

**Ireland-Mahon: Survey services**  
**OJ S 121/2021 25/06/2021**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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## Section I: Contracting authority

### I.1. Name and addresses

Official name: Health Information and Quality Authority (HIQA)

National registration number: N/A

Postal address: Unit 1301

Town: Mahon

NUTS code: IE Éire / Ireland

Postal code: CityGate

Country: Ireland

Contact person: Niamh O'Connor

E-mail: [noconnor@hiqa.ie](mailto:noconnor@hiqa.ie)

Telephone: +353 212409300

**Internet address(es):**

Main address: <https://www.hiqa.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/483>

### I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=191742&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=191742&B=ETENDERS_SIMPLE)

[PID=191742&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=191742&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=191742&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=191742&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

### I.4. Type of the contracting authority

National or federal agency/office

### I.5. Main activity

Health

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## Section II: Object

### II.1. Scope of the procurement

#### II.1.1. Title

ICT-386 — Provision of a Survey Platform and Associated Services

Reference number: ICT-386

#### II.1.2.

**Main CPV code**

79311000 Survey services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Provision of a survey platform and associated services. Please see attached documents for additional details.

**II.1.5. Estimated total value**

Value excluding VAT: 300 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 79311100 Survey design services, 79311200 Survey conduction services, 79311300 Survey analysis services

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: IRELAND.

**II.2.4. Description of the procurement**

Provision of a survey platform and associated services. Please see attached documents for additional details.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 300 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contracting authority reserves the right to extend the Term for a period or periods of up to one (1) year with a maximum of two (2) such extensions on the same terms and conditions, subject to the contracting authority's obligations at law.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

See attached documents for further information.

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See attached documents for further information.

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

See attached documents for further information.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 28/07/2021 Local time: 15:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 28/07/2022

#### **IV.2.7. Conditions for opening of tenders**

Date: 28/07/2021 Local time: 15:00

Place:

ETenders

Information about authorised persons and opening procedure: Authorised HIQA personnel shall unlock responses after the deadline stated in the RFT.

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

1) Interested parties must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties.

2) Suppliers must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications and to respond electronically to the competition. There is a maximum upload limit of 2GB per document on etenders. Documents larger than this should be divided into smaller files prior to upload or zipped.

3) Should you experience difficulty when uploading documents please contact the eTenders Support Desk for technical assistance. Email [etenders@eu-supply.com](mailto:etenders@eu-supply.com) or Telephone: 353 (0) 21 243 92 77 (9 a.m. – 17.30 p.m. GMT).

4) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal [www.etenders.gov.ie](http://www.etenders.gov.ie) (RFT ID:XXXX) as a specific question. Responses will be circulated to those parties that have registered an interest in this notice on [www.etenders.gov.ie](http://www.etenders.gov.ie) The details of the person making a query will not be disclosed when circulating the response.

5) This is the sole call for competition for this contract.

6) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

7) Contract award will be subject to the approval of the competent authorities.

8) It will be a condition of award that the successful tenderer is and remains tax compliant.

9) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

10) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words 'or equivalent' will always be appended.

11) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Central Office of the High Court

Postal address: Ground Floor (East Wing), Four Courts, Inns quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 18886458

Internet address: <https://www.courts.ie/content/central-office-high-court>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

This framework is covered by the application of the remedies directive and the relevant standstill period applicable.

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Contact owner legal advisor

Town: Contact owner legal advisor

Country: Ireland

**VI.5. Date of dispatch of this notice**

22/06/2021