

## 319517-2026 - Result

Spain – IT services: consulting, software development, Internet and support – Servicio De Mantenimiento, Soporte Y Desarrollo Evolutivo De Los Sistemas De Gestión De Convenios Y Expedientes Del Canal Interno De Denuncias De La Uned. (Universidad Nacional De Educación A Distancia)

OJ S 90/2026 11/05/2026

Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Dirección General de Racionalización y Centralización de la Contratación-Junta de Contratación Centralizada

Email: [secretaria.contratacioncentralizada@hacienda.gob.es](mailto:secretaria.contratacioncentralizada@hacienda.gob.es)

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Servicio De Mantenimiento, Soporte Y Desarrollo Evolutivo De Los Sistemas De Gestión De Convenios Y Expedientes Del Canal Interno De Denuncias De La Uned. (Universidad Nacional De Educación A Distancia)

Description: Servicio De Mantenimiento, Soporte Y Desarrollo Evolutivo De Los Sistemas De Gestión De Convenios Y Expedientes Del Canal Interno De Denuncias De La Uned. (Universidad Nacional De Educación A Distancia)

Procedure identifier: de42e979-6691-487f-8916-4fd158c918e5

Previous notice: 8e3984fd-2602-4b1f-b2ec-0480f763c8d1-01

Internal identifier: CEA1203/2026

Type of procedure: Restricted

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

##### 2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

##### 2.1.4. General information

Legal basis:

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Servicio De Mantenimiento, Soporte Y Desarrollo Evolutivo De Los Sistemas De Gestión De Convenios Y Expedientes Del Canal Interno De Denuncias De La Uned. (Universidad Nacional De Educación A Distancia)

Description: Servicio De Mantenimiento, Soporte Y Desarrollo Evolutivo De Los Sistemas De Gestión De Convenios Y Expedientes Del Canal Interno De Denuncias De La Uned. (Universidad Nacional De Educación A Distancia)

Internal identifier: CEA1203/2026

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

#### 5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

#### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Reducción de los impactos ambientales

Approach to reducing environmental impacts: The transition to a circular economy

Social objective promoted: Other

#### 5.1.10. Award criteria

##### Criterion:

Type: Quality

Description: Si existen criterios cuantificables automáticamente están definidos en el documento de licitación, junto a su peso.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

##### Criterion:

Type: Quality

Description: Si existen criterios de juicios de valor están definidos en el documento de licitación, junto a su peso.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Dirección General de Racionalización y Centralización de la Contratación-Junta de Contratación Centralizada - Tribunal Administrativo Central de Recursos Contractuales (TACRC) o Tribunal Superior de Justicia (TSJ).

Information about review deadlines: Ver información de recursos

## 6. Results

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Value of all contracts awarded in this notice: 135 993,60 EUR

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: Ute Ticsmart, S.L. – Techherox, S.L.U.

**Tender:**

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 135 993,60 EUR

The tender was ranked: no

Subcontracting: No

**Contract information:**

Identifier of the contract: A1203/2026

Date of the conclusion of the contract: 07/05/2026

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

## 8. Organisations

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### 8.1. ORG-0001

Official name: Dirección General de Racionalización y Centralización de la Contratación-Junta de Contratación Centralizada

Registration number: S2801213F

Registration number: 10000380072701

Town: Madrid

Postcode: 28014

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General de Racionalización y Centralización de la Contratación-Junta de Contratación Centralizada

Email: [secretaria.contratacioncentralizada@hacienda.gob.es](mailto:secretaria.contratacioncentralizada@hacienda.gob.es)

Telephone: +34 915958100

Fax: 915958850

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=IXa3tQsTNgEQK2TEfXGy%2BA%3D%3D>

**Other contact points:**

Official name: Tribunal Administrativo Central de Recursos Contractuales (TACRC) o Tribunal Superior de Justicia (TSJ).

Town: Madrid

Postcode: 28000  
Country subdivision (NUTS): Madrid (ES300)  
Country: Spain  
**Roles of this organisation:**  
Buyer  
Review organisation

**8.1. ORG-0002**

Official name: Ute Ticsmart, S.L. – Techherox, S.L.U.  
Size of the economic operator: Large  
Registration number: U24904450  
Town: Madrid  
Postcode: 28224  
Country subdivision (NUTS): Madrid (ES300)  
Country: Spain  
Email: [concursos@ticsmart.com](mailto:concursos@ticsmart.com)  
Telephone: 663764814  
**Roles of this organisation:**  
Tenderer  
**Beneficial owner:**  
Nationality of the owner: Spain  
**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: 54212757-3fdd-4e04-93a3-9dfcc5df64c3 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 07/05/2026 20:07:01 (UTC+02:00) Eastern European Time, Central European Summer Time  
Languages in which this notice is officially available: Spanish  
Notice publication number: 319517-2026  
OJ S issue number: 90/2026  
Publication date: 11/05/2026