

**Belgium-Ghent: Enterprise resource planning software package**  
**OJ S 102/2023 30/05/2023**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: VIB vzw

National registration number: 0456343923

Postal address: Rijvisschestraat 120

Town: Gent

NUTS code: BE234 Arr. Gent

Postal code: 9052

Country: Belgium

Contact person: Mevrouw An Verhelst

E-mail: [an.verhelst@vib.be](mailto:an.verhelst@vib.be)

Telephone: +32 92446611

Fax: +32 92446610

**Internet address(es):**

Main address: [www.vib.be](http://www.vib.be)

**I.4. Type of the contracting authority**

Other type: onderzoeksinstituut

**I.5. Main activity**

Other activity: onderzoek

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Aankoop en implementatie van een ERP systeem

Reference number: 2022/004

**II.1.2. Main CPV code**

48451000 Enterprise resource planning software package

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

VIB wenst over te gaan tot de aankoop en implementatie van een ERP systeem voor volgende functionele domeinen:

- Finance

- HR

- Procurement

Dit kan één geïntegreerd systeem zijn voor de 3 functionele domeinen (finance, HR, procurement) of een specifieke oplossing per domein.

De opdracht van deze selectie omvat de implementatie van de onderstaande ERP projecten:

- Het automatiseren van de in scope gedefinieerde processen voor de verschillende domeinen
- De technische migratie van de lopende systemen naar de ERP software
- De opleiding van de betrokken gebruikers van de ERP software en
- De overdracht naar de support organisatie

Het toekomstig pakket zou state of the art moeten zijn met betrekking tot integratie van artificiële intelligentie en automatisatie (RPA).

Meer gedetailleerde informatie over de opdracht zal worden meegegeven in een bestek aan de geselecteerde kandidaten.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 967 620,69 EUR

### **II.2. Description**

#### **II.2.1. Title**

Finance

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

48451000 Enterprise resource planning software package, 48000000 Software package and information systems, 48440000 Financial analysis and accounting software package, 48443000 Accounting software package, 72212451 Enterprise resource planning software development services, 72263000 Software implementation services

#### **II.2.3. Place of performance**

NUTS code: BE234 Arr. Gent

Main site or place of performance: VIB vzw, Rijvisschestraat 120 te 9052 Gent

#### **II.2.4. Description of the procurement**

zie II.2.1

#### **II.2.5. Award criteria**

Quality criterion - Name: De mate waarin de offerte beantwoordt aan de specificaties van het bestek of de gevraagde specificaties overtreft / Weighting: 30

Quality criterion - Name: De voorgestelde projectaanpak en de doorlooptijd + succesgarantie + voorgesteld team / Weighting: 30

Quality criterion - Name: Het aanbod van support en de manier waarop de ondersteuning is uitgebouwd tijdens de loop van het onderhoudscontract / Weighting: 5

Cost criterion - Name: De prijs voor het totale project, financieel risico en total cost of ownership over 10 jaar / Weighting: 35

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

HR

Lot No: 2

#### **II.2.2. Additional CPV code(s)**

48451000 Enterprise resource planning software package, 48000000 Software package and information systems, 72212451 Enterprise resource planning software development services, 72263000 Software implementation services

#### **II.2.3. Place of performance**

NUTS code: BE234 Arr. Gent

Main site or place of performance: VIB vzw, Rijvisschestraat 120 te 9052 Gent

#### **II.2.4. Description of the procurement**

zie II.2.1

#### **II.2.5. Award criteria**

Quality criterion - Name: De mate waarin de offerte beantwoordt aan de specificaties van het bestek of de gevraagde specificaties overtreft / Weighting: 30

Quality criterion - Name: De voorgestelde projectaanpak en de doorlooptijd + succesgarantie + voorgesteld team / Weighting: 30

Quality criterion - Name: Het aanbod van support en de manier waarop de ondersteuning is uitgebouwd tijdens de loop van het onderhoudscontract / Weighting: 5

Cost criterion - Name: De prijs voor het totale project, financieel risico en total cost of ownership over 10 jaar / Weighting: 35

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Procurement

Lot No: 3

#### **II.2.2. Additional CPV code(s)**

48451000 Enterprise resource planning software package, 48000000 Software package and information systems, 48490000 Procurement software package, 72212451 Enterprise resource planning software development services, 72212490 Procurement software development services, 72263000 Software implementation services

#### **II.2.3. Place of performance**

NUTS code: BE234 Arr. Gent

Main site or place of performance: VIB vzw, Rijvisschestraat 120 te 9052 Gent

#### **II.2.4. Description of the procurement**

zie II.2.1

#### **II.2.5. Award criteria**

Quality criterion - Name: De mate waarin de offerte beantwoordt aan de specificaties van het bestek of de gevraagde specificaties overtreft / Weighting: 30

Quality criterion - Name: De voorgestelde projectaanpak en de doorlooptijd + succesgarantie + voorgesteld team / Weighting: 30

Quality criterion - Name: Het aanbod van support en de manier waarop de ondersteuning is uitgebouwd tijdens de loop van het onderhoudscontract / Weighting: 5

Cost criterion - Name: De prijs voor het totale project, financieel risico en total cost of ownership over 10 jaar / Weighting: 35

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 238-683395](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 2022/004

**Lot No:** 1

**Title:**

Finance

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

09/05/2023

### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Inetum Realdolmen Belgium N.V.

Postal address: A. Vaucampslaan 42

Town: Beersel

NUTS code: BE Belgique / België

Postal code: 1654

Country: Belgium

Telephone: +32 28015555

Fax: +32 28015599

Internet address: [www.realdolmen.com](http://www.realdolmen.com)

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 517 418,28 EUR

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Contract No:** 2022/004

**Lot No:** 2

**Title:**

HR

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

09/05/2023

### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: SD Worx People Solutions NV  
Postal address: Brouwersvliet 2  
Town: Antwerpen  
NUTS code: BE Belgique / België  
Postal code: 2000  
Country: Belgium  
Telephone: +32 32202188  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 227 703,08 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 2022/004

**Lot No:** 3

**Title:**

Procurement

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

09/05/2023

**V.2.2. Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Inetum Realdolmen Belgium N.V.  
Postal address: A. Vaucampslaan 42  
Town: Beersel  
NUTS code: BE Belgique / België  
Postal code: 1654  
Country: Belgium  
Telephone: +32 28015555  
Fax: +32 28015599  
Internet address: [www.realdolmen.com](http://www.realdolmen.com)  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 222 499,33 EUR

## **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Rechtbank eerste aanleg Oost-Vlaanderen

Postal address: Opgeëistenlaan 401

Town: Gent

Postal code: 9000

Country: Belgium

#### **VI.5. Date of dispatch of this notice**

25/05/2023