

Norway-Oslo: Systems and technical consultancy services

OJ S 105/2023 02/06/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norges vassdrags- og energidirektorat (NVE)

National registration number: 970205039

Postal address: Middelthunsgate 29

Town: OSLO

NUTS code: NO Norge

Postal code: 0368

Country: Norway

Contact person: Hege Lund

E-mail: helu@nve.no

Telephone: +47 22959595

Internet address(es):

Main address: <https://permalink.mercell.com/204634274.aspx>

Address of the buyer profile: <http://www.nve.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/204634274.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/204634274.aspx>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

AI solution for automation of the registration of digital incoming enquiries to NVE

Reference number: 202308661

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3.

Type of contract

Services

II.1.4. Short description

NVE receives enquiries through numerous channels. The content of each enquiry is manually assessed for case affiliation and the obligation to keep records in accordance with the Archives Act. We are in need of a trainable model that can provide decision support for the assessments the content of enquiries in various channels, and that can provide output to different systems.

II.1.5. Estimated total value

Value excluding VAT: 3 500 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72268000 Software supply services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

We would like a solution that can deliver legal decision support in accordance with the current data protection requirements. The solution should fulfil the public sector's duty regarding privacy by design in solutions based on machine learning. The solution must be user-friendly for end users, and NVE would like to have ownership of and insight into the training of the model.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 500 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/07/2023 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 05/10/2023

IV.2.7. Conditions for opening of tenders

Date: 05/07/2023 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

VI.5. Date of dispatch of this notice

30/05/2023