

Norway-Stavanger: Design consultancy services

OJ S 132/2020 10/07/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Stavanger kommune

National registration number: 964965226

Postal address: Postboks 8001

Town: Stavanger

NUTS code: NO043 Rogaland

Postal code: 4068

Country: Norway

Contact person: Lin Helliesen

E-mail: lin.helliesen@stavanger.kommune.no

Telephone: +47 51507567

Internet address(es):

Main address: <https://permalink.mercell.com/132449251.aspx>

Address of the buyer profile: <https://www.stavanger.kommune.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/132449251.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/132449251.aspx>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Dynamic Purchasing System, Service Design

Reference number: 20/22273

II.1.2. Main CPV code

79415200 Design consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Stavanger Municipality invites interested tenderers to apply to be qualified for a dynamic purchasing system for service design.

Stavanger Municipality would like to meet new challenges with technology, cooperation and close inhabitant involvement. We will put inhabitant and users' needs at the centre of the development of digital services. We know that design and user experience are central in this work. The general aim of this contract is therefore the procurement of consultancy services within various design disciplines.

The design services can be used for a broad spectrum of the municipality's needs, from work on improvements or the development of new services and systems, to innovation projects where we need insight and knowledge on inhabitants or users' needs. There can also be facilitating projects and work internally in the municipality.

Click here <https://permalink.mercell.com/132449251.aspx>

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72413000 World wide web (www) site design services, 79410000 Business and management consultancy services, 79411100 Business development consultancy services, 79822500 Graphic design services

II.2.3. Place of performance

NUTS code: NO043 Rogaland

II.2.4. Description of the procurement

Scope

The contract consists of assistance and consultancy within service design. This includes, but is not limited to, the following areas:

- 1) Service design;
- 2) interaction design/user experience (UX);
- 3) graphic design/UI;
- 4) Universal design (on digital platforms);
- 5) user testing;
- 6) user experience and user insight;
- 7) visual communication.

Tenderers must have competence within one or several of the areas.

Internal resources

Stavanger Municipality has some internal design competence. The dynamic purchasing system will give us access to external quality assurance and sparring within one or several of the disciplines, or, if we have a need in busy periods, or need to supplement our own resources with a larger team. We would like to facilitate cooperation between consultants and internal experts. This will vary however from call-off to call-off.

Methodology

Stavanger Municipality uses flexible/agile work methods with the greatest emphasis on delivery ability, quality, close cooperation and achieved inhabitant/user value, and less emphasis on formal processes. The use of method can vary between various call-offs however.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 12/08/2020 End: 11/08/2025

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Options can be taken up in some of the procurements under the scheme. The options will be specified in the invitation to submit a tender.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/08/2025 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Stavanger tingrett

Town: Stavanger

Country: Norway

VI.5. Date of dispatch of this notice

08/07/2020