

United Kingdom-London: Smart cards  
OJ S 190/2013 01/10/2013  
Contract notice – utilities  
Services

Directive 2004/17/EC

**Section I: Contracting entity**

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**I.1. Name and addresses**

Official name: Rail Settlement Plan Limited  
Postal address: 2nd Floor, 200 Aldersgate Street  
Town: London  
Postal code: EC1A 4HD  
Country: United Kingdom  
For the attention of: Roger Petty  
E-mail: [seft.tenders@atoc.org](mailto:seft.tenders@atoc.org)  
Telephone: +44 2078418086

**Additional information can be obtained from:**

Official name: Rail Settlement Plan Limited  
Postal address: 2nd Floor, 200 Aldersgate Street  
Town: London  
Postal code: EC1A 4HD  
Country: United Kingdom  
For the attention of: Roger Petty  
E-mail: [seft.tenders@atoc.org](mailto:seft.tenders@atoc.org)  
Telephone: +44 2078418086

**Specifications and additional documents (including documents for a dynamic purchasing system) can be obtained from:**

Official name: Rail Settlement Plan Limited  
Postal address: 2nd Floor , 200 Aldersgate  
Town: London  
Postal code: EC1A 4HD  
Country: United Kingdom  
For the attention of: Roger Petty  
E-mail: [seft.tenders@atoc.org](mailto:seft.tenders@atoc.org)  
Telephone: +44 2078418086

**Tenders or requests to participate must be submitted:**

Official name: Rail Settlement Plan Limited  
Postal address: 2nd Floor, 200 Aldersgate Street  
Town: London  
Postal code: EC1A 4HD  
Country: United Kingdom  
For the attention of: Roger Petty  
E-mail: [seft.tenders@atoc.org](mailto:seft.tenders@atoc.org)  
Telephone: +44 2078418086

**I.2. Main activity**

Railway services

**I.3. Contract award on behalf of other contracting entities**

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting entity

Provision of Smartcard Bureau Services.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Initially in the South East of England rail network with scope to extend nationally in the UK and to other public transport service providers.

NUTS code UK United Kingdom

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### II.1.4. Information about framework agreement

Framework agreement with a single operator

##### Duration of the framework agreement

Duration in years: 3

##### Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT

Range: between 2 000 000 and 10 000 000 GBP

#### II.1.5. Short description of the contract or purchase(s)

Rail Settlement Plan Limited (RSP) is a company owned by the UK franchised Train Operating Companies (TOCs). RSP provides and manages on behalf of TOCs a number of shared services, ranging from the provision of ticket stock to the allocation of industry revenue. RSP is currently working with TOCs to provide a 'smart ticketing' infrastructure at stations in the South East of England.

RSP is seeking to appoint a supplier for Smartcard Bureau Services including identification of the optimum platform available for the application, ITSO shell design, encoding, printing, fulfilment and despatch.

Customers will be able to apply for a SEFT smartcard via RSP authorised card issuers Web Ticket Issuing System (WebTIS) or by completing a paper application form. The Supplier will create and despatch personalised smartcards and associated materials to customers designated address, based upon application responses. This High Capacity smartcard will be encoded with an ITSO shell that maximises the available product storage capacity in line with ITSO specifications alternative parameters, whilst optimising transaction speed. Printing shall cater for multiple card designs. Covering letters shall cater for multiple designs and content. Initially, personalised smartcards will be encoded with ITSO shell and may be encoded with point-to-point season tickets. As the programme progresses, a range of ITSO Product Entities (IPEs) will become available to customers and therefore require encoding.

RSP is also seeking a cost effective solution for smartcards usable as temporary cards. This solution could develop into the supply of smartcards not retained by the customer, for example temporary replacement for lost High Capacity Cards, single trip cards and visitor cards. These Shorter Life smartcards e.g. up to one year, do not require the product storage capacity of the High Capacity smartcard, however they must be able to store full size IPE's, as space saving IPEs (TYP27, 28 and 29) are not supported by RSPS3002. It is envisaged that Shorter Life cards will be anonymous i.e. not personalised to the cardholder. They will be supplied printed

and encoded with an ITSO shell and possibly IPE(s).

Smartcard implementations shall be ITSO compliant to 2.1.4 (or above) and RSPS3002 as amended, particularly regarding product storage capacity and transaction speeds. Qualifying Tenderers shall provide test smartcards encoded with ITSO shell and IPEs using test ITSO Security Application Modules (ISAMs) provided by RSP prior to completion of the Invitation to Negotiate (ITN) stage of the tender process.

Smartcards will be required to interface with a full range of Point of Service Terminals (POSTs) including, but not limited to, Ticket Vending Machines (TVMs), automatic gates, platform validators and handheld terminals.

Subject to the terms of the framework agreement, the goods/services to be provided under the framework may be provided directly to RSP, other public transport service providers and/or TOCS (from time to time and including any other entities akin to or replacing TOCs)

#### **II.1.6. CPV code(s)**

30162000 Smart cards, 60210000 Public transport services by railways

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

#### **II.1.8. Information about lots**

#### **II.1.9. Information about variants**

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

The high capacity ITSO compliant smartcard is to be used as an 'electronic wallet', containing but not limited to, ITSO products. Initially this will cover those rail customers in the South East of England currently using point to point season tickets. Later phases will add products/tickets which can be loaded into the smartcard/wallet. The smartcard shall be interoperable across all POSTs including, but not limited to, TVMs, automatic gates, platform validators and handheld terminals. Additionally, Shorter Life smartcards may be required.

#### **II.2.2. Information about options**

Options: yes

Description of options: RSP shall have the right to extend any agreement awarded by one year dependent on prevailing market conditions and contract performance.

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

RSP's particular requirements will be set out in the ITN documentation and RSP reserves the right to require guarantees over performance

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Details to be provided in the Invitation to Negotiate

### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Where a consortium or other grouping of tenderers submits a bid, such consortia or grouping must nominate a lead organisation to deal with RSP Ltd on all matters relating to the Agreement. All consortium members or grouping will be required to be jointly and severally liable in respect to the obligations and liabilities relating to the Agreement

### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Smartcard Bureau Services shall be compliant to ITSO 2.1.4 or above and RSPS3002 as amended, as a minimum

## **III.2. Conditions for participation**

### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire

### **III.2.3. Technical and professional ability**

List and brief description of conditions: Details required are included within the Pre-Qualification Questionnaire. Proof of Concept testing shall be carried out prior to Tenderer selection being finalised.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

### **III.3.1. Information about a particular profession**

### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures): no

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications or in the invitation to tender or to negotiate

#### **IV.2.2. Information about electronic auction**

### **IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting entity**

**IV.3.2. Previous publication concerning this procedure**

**Periodic indicative notice**

Notice number in the OJ S: [2012/S 247-408050](#) of 22.12.2012

**IV.3.3. Conditions for obtaining specifications and additional documents**

(except for a DPS)

Time limit for receipt of requests for documents or for accessing documents: ..

**IV.3.4. Time limit for receipt of tenders or requests to participate**

30.10.2013 - 12:00

**IV.3.5. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.6. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.7. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

**VI.2. Information about European Union funds**

**VI.3. Additional information**

Any party wishing to express an interest in the provision of RSP's requirements shall be required to complete and forward to RSP by the deadline set out in this notice a Prequalification Questionnaire (PQQ). A PQQ may be obtained upon request by email at [seft.tenders@atoc.org](mailto:seft.tenders@atoc.org)

Responses shall be submitted electronically in either MS Word or PDF format and forwarded to the email address provided in the PQQ and Tender Documentation.

Details of the full requirements and a draft contract will be made available in the Invitation to Negotiate (ITN) document which will be provided to shortlisted respondents.

Whilst it is intended that a maximum of five of the highest scoring submissions will be invited to participate in the ITN advertised, RSP reserves the right to alter the number of invitees.

(MT Ref:108702)

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

27.9.2013