

328116-2026 - Competition

Norway – Interpretation services – Framework agreement - interpretation services for the Deaf, hearing impaired and deaf blinding

OJ S 92/2026 13/05/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: ARBEIDS OG VELFERDSETATEN

Email: else.marie.molden@nav.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement - interpretation services for the Deaf, hearing impaired and deaf blinding

Description: Nav invites tenderers to a competition with negotiations in connection with the procurement of a framework agreement for interpretation services for the Deaf, hearing impaired and deaf blind. In accordance with the National Insurance Act, hearing impaired, deaf and deaf blind persons are entitled to interpreter help. The target group of the Deaf, hearing impaired and deaf blind who currently use Nav's interpretation service is 2,700 people. The procurement includes interpretation services for persons nationwide in work, education, health and daily life. Nav carries out interpretation services both by using its own permanent employees interpreters and external interpreters. The aim of the procurement is to establish a framework agreement for this part of the need for interpretation services that are not covered by Nav's internal capacity. This procurement follows the procedure for negotiated procedure in two stages. The contracting authority will choose which tenderers will be invited to submit a tender among those who fulfil the qualification requirements. This is the qualification phase, documentation for both phases is attached. The framework agreement period is 2 + 1 + 1 years. The procurement's total value is estimated to NOK 1,063 billion excluding VAT. The maximum value is 1.38 billion NOK excluding VAT.

Procedure identifier: 4241989b-8b94-49ef-98ed-259209ab60f8

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79540000 Interpretation services

Additional classification (cpv): 79530000 Translation services, 79620000 Supply services of personnel including temporary staff

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 1 063 000 000,00 NOK

Maximum value of the framework agreement: 1 380 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Procurement - qualification - Framework agreement for interpretation services for the Deaf, the hearing impaired and deaf blind.

Description: Nav invites tenderers to a competition with negotiations in connection with the procurement of a framework agreement for interpretation services for the Deaf, hearing impaired and deaf blind. In accordance with the National Insurance Act, hearing impaired, deaf and deaf blind persons are entitled to interpreter help. The target group of the Deaf, hearing impaired and deaf blind who currently use Nav's interpretation service is 2,700 people. The procurement includes interpretation services for persons nationwide in work, education, health and daily life. Nav carries out interpretation services both by using its own permanent employees interpreters and external interpreters. The aim of the procurement is to establish a framework agreement for this part of the need for interpretation services that are not covered by Nav's internal capacity. This procurement follows the procedure for negotiated procedure in two stages. The contracting authority will choose which tenderers will be invited to submit a tender among those who fulfil the qualification requirements. This is the qualification phase, documentation for both phases is attached. The framework agreement period is 2 + 1 + 1 years. The procurement's total value is estimated to NOK 1,063 billion excluding VAT. The maximum value is 1.38 billion NOK excluding VAT.

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5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 6

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Address of the procurement documents: https://nav.ivalua.app/page.aspx/nb/rfp/request_browse_public

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://nav.ivalua.app/page.aspx/nb/rfp/request_browse_public

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 15/06/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: OSLO TINGRETT

Review organisation: ARBEIDS OG VELFERDSETATEN

Organisation providing more information on the review procedures: ARBEIDS OG VELFERDSETATEN

8. Organisations

8.1. ORG-0001

Official name: ARBEIDS OG VELFERDSETATEN

Registration number: 889640782

Town: Mo i Rana

Postcode: 8601

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Email: else.marie.molden@nav.no

Telephone: 21071000

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: OSLO TINGRETT

Registration number: 926725939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: 22035200

Roles of this organisation:

Mediation organisation

Notice information

Notice identifier/version: 0cc3dd86-1da9-4cdd-8dc5-cabebc4c697c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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