

United Kingdom-London: Health and social work services

OJ S 186/2014 27/09/2014

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: NHS Tower Hamlets Clinical Commissioning Group

Postal address: 2nd Floor Alderney Building, Mile End Hospital, Bancroft Road

Town: London

Postal code: E1 4DG

Country: United Kingdom

For the attention of: Jacqueline Chambers

E-mail: [jacqueline.chambers@nelcsu.nhs.uk](mailto:jacqueline.chambers@nelcsu.nhs.uk)

Telephone: +44 2036881630

#### Internet address(es):

General address of the contracting authority: [www.towerhamletsccg.nhs.uk](http://www.towerhamletsccg.nhs.uk)

Address of the buyer profile: [www.towerhamletsccg.nhs.uk](http://www.towerhamletsccg.nhs.uk)

Electronic access to information: <https://www.supplying2nhs.com>

Electronic submission of tenders and requests to participate: <https://www.supplying2nhs.com>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Health

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Mental health community residential rehabilitation service.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

NUTS code UKI London

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Health and social work services. Miscellaneous health services. Community health services. Residential health facilities services. Health services. An intensive mental health residential rehabilitation service for 11 to 13 men and women with severe and enduring mental illness, located in the community. The service will provide treatment, interventions, care and support to address and minimise the symptoms and functional impairment of long-term mental illness, and to promote recovery. The service should provide treatment, care and accommodation. It will be part of the local mental health rehabilitation pathway between inpatient care and high support accommodation — To commission Mental Health Community Residential Rehabilitation Services for vulnerable service users with previous history of high use of mental health services, as part of the whole system of mental health care in the Borough. — To engage such mental health service users at as early a point in their recovery as possible with skilled rehabilitation interventions.-To commission a facility which can support long-term outcomes by meeting the rehabilitation needs of Tower Hamlets residents who have a history of high use of inpatient or residential care or other intensive parts of the mental health system, and who require focused support in order to move on to high supported accommodation. — To commission community-based residential rehabilitation services with specialist clinical support which provides the high need rehabilitation component in a care pathway from long-term use of inpatient and residential care to independent living in the community. — To commission a service with 24 hour support which promotes activities of daily living on the principles of the recovery model. — To commission a service which is staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets. This procurement is for Part B services for the purposes of the Public Contracts Regulations 2006 (as amended) (Regulations). Accordingly, the Contracting Authority are only bound by those parts of the Regulations detailed in Regulations 5(2). The Contracting Authority are not voluntarily following any other part of the Regulations. the procedure that the contracting Authority is following is as set out in the MOI and PQQ. As the CCG is a relevant body for the purposes of the National health Service (Procurement Patient Choice and competition) (No. 2) Regulations 2013 (SI 2013 No. 500) these Regulations also apply to this procurement.

#### **II.1.6. CPV code(s)**

85000000 Health and social work services, 85140000 Miscellaneous health services, 85323000 Community health services, 85144000 Residential health facilities services, 85100000 Health services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

— To commission Mental Health Community Residential Rehabilitation Services for vulnerable

service users with previous history of high use of mental health services, as part of the whole system of mental health care in the Borough. — To engage such mental health service users at as early a point in their recovery as possible with skilled rehabilitation interventions. — To commission a facility which can support long-term outcomes by meeting the rehabilitation needs of Tower Hamlets residents who have a history of high use of inpatient or residential care or other intensive parts of the mental health system, and who require focused support in order to move on to high supported accommodation. — To commission community-based residential rehabilitation services with specialist clinical support which provides the high need rehabilitation component in a care pathway from long-term use of inpatient and residential care to independent living in the community. — To commission a service with 24 hour support which promotes activities of daily living on the principles of the recovery model. — To commission a service which is staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets. — Provide a fully staffed service 24/7 across 365 days with planned commencement 1.7.2015. — To manage transition from the current residential community rehabilitation service which is commissioned to enable service users to move to independent accommodation with floating support. — Provide leadership and governance to motivate and support staff. — Ensure individualised packages of support are fully integrated with clinical interventions. — Enable service users to achieve a level of independence appropriate for transfer to high support accommodation within a 2 year period. — Support effective clinical relationships with inpatient teams, i.e. gain confidence amongst inpatient consultant psychiatrists and effectively manage transitions to the Mental Health Community Residential Rehabilitation Service. — Support continuity of clinical care by partnership working before admission and after move-on. — Work closely with partners to avoid voids. — Provide weekly review of service user progress by experienced senior rehabilitation staff. — Ensure effective psychiatric input to manage risk, medication, recovery and multi-disciplinary input. — Provide intensive input for vulnerable individuals at key times according to their needs. — Provide flexibility of intensity of input. — Engage those with a low level of motivation for their own recovery, including those with negative symptoms of schizophrenia. — Promote healthy living.-Engage residents in a process of accepting responsibility for deciding and managing their own recovery-based activities.-Integrate recovery activities into local community facilities outside the residential service. — Provide focused support for service users with substance misuse needs, over and above standard packages from community drug and alcohol teams. — Support service users to take responsibility for their own budgeting. — Provide a safe physical environment for residents, staff and neighbours. — Promote relational safety in terms of staff/service user engagement — Protect service users against exploitation. — Achieve move-on after a clinically appropriate period, up to 2 years.

Estimated value excluding VAT:

Range: between 500 000 and 578 000 GBP

### **II.2.2. Information about options**

Options: yes

Description of options: The contract will be for 3 years with the possibility of extending the term for a further 2 extensions for a term of 12 months each, subject to satisfactory performance and mutual agreement with the provider.

Provisional timetable for recourse to these options:  
in months: 36 (from the award of the contract)

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 60 (from the award of the contract)

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

Not Applicable.

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Not Applicable.

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Not Applicable.

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The NHS Standard Contract 2014/15 will be used for the procurement of this service.

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

A full list of the Regulation 23(1) and 23(2) criteria are at <http://www.delta-esourcing.com/delta/project/reasonsForExclusion.html#pcr>

Candidates will be required to answer these questions as part of the qualification process. For candidates who are registered overseas, you will need to declare if you have any offences /misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists.

Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: (a) Appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance.

(b) The presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established.

(c) A statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last 3 financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information on these turnovers is available.

All this is included in the MOI and the on-line PQQ. You can access this documents by registering on to our e-tendering portal. Link is <https://www.supplying2nhs.com> Once registered, you will be able to access and view all the tender documents. Minimum Level(s) of standards possibly required: All this is included in the MOI and the on-line PQQ. You can access this documents by registering on to our e-tendering portal. Link is <https://www.supplying2nhs.com> Once registered, you will be able to access and view all the tender documents.

Minimum level(s) of standards possibly required: All this is included in the MOI and the on-line PQQ. You can access this documents by registering on to our e-tendering portal. Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

All this is included in the MOI and the on-line PQQ. You can access this documents by registering on to our e-tendering portal.

Minimum level(s) of standards possibly required:

All this is included in the MOI and the on-line PQQ. You can access this documents by registering on to our e-tendering portal.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

NELCSU/WELC/TH/TO/2014/00011

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 24.9.2014 - 12:00  
Payable documents: no

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

24.10.2014 - 12:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

16.12.2014

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

#### **Section VI: Complementary information**

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##### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published: January 2020

##### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

##### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. The service will provide an intensive residential service providing care, support, mental health rehabilitation and accommodation for 11-13 men and women who have severe and enduring mental illness (typically schizophrenia), as part of Tower Hamlets local rehabilitation pathway between acute or forensic hospital inpatient and residential services, on the one hand, and high support accommodation, on the other. The service will be provided in suitable premises located in London Borough of Tower

Hamlets. A mental health rehabilitation service provides treatment, interventions and support to address and minimise the symptoms and functional impairment of people with complex mental health needs. It adopts a recovery approach that values service users as partners in a collaborative relationship with staff to identify and work towards personalised goals, with the long term aim of achieving individual autonomy and independence. — To commission Mental Health Community Residential Rehabilitation Services for vulnerable service users with previous history of high use of mental health services, as part of the whole system of mental health care in the Borough.— To engage such mental health service users at as early a point in their recovery as possible with skilled rehabilitation interventions. — To commission a facility which can support long-term outcomes by meeting the rehabilitation needs of Tower Hamlets residents who have a history of high use of inpatient or residential care or other intensive parts of the mental health system, and who require focused support in order to move on to high supported accommodation. — To commission community-based residential rehabilitation services with specialist clinical support which provides the high need rehabilitation component in a care pathway from long-term use of inpatient and residential care to independent living in the community. —To commission a service with 24 hour support which promotes activities of daily living on the principles of the recovery model.-To commission a service which is staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=113878483>

GO Reference: GO-2014924-PRO-6033838

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Monitor House

Postal address: 133-155 Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

##### **Body responsible for mediation procedures**

Official name: Monitor House

Postal address: 133-155 Waterloo Road, Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: Not provided.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

Official name: MONITOR

Postal address: House 133-155, Waterloo Road

Town: London

Postal code: NW1 2PL

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

#### **VI.5.**

**Date of dispatch of this notice**

24.9.2014