

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 116/2022 17/06/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Oslo kommune v/ Sykehjemsetaten

National registration number: 990 612 498

Town: Oslo

NUTS code: NO Norge

Country: Norway

Contact person: Synnøve Jørgensen

E-mail: synnove.jorgensen@uke.oslo.kommune.no

Telephone: +47 21802180

Internet address(es):

Main address: <https://www.oslo.kommune.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/264775>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=334153&B=OSLO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=334153&B=OSLO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of a patient signalling system for the Agency for Nursing Homes

Reference number: 1

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The contract is for the procurement of a complete software system for a patient signalling system that will be procured from a cloud service provider with the accompanying patient signalling equipment, signalling monitors, sensors, etc.

In addition to the patient signalling system, tenderers are asked to offer integrated functionality for digital inspection.

In addition to the Agency for Nursing Homes, Oslobygg and private/non-profit operators of long term homes organised under the Department of Health, Elderly, and Inhabitant Services (HEI), will be able to use the contract in the contract period. There is a list of private/non-profit operators in the qualification documentation and the tender documentation.

II.1.5. Estimated total value

Value excluding VAT: 207 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

30230000 Computer-related equipment, 32000000 Radio, television, communication, telecommunication and related equipment, 32570000 Communications equipment, 33195000 Patient-monitoring system, 33196100 Devices for the elderly, 35121000 Security equipment, 35121700 Alarm systems, 35125000 Surveillance system, 35125100 Sensors, 48000000 Software package and information systems, 48180000 Medical software package, 48814500 Casemix system, 51400000 Installation services of medical and surgical equipment, 72260000 Software-related services, 72261000 Software support services, 72266000 Software consultancy services, 79711000 Alarm-monitoring services, 79980000 Subscription services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

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II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 207 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for 2+2+2 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Objective criteria for choosing the limited number of candidates :

After reviewing the requests for participation in the contest, the contracting authority will invite at least 3 of the tenderers that best meet the qualification requirements regarding 'experience from equivalent assignments' and 'implementation ability'. If there are more qualified tenderers, the following will be emphasised.

Experience from equivalent assignments.

This assessment will particularly weight:

- The contracting authority's own experience, as well as experience from other contracting authorities.
- Installations that go over several institutions
- Integrations with other welfare technology
- Experience from large institutions with several departments

Documentation:

A description of the tenderer's 2-4 most relevant assignments carried out in the last 3 years. The contracting authority will also consider assignments that are older than three years. The overview must indicate who the contracting authority was, the name of a contact person, the assignment's scope and value, as well as the date (commissioning date) and location of the assignments.

Tenderers must provide contact information for the assignments that are requested above. The name, telephone number, and email address of a contact person must be provided. The contracting authority will obtain references itself. Both external and internal (own) references will be obtained.

Tenderers are asked to state which services were installed, as well as integrations, both for digital supervision and patient signalling. In the case of assignments that run over a long period and have several different installations, tenderers are asked to state which different services were installed and the commissioning date for the different installations that were implemented.

Evaluation of the requirement

The contracting authority's own experience as well as experience from other contracting authorities will count most when evaluating the requirement. Assignments with a commissioning date in the last 3 years will be emphasised most.

2. Ability to fulfil the contract.

This assessment will particularly weight:

- Available workforce that the tenderer can use for fulfilment of the contract.
- Description of the project organisation, including a description of which roles the key personnel will have in the project organisation, as well as information on the operational organisation.
- Education and professional qualifications of key personnel.

Documentation:

An account of the available workforce that the tenderer can use for fulfilment of the contract. A competence matrix must be attached that shows the education and professional qualifications of key personnel, as well as their CVs. If the tenderer uses sub-contractors, an overview must be given for the distribution of technical personnel or technical units between the main supplier and the sub-contractor.

A description of the project organisation, including a description of what roles the key personnel will have in the project organisation, as well as information on the tenderer's operational organisation.

Evaluation of the requirement

'Experience from equivalent assignments' counts more than 'implementation ability' in the evaluation.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement: Tenderers must be a legally established company.

Documentation: Norwegian companies: Company Registration Certificate. Foreign tenderers:

Verification that the company is registered in a trade index or a register of business enterprises as prescribed by the law of the country where the company is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Requirement: Tenderers must have the financial capacity to carry out the assignment/contract.

Documentation: The last annual accounts. The contracting authority reserves the right to obtain a credit assessment itself. If a tenderer has valid reasons for not being able to provide the documentation requested by the contracting authority, (for example a newly started business), the tenderer can document their economic and financial position with any other document that the contracting authority deems suitable. This can, for example, be a bank declaration or commitment statement from another company.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Requirement 1: Experience is required from equivalent assignments. Equivalent assignments means the roll out and operation of a patient signalling system, and/or digital supervision for institutions/buildings.

Documentation: A description of the tenderer's most relevant assignments carried out in the last three years. The contracting authority will also consider assignments that are older than three years. The overview must indicate who the contracting authority was, the name of a contact person, the assignment's scope and value, as well as the date (commissioning date) and location of the assignments. Tenderers are asked to state which services were installed, as well as integrations, both for digital supervision and patient signalling. In the case of

assignments that run over a long period and have several different installations, tenderers are asked to state which different services were installed and the commissioning date for the different installations that were implemented.

Requirement 2: Tenderers must have a good ability to fulfil the contract. This includes tenderers having personnel with good and relevant competence.

Documentation: An account of the available workforce that the tenderer can use for fulfilment of the contract. A competence matrix must be attached that shows the education and professional qualifications of key personnel, as well as their CVs. If a tenderer uses sub-contractors, an overview must be given for the distribution of technical personnel or technical units between the main supplier and the sub-contractor.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 075-206165](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/08/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Town: Oslo
Country: Norway
Internet address: <https://www.domstol.no>

VI.5. Date of dispatch of this notice

14/06/2022