–2028

Procedure identifier: 23af72fa-5189-4712-bf21-a2b575431d23

Type of procedure: Open

Main features of the procedure: Servizio di Gestione del Piano Welfare Integrato – “Welfare Citta’ Metropolitana di Firenze” tramite Piattaforma Informatica in modalità SaaS (Software as a Service). Tale strumento dovrà consentire la gestione unica, integrata e personalizzata di Piani di Welfare per ogni Ente aderente, da erogare a favore del personale dipendente

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85321000 Administrative social services

##### 2.1.3. Value

Estimated value excluding VAT: 609 428,00 EUR

Maximum value of the framework agreement: 19 647 600,00 EUR

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

## 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: PROCEDURA APERTA PER L'AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

Description: GARA EUROPEA A PROCEDURA APERTA SVOLTA CON MODALITA' TELEMATICA PER LA CONCLUSIONE DI UN ACCORDO QUADRO TRIENNALE CON UNICO OPERATORE PER L'AFFIDAMENTO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – “WELFARE CITTA' METROPOLITANA DI FIRENZE” TRAMITE PIATTAFORMA INFORMATICA ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI.

Internal identifier: S.2

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85321000 Administrative social services

#### 5.1.2. Place of performance

Town: FIRENZE

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

#### 5.1.5. Value

Estimated value excluding VAT: 609 428,00 EUR

Maximum value of the framework agreement: 19 647 600,00 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

#### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

#### 5.1.10. Award criteria

##### Criterion:

Type: Quality

Description: offerta economicamente più vantaggiosa

#### 5.1.11. Procurement documents

Address of the procurement documents: <https://start.toscana.it>

#### 5.1.12. Terms of procurement

##### Terms of submission:

Languages in which tenders or requests to participate may be submitted: Italian

Deadline for receipt of tenders: 08/06/2026 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

**5.1.15. Techniques**

**Framework agreement:**

Framework agreement, without reopening of competition

**Information about the dynamic purchasing system:**

No dynamic purchase system

Electronic auction: no

## 8. Organisations

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**8.1. ORG-0001**

Official name: CITTA' METROPOLITANA DI FIRENZE - UFFICIO GARE SERVIZI E FORNITURE

Registration number: 80016450480

Postal address: VIA CAVOUR 1

Town: Firenze

Postcode: 50129

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: OTELLO CINI

Email: [appalti.fornitureservizi@cittametropolitana.fi.it](mailto:appalti.fornitureservizi@cittametropolitana.fi.it)

Telephone: 0552760038

**Roles of this organisation:**

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

## Notice information

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Notice identifier/version: 23af72fa-5189-4712-bf21-a2b575431d23 - 01

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