

United Kingdom-Knowsley: Supply services of personnel including temporary staff
OJ S 143/2018 27/07/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Knowsley Housing Trust

Postal address: First Ark, Lakeview, Kings Business Park, Prescot

Town: Knowsley

NUTS code: UKD North West (England)

Postal code: L34 1PJ

Country: United Kingdom

E-mail: tenders@cirruspurchasing.co.uk

Internet address(es):

Main address: <https://www.firstark.com/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Agency Labour and Recruitment Framework

II.1.2. Main CPV code

79620000 Supply services of personnel including temporary staff

II.1.3. Type of contract

Services

II.1.4. Short description

Knowsley Housing Trust (KHT) sought bids to establish a framework of service providers to provide agency labour and recruitment services. The geographical area covered by the framework will mainly be Knowsley, however, placed staff may be required to work anywhere within the North West of England. The framework will cover the following lots:

Lot 1: Administration / Clerical / Personal Assistant / Office Support staff

Lot 2: Contact centre staff

Lot 3: Trade operatives across all trades

Lot 4: IT staff

Lot 5: Finance staff

Lot 6: Human Resources staff

Lot 7: Asset Management staff

Lot 8: Housing Services staff

Lot 9: Development staff

Lot 10: Executive Directors

Lot 11: Board members

The procurement exercise was led by KHT for itself and on behalf of the other members of the First Ark Group and references in the tender documents to KHT/First Ark/the Group should be construed accordingly.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 4 800 000,00 GBP

II.2. Description

II.2.1. Title

Administration / Clerical / Personal Assistant / Office Support staff

Lot No: 1

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of administration, clerical, personal assistant and office support staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service and service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Contact centre staff

Lot No: 2

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of contact centre staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates / Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery / Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Trade operatives across all trades

Lot No: 3

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of trade operatives across all trades.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates / Weighting: 20

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery / Weighting: 20

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

IT staff

Lot No: 4

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of IT staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Finance staff

Lot No: 5

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of finance staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Human Resources staff

Lot No: 6

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of human resources staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Asset Management staff
Lot No: 7

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of asset management staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Housing Services staff
Lot No: 8

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of housing services staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /

Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /

Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Development staff

Lot No: 9

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of development staff.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /

Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /

Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Executive Directors
Lot No: 10

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of executive directors.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %

Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Board members
Lot No: 11

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff, 79610000 Placement services of personnel

II.2.3. Place of performance

NUTS code: UKD North West (England)

Main site or place of performance: The geographical area covered by the framework will primarily be Knowsley, however, placed staff may be required to work anywhere within the North West of England.

II.2.4. Description of the procurement

Agency labour and recruitment services for the provision of board members.

II.2.5. Award criteria

Quality criterion - Name: Contract Specific Questions: Assessing the suitability of candidates /
Weighting: 20 %
Quality criterion - Name: Contract Specific Questions: Customer service & service delivery /
Weighting: 20 %
Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 054-119693](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Lots 3 and 5

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: 4Recruitment Services Limited

Postal address: Unit 9, 97-101 Peregrine Road, Hainault Business Park

Town: Ilford

NUTS code: UKI London

Postal code: IG63XH

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Title:

Lot 2

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Adecco UK Ltd

Postal address: Millennium Bridge House, 2 Lambeth Hill

Town: London

NUTS code: UKI31 Camden and City of London

Postal code: EC4V 4BG

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Title:

Lots 1, 2, 3 and 5

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: BDS (Northern) Ltd

Postal address: 4 Royd Lane, Millhouse Green

Town: Sheffield

NUTS code: UKE Yorkshire and the Humber

Postal code: S36 9NY

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 4

Title:

Lots 1 and 2

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Blue Arrow Limited

Postal address: 800 The Boulevard, Capability Green

Town: Luton

NUTS code: UKH21 Luton

Postal code: LU1 3BA

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5

Title:

Lots 1, 2 and 6

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Brook Street (UK) Limited

Postal address: 34 George Street

Town: Luton

NUTS code: UKH21 Luton

Postal code: LU1 2AZ

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 6

Title:

Lots 3 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Building Careers UK

Postal address: Chadwick House, Maple View, White Moss Business Park

Town: Lancashire
NUTS code: UKD North West (England)
Postal code: WN8 9TD
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 7

Title:

Lots 4, 7, 9 and 10

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Castlerock Recruitment Group Ltd

Postal address: 8 Tiger Court, Kings Drive, Kings Business Park

Town: Prescot

NUTS code: UKD North West (England)

Postal code: L34 1BH

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 8

Title:

Lot 4

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Certes Computing Limited

Postal address: 3 The Courtyard, Roman Way, Coleshill

Town: Birmingham

NUTS code: UKG West Midlands (England)

Postal code: B46 1HQ

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 9

Title:

Lots 1, 2, 4, 5, 6, 8 and 9

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Cordant People Ltd

Postal address: Chevron House, 346 Long Lane

Town: Hillingdon

NUTS code: UKI London

Postal code: UB10 9PF

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 10

Title:

Lots 5, 6, 7, 8, 9, 10 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Deekay Technical Recruitment Limited

Postal address: 6 Davyhulme Circle, Urmston

Town: Manchester

NUTS code: UKD North West (England)

Postal code: M41 0SS

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 11

Title:

Lots 1, 2, 4, 5, 6, 7, 8, 9, 10 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Eden Brown Ltd

Postal address: 222 Bishopsgate

Town: London

NUTS code: UKI London

Postal code: EC2M 4QD

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 12

Title:

Lots 3, 4, 6, 7, 8, 9 and 10

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: James Andrews Recruitment Solutions

Postal address: 314 Welford Road

Town: Leicester

NUTS code: UKF East Midlands (England)

Postal code: LE2 6EG

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 13

Title:

Lots 2, 3, 5, 6, 7, 8, 9, 10 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Morgan Hunt UK Ltd
Postal address: 9th Floor, 125 London Wall
Town: London
NUTS code: UKI London
Postal code: EC2Y 5AS
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 14

Title:

Lots 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Santane Limited
Postal address: 272 Bath Street
Town: Glasgow
NUTS code: UKM Scotland
Postal code: G2 4JR
Country: United Kingdom
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 15

Title:

Lots 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 and 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Service Care Solutions Limited

Postal address: Arthur House, 12-13 Starkie Street

Town: Preston

NUTS code: UKD North West (England)

Postal code: PR1 3LU

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 16

Title:

Lot 11

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/07/2018

V.2.2. Information about tenders

Number of tenders received: 55

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Venn Group Limited

Postal address: 105-109 Strand

Town: London

NUTS code: UKI London

Postal code: WC25 0AA

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 800 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Submissions were to be submitted through the Cirrus Purchasing eTender system only. Successful bidders will be required to provide a range of agency labour and recruitment services to First Ark including:

- Temporary/ interim staff placements
- Staff on a temporary to fixed term basis
- Staff on a temporary to permanent basis
- Recruitment of permanent staff positions

Successful bidders must be able to provide all of these services.

This procurement exercise was led by Knowsley Housing Trust (KHT) for itself and on behalf of the other members of the First Ark Group and references in the tender documents to KHT /First Ark/the Group should be construed accordingly.

The framework will be available to the following, such that each of the following will be entitled to purchase services from the successful bidders at the discretion of KHT:

- Knowsley Housing Trust
- First Ark Group and all subsidiary undertakings of First Ark both current and future
- All parts of any current or future group structure of which KHT is, or may become, a part
- Any joint venture entities (whether companies, limited liability partnerships or otherwise) in which any member of the First Ark participates from time to time (whether as a shareholder, member or otherwise), and are permitted by First Ark to make particular purchases from the service provider from time to time.

For ease of reference, the term "client" was used in a number of places in the ITT to refer to KHT and the other members of the First Ark Group.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

This tender process incorporated a minimum 10 calendar day standstill period at the point information on the award was communicated to tenderers. Appeals could be directly raised via the contact points detailed in section VI.4.1) of the contract notice. The Public Contracts Regulations 2015 #102 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.5. Date of dispatch of this notice

24/07/2018