

319006-2026 - Result

Austria – IT services: consulting, software development, Internet and support – Fake Shop Detection and Takedown (FSDT2025)

OJ S 89/2026 08/05/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: ASFINAG Maut Service GmbH

Email: Andreas.Helmel@asfinag.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Fake Shop Detection and Takedown (FSDT2025)

Description: Diese Beschaffung dient zum Abschluss einer Rahmenvereinbarung mit einem Unternehmen im Bereich Phishing, Betrug und Scam, um Angriffe frühzeitig zu erkennen, abzuwehren und die Sicherheit des ASFINAG Mautshops zu verbessern.

Procedure identifier: 94083793-640c-4c44-8738-65b86e5f2910

Internal identifier: Provia-ID: 147973

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Austria

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Fake Shop Detection and Takedown (FSDT2025)

Description: Diese Beschaffung dient zum Abschluss einer Rahmenvereinbarung mit einem Unternehmen im Bereich Phishing, Betrug und Scam, um Angriffe frühzeitig zu erkennen, abzuwehren und die Sicherheit des ASFINAG Mautshops zu verbessern.

Internal identifier: ProVia-ID: 147973

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Duration: 8 Years

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 62488-2026

5.1.10. Award criteria

Criterion:

Type: Price

Description: Preis

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Qualität

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Organisation providing more information on the review procedures: Bundesverwaltungsgericht

Organisation signing the contract: ASFINAG Maut Service GmbH

6. Results

Maximum value of the framework agreements in this notice: 2 000 000,00 EUR

Direct award

:

Justification for direct award: Only irregular or unacceptable tenders were received in response to a previous notice. All and only those tenderers of the previous procedure which have satisfied the selection criteria, have not fulfilled the exclusion grounds and have satisfied formal requirements, were included in the negotiations

Other justification: Im Anschluss an eine vorherige Bekanntmachung sind nur nicht ordnungsgemäße bzw. ungeeignete Angebote eingegangen. Die Verhandlungen wurden

ausschließlich mit all denjenigen Bietern geführt, die die Auswahlkriterien und die formalen Anforderungen erfüllt haben und auf die die die Ausschlusskriterien nicht zutrafen

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 000 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Netcraft Ltd

Tender:

Tender identifier: Angebot netcraft

Identifier of lot or group of lots: LOT-0001

Value of the tender: 805 176,04 EUR

The tender was ranked: yes

Rank in the list of winners: 1

Subcontracting: No

Contract information:

Identifier of the contract: Vertrag netcraft

Date on which the winner was chosen: 06/05/2026

Date of the conclusion of the contract: 06/05/2026

Information about European Union funds:

Organisation signing the contract: ASFINAG Maut Service GmbH

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: ASFINAG Maut Service GmbH

Registration number: 9110016738369 / FN 255936 b

Postal address: Alpenstraße 99

Town: Salzburg

Postcode: 5020

Country subdivision (NUTS): Salzburg und Umgebung (AT323)

Country: Austria

Contact point: Helmelt Andreas

Email: Andreas.Helmel@asfinag.at
Telephone: +43 50108 12331
Internet address: <https://www.asfinag.at>
Information exchange endpoint (URL): <https://www.provia.at>
Buyer profile: <https://www.asfinag.at>

Roles of this organisation:

Buyer
Organisation signing the contract

8.1. ORG-0002

Official name: Bundesverwaltungsgericht
Registration number: 9110008059823
Postal address: Erdbergstraße 192/196
Town: Wien
Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 160149-0
Fax: +43 171123-8891541
Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Netcraft Ltd
Size of the economic operator: Micro, small, or medium
Registration number: 397111402
Postal address: 63 Catherine Place
Town: London
Postcode: SW1E 6DY
Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 61a22a59-1a99-4dd6-b31d-f4ab5f43a1d7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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