

United Kingdom-Durham: Maintenance of information technology software
OJ S 176/2015 11/09/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: County Durham and Darlington Fire and Rescue Service

National registration number: VAT 178178130

Postal address: Service HQ, Belmont Business Park

Town: Durham

Postal code: DH1 1TW

Country: United Kingdom

For the attention of: Janice Alderslade

E-mail: jalderslade@ddf.fire.gov.uk

Telephone: +44 1913755560

Internet address(es):

General address of the contracting authority: <https://www.ddfire.gov.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Supplier/CompanyInformation/Index/33150>

Electronic access to information: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=12216&B=BLUELIGHT

I.2. Type of the contracting authority

Regional or local agency/office

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

The Supply and Management of ICT Support Services for County Durham and Darlington Fire and Rescue Service.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Durham.

NUTS code UKC14 Durham CC

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4.

Short description of the contract or purchase(s)

County Durham and Darlington Fire and Rescue Service wish to engage with a third party ICT service provider to provide a managed ICT support service to Headquarters and associated Fire Stations in the region.

The provision of network and ICT support are currently outsourced contracts with a third-party. This opportunity to assist the Authority and the contract requirements will cover the following main areas:

- Service desk;
- Application support;
- Hardware maintenance;
- Server room management;
- On-site support staff;
- Service level management;
- Security management;
- Resilience and Data services.

The following are outside the scope of requirements and this tender:

- Data cabling;
- Supply of wide area networking;
- Voice network infrastructure;
- Command and Control mobilising systems
- Budgetary control.

II.1.5. CPV code(s)

72267100 Maintenance of information technology software, 72222300 Information technology services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 792 500 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality. Weighting 60
2. Price. Weighting 40

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

20511-1

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2015/S 83-147993](#) of 29.4.2015

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: The Supply and Management of ICT Support Services for County Durham and Darlington Fire and Rescue Service

V.1. Date of conclusion of the contract

13.8.2015

V.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.3. Name and address of the contractor

Official name: IT Professional Services Limited

National registration number: 3930001

Postal address: Waterside Drive

Town: Gateshead

Postal code: NE13 7LU

Country: United Kingdom

E-mail: mark.mason@itps.co.uk

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 792 500 GBP

excluding VAT

If annual or monthly value:

Number of years: 5

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: As detailed in Regulation 50 (Contract award notices), Regulation 91 (Enforcement of duties through the Court) and Regulation 92 (General time limits for starting procedures) of the Public Contracts Regulations 2015.

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

8.9.2015