

United Kingdom-London: Sporting services
OJ S 132/2019 11/07/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Financial Ombudsman Service
Postal address: Exchange Tower, Harbour Exchange Square,
Town: London
NUTS code: UKI London
Postal code: E14 9SR
Country: United Kingdom
Contact person: Ashley O'Garro
E-mail: Ashley.OGarro@financial-ombudsman.org.uk
Telephone: +44 2034872796

Internet address(es):

Main address: <https://www.financial-ombudsman.org.uk/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Gym Management Services Contract

II.1.2. Main CPV code

92600000 Sporting services

II.1.3. Type of contract

Services

II.1.4. Short description

Gym management services for the Financial Ombudsman Services gym facility to supervise members and the safe operation of the gym, provide personal training and fitness and well-being classes. Clean, maintain and repair the gym equipment.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 714 407,93 GBP

II.2. Description

II.2.2. Additional CPV code(s)

37440000 Fitness equipments, 92610000 Sports facilities operation services, 92620000 Sport-related services

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: Exchange Tower, London E14 9GE.

II.2.4. Description of the procurement

Gym management services for the Financial Ombudsman Services gym facility to supervise members and the safe operation of the gym, provide personal training and fitness and well-being classes. Clean, maintain and repair the gym equipment.

II.2.5. Award criteria

Quality criterion - Name: Service delivery / Weighting: 24 %

Quality criterion - Name: Service management / Weighting: 6 %

Quality criterion - Name: Mobilisation / Weighting: 6 %

Quality criterion - Name: Added value / Weighting: 24 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 231-528156](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/05/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Nuffield health

Postal address: Epsom Gateway, Ashley Avenue

Town: Epsom

NUTS code: UKJ South East (England)

Postal code: KT18 5AL

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 714 407,93 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Financial Ombudsman Service

Postal address: Exchange Tower, Harbour Exchange Square

Town: London

Postal code: E14 9SR

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Financial Ombudsman Service

Postal address: Exchange Tower

Town: London

Postal code: E14 9GE

Country: United Kingdom

E-mail: procurement.enquiries@financial-ombudsman.org.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Financial Ombudsman Service

Postal address: Exchange Tower

Town: London

Postal code: E14 9GE

Country: United Kingdom

E-mail: procurement.enquiries@financial-ombudsman.org.uk

VI.5. Date of dispatch of this notice

09/07/2019