

France-Paris: Systems and technical consultancy services

OJ S 103/2023 31/05/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GIE KLESIA

Postal address: 4 Georges Picquart

Town: Paris

NUTS code: FR101 Paris

Postal code: 75017

Country: France

Contact person: Achats@klesia.fr

E-mail: Achats@klesia.fr**Internet address(es):**Main address: <http://Achatpublic.com>Address of the buyer profile: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_C7uOV_-8Uh)

[PCSLID=CSL_2023_C7uOV_-8Uh](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_C7uOV_-8Uh)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_C7uOV_-8Uh

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_C7uOV_-8Uh)

[PCSLID=CSL_2023_C7uOV_-8Uh](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_C7uOV_-8Uh)**I.4. Type of the contracting authority**

Other type: Organisme de Protection sociale, assurance de personne, retraite

I.5. Main activity

Social protection

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Centre de services Solutions SELLIGENT- KLESIA

Reference number: 2023-AOE-CDS SELLIGENT KLESIA

II.1.2.

Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent appel d'offres vise à renouveler la prise en charge par un tiers de la maintenance et de l'évolution du système applicatif Selligent, application relation client SRM solutions selligent et l'application Campaign de Selligent et la réalisation des campagnes de masse

II.1.5. Estimated total value

Value excluding VAT: 1 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

72262000 Software development services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: Paris 17

II.2.4. Description of the procurement

Le présent appel d'offres vise à renouveler la prise en charge par un tiers de la maintenance et de l'évolution du système applicatif Selligent en 2 périmètres. Le périmètre 1 concerne l'application existante de la relation client du SI KLESIA (SRM solutions SELLIGENT). Le périmètre 2 concerne l'application Campaign de Selligent et la réalisation des campagnes de masse.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/10/2023 End: 31/12/2025

This contract is subject to renewal: yes

Description of renewals:

Le marché à l'issue de sa période initiale pourra être reconduit pour deux périodes d'un an chacune.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 03/07/2023 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 03/07/2023 Local time: 16:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

2026

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Greffe du Tribunal de Grande Instance de Paris,
Postal address: Parvis du tribunal, F - 75017 PARIS,
Town: Paris
Postal code: 75017
Country: France
Internet address: <https://www.tribunal-de-paris.justice.fr/75>

VI.4.2. Body responsible for mediation procedures

Official name: Greffe du Tribunal de Grande Instance de Paris,
Postal address: Parvis du tribunal, F - 75017 PARIS,
Town: Paris
Postal code: 75017
Country: France

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
Greffe du Tribunal de Grande Instance de Paris,

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Greffe du Tribunal de Grande Instance de Paris,
Postal address: Parvis du tribunal
Town: Paris
Postal code: 75017
Country: France
Internet address: <https://www.tribunal-de-paris.justice.fr/75>

VI.5. Date of dispatch of this notice

26/05/2023