

Spain-Granada: Customer-care services
OJ S 121/2021 25/06/2021
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Presidencia del Consorcio Provincial para la Prestación del Servicio de Prevención, Extinción de Incendios y Salvamentos de la Provincia de Granada

National registration number: P6890001H

Postal address: C/ Periodista Barrios Talavera, s/n

Town: Granada

NUTS code: ES614 Granada

Postal code: 18014

Country: Spain

Contact person: Presidencia del Consorcio Provincial para la Prestación del Servicio de Prevención, Extinción de Incendios y Salvamentos de la Provincia de Granada

E-mail: consorcio.bomberos@dipgra.es

Telephone: +34 958247695

Fax: +34 958247862

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XI9koLAR00N7h85%2Fpmmsfw%3D%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=ucNIVzbUy8Uuf4aBO%2BvQIQ%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XI9koLAR00N7h85%2Fpmmsfw%3D%3D>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de gestión de la sala de coordinación por Centro Especial de Empleo de Iniciativa Social

Reference number: CB-SS 01/2021

II.1.2. Main CPV code

79342320 Customer-care services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de gestión de la sala de coordinación por Centro Especial de Empleo de Iniciativa Social.

II.1.5. Estimated total value

Value excluding VAT: 561 983,47 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.3. Place of performance**

NUTS code: ES614 Granada

II.2.4. Description of the procurement

Servicio de gestión de la sala de coordinación por Centro Especial de Empleo de Iniciativa Social.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: Bolsa horaria / Weighting: 15

Cost criterion - Name: Mejoras / Weighting: 10

Cost criterion - Name: Precio / Weighting: 75

II.2.6. Estimated value

Value excluding VAT: 561 983,47 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Títulos habilitantes: ISO de Calidad y Medio Ambiente 14001:2015 y 9001:2015.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- trabajos realizados,
- otros.

III.1.5. Information about reserved contracts

The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

- consideraciones de tipo medioambiental. Descripción: mejora de los valores medioambientales afectados por el servicio ISO de Calidad y Medio Ambiente 14001 y 9001,
- consideraciones de tipo social. Descripción: con lo exigido como Centro Especial de Empleo, para la prestación del servicio, se favorece la contratación e incorporación con personas con discapacidad.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 26/07/2021 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7.

Conditions for opening of tenders

Date: 01/09/2021 Local time: 09:30

Place:

Excelentísima Diputación de Granada.

Datos de dirección:

— calle: Periodista Barrios Talavera, 1,

— código postal: 18014,

— población: Granada,

— país: ESPAÑA.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Consorcio Bomberos Granada

Postal address: C/ Periodista Barrios Talavera, 1

Town: Granada

Postal code: 18014

Country: Spain

Telephone: +034 958247695

VI.5. Date of dispatch of this notice

21/06/2021