

325710-2026 - Result

Spain – Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment – Servicio de mantenimiento de los sistemas de aviso a la población y de radiocomunicaciones de los Planes de Emergencia Nuclear con fomento de responsabilidad medioambiental.

OJ S 91/2026 12/05/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Dirección General de Protección Civil y Emergencias

Email: geseconomica@proteccioncivil.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Servicio de mantenimiento de los sistemas de aviso a la población y de radiocomunicaciones de los Planes de Emergencia Nuclear con fomento de responsabilidad medioambiental.

Description: Según Pliegos de Clausulas administrativas y prescripciones técnicas.

Procedure identifier: e1392b2c-a201-4e1c-853c-a6b4a0d95ff8

Previous notice: 75ac5fb2-a9b3-44bc-a22a-d6f5c15611f3-05

Internal identifier: 25A006

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment, 72315200 Data network management services, 72514000 Computer facilities management services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1 - Burgos

Description: Lote 1 - Burgos: el detalle de sus componentes y su distribución geográfica pueden encontrarse en el Pliego de Prescripciones Técnicas (PPT) de este contrato.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment, 72315200 Data network management services, 72514000 Computer facilities management services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 93 600,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Precio - Lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 92

Criterion:

Type: Quality

Description: Proyecto de mantenimiento - Lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: 15 días hábiles a partir del día siguiente a la notificación de la resolución de adjudicación.

Organisation providing more information on the review procedures: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

5.1. Lot: LOT-0002

Title: Lote 2 - Cáceres

Description: Lote 2 - Cáceres: el detalle de sus componentes y su distribución geográfica pueden encontrarse en el Pliego de Prescripciones Técnicas (PPT) de este contrato.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment, 72315200 Data network management services, 72514000 Computer facilities management services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 83 200,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Precio - Lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 92

Criterion:

Type: Quality

Description: Proyecto de mantenimiento - Lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: 15 días hábiles a partir del día siguiente a la notificación de la resolución de adjudicación.

Organisation providing more information on the review procedures: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

5.1. Lot: LOT-0003

Title: Lote 3 - Guadalajara

Description: Lote 3 - Guadalajara: el detalle de sus componentes y su distribución geográfica pueden encontrarse en el Pliego de Prescripciones Técnicas (PPT) de este contrato.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment, 72315200 Data network management services, 72514000 Computer facilities management services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 124 800,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria**Criterion:**

Type: Price

Description: Precio - Lote 3.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 92

Criterion:

Type: Quality

Description: Proyecto de mantenimiento - Lote 3.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: 15 días hábiles a partir del día siguiente a la notificación de la resolución de adjudicación.

Organisation providing more information on the review procedures: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

5.1. Lot: LOT-0005

Title: Lote 5 - Valencia

Description: Lote 5 - Valencia: el detalle de sus componentes y su distribución geográfica pueden encontrarse en el Pliego de Prescripciones Técnicas (PPT) de este contrato.

Internal identifier: 5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Additional classification (cpv): 50330000 Maintenance services of telecommunications equipment, 50331000 Repair and maintenance services of telecommunications lines, 50333000 Maintenance services of radio-communications equipment, 50333100 Repair and maintenance services of radio transmitters, 50342000 Repair and maintenance services of audio equipment, 50532000 Repair and maintenance services of electrical machinery, apparatus and associated equipment, 72315200 Data network management services, 72514000 Computer facilities management services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.5. Value

Estimated value excluding VAT: 62 400,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Precio - Lote 5.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 92

Criterion:

Type: Quality

Description: Proyecto de mantenimiento - Lote 5.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Information about review deadlines: 15 días hábiles a partir del día siguiente a la notificación de la resolución de adjudicación.

Organisation providing more information on the review procedures: Dirección General de Protección Civil y Emergencias - TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

6. Results

Value of all contracts awarded in this notice: 19 490,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: RADIO ASISTENCIA, S.L.

Tender:

Tender identifier: REF TEN-0001/LOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 5 170,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 25A006 Lote 1

Date on which the winner was chosen: 23/03/2026

Date of the conclusion of the contract: 08/05/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 5 170,00 EUR

Value of the highest admissible tender: 5 170,00 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: RADIO ASISTENCIA, S.L.

Tender:

Tender identifier: REF TEN-0002/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 3 760,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 25A006 Lote 2

Date on which the winner was chosen: 23/03/2026

Date of the conclusion of the contract: 08/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 3 760,00 EUR

Value of the highest admissible tender: 3 760,00 EUR

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: RADIO ASISTENCIA, S.L.

Tender:

Tender identifier: REF TEN-0003/LOT-0003

Identifier of lot or group of lots: LOT-0003

Value of the tender: 6 960,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 25A006 Lote 3

Date on which the winner was chosen: 23/03/2026

Date of the conclusion of the contract: 08/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 6 960,00 EUR

Value of the highest admissible tender: 6 960,00 EUR

6.1. Result lot identifier: LOT-0005

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: RADIO ASISTENCIA, S.L.

Tender:

Tender identifier: REF TEN-0004/LOT-0005

Identifier of lot or group of lots: LOT-0005

Value of the tender: 3 600,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 25A006 Lote 5

Date on which the winner was chosen: 23/03/2026

Date of the conclusion of the contract: 08/05/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Range of tenders:

Value of the lowest admissible tender: 3 600,00 EUR

Value of the highest admissible tender: 3 600,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección General de Protección Civil y Emergencias

Registration number: 10000160000112

Registration number: S2816016F

Town: Madrid

Postcode: 28002

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección General de Protección Civil y Emergencias

Email: geseconomica@proteccioncivil.es

Telephone: 915373100

Fax: 915628926

Internet address: <http://www.proteccioncivil.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=p0%2BXpWGsaDo%3D>

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES
Town: Madrid
Postcode: 28020
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Email: tribunal_recursos.contratos@hacienda.gob.es

Other contact points:

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES
Town: Madrid
Postcode: 28020
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Email: tribunal_recursos.contratos@hacienda.gob.es

Roles of this organisation:

Buyer
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: RADIO ASISTENCIA, S.L.
Size of the economic operator: Micro, small, or medium
Registration number: B81035396
Town: MADRID
Postcode: 28047
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Email: radioasistencia@radioasistencia.com
Telephone: +34 915262017

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain
Nationality of the owner: Spain
Nationality of the owner: Spain
Nationality of the owner: Spain

Winner of these lots: LOT-0001, LOT-0002, LOT-0003, LOT-0005

Notice information

Notice identifier/version: ee643976-d4d9-4f60-9db8-50cd7dc82364 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 11/05/2026 13:55:39 (UTC+02:00) Eastern European Time, Central European Summer Time
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