

326648-2026 - Competition

Belgium – IP telephone services – Téléphonie VOIP

OJ S 92/2026 13/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Caisse publique wallonne d'allocations familiales-FAMIWAL

Email: nicole.tsiebos@famiwal.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Téléphonie VOIP

Description: Mise en place d'une téléphonie VOIP pour la Caisse publique wallonne d'allocations familiales

Procedure identifier: 8f583d12-882e-412c-b017-6ec87c0fde96

Internal identifier: 2026CTIMP057

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: 2026CTIMP057 - 1

Description: Mise à disposition d'une téléphonie VOIP pour la Caisse publique wallonne d'allocations familiales

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64215000 IP telephone services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/3ae20e53-d68b-4ad4-baa1-0297f9acf898/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/3ae20e53-d68b-4ad4-baa1-0297f9acf898/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/3ae20e53-d68b-4ad4-baa1-0297f9acf898/general>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 15/06/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 150 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Conseil d'Etat

8. Organisations

8.1. ORG-0001

Official name: Caisse publique wallonne d'allocations familiales-FAMIWAL

Registration number: 0693771021_5448

Postal address: Boulevard Pierre Mayence 1

Town: Charleroi

Postcode: 6000

Country subdivision (NUTS): Arr. Charleroi (BE32B)

Country: Belgium

Email: nicole.tsiebos@famiwal.be

Telephone: +32 71212501

Internet address: <http://www.famiwal.be>

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=5448&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: SPF Stratégie et Appui

Registration number: BE001

Postal address: Boulevard Simon Bolivar 30 Bte1

Town: Bruxelles

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: revise@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Conseil d'Etat

Registration number: 931814266

Town: Bruxelles

Postcode: 1040

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Roles of this organisation:

Review organisation

Notice information

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