

**United Kingdom-Bristol: Time accounting or human resources software development services**  
**OJ S 184/2016 23/09/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Bristol & Weston NHS Purchasing Consortium

Postal address: Level 3, Whitefriars, Lewins Mead

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS1 2NT

Country: United Kingdom

Contact person: Lucy Barker

E-mail: [lucy.barker@uhbristol.nhs.uk](mailto:lucy.barker@uhbristol.nhs.uk)

Telephone: +44 1173420815

**Internet address(es):**

Main address: <http://www.bwpc.nhs.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/45644>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

E Rostering.

Reference number: BWPC RA7

**II.1.2. Main CPV code**

72212450 Time accounting or human resources software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

University Hospitals Bristol NHS Foundation Trust requires an Electronic Rostering System.

The system will provide a robust dashboard to support operational management, with staffing

information at ward, division and Trust level. This will provide key assurance on safe and effective use of rostering across the trust. The system will include real time acuity and dependency scoring, providing accurate information regarding workload demand. This will allow nurse staffing to be effectively aligned with variations in demand in a flexible and informed way.

With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource. The new system would also be able to support rostering of; Allied Health professionals (phase 2 roll out), Healthcare Scientists, Medical & Dental, Facility and Estates staff Administrative and Clerical staff.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 000 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48100000 Industry specific software package, 72261000 Software support services, 72268000 Software supply services

#### **II.2.3. Place of performance**

NUTS code: UKK11 Bristol, City of

#### **II.2.4. Description of the procurement**

UH Bristol needed to replace the electronic rostering system to provide, user dashboards to support operational management, visible nurse staffing information at ward, division and Trust level, to provide assurance on safe, effective use of nurse rostering. The system will include real time acuity and dependency scoring system, accurate information regarding workload demand. To allow staffing to be effectively aligned with variations in demand in a flexible and informed way. With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource. The new system would also be able to support rostering of: Allied Health professionals (phase 2 roll out), Healthcare Scientists, Medical and Dental, Facility and Estates staff Administrative and Clerical staff Contract Start 2016 to continue until 2026 with break points at 2021, 2023, 2024, 2025 and 2026.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 100 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

Bristol & Weston NHS Purchasing Consortium reserve the right for organisations to utilise this contract if required during the Contract Term. Organisations within currently within the remit of the Consortium — North Bristol NHS Trust, University Hospitals Bristol NHS Foundation Trust,

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 090-159976](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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Contract No: 1

Lot No: 1

Title:

E Rostering

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

31/08/2016

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Allocate Software Plc

National registration number: 2814942

Postal address: 180 Piccadilly

Town: London

NUTS code: UK United Kingdom

Postal code: W1J 9ER  
Country: United Kingdom  
E-mail: [Matthew.Davis@allocatesoftware.com](mailto:Matthew.Davis@allocatesoftware.com)  
Telephone: +44 2073555546  
Internet address: <http://www.allocatesoftware.com>  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 900 000,00 GBP

Total value of the contract/lot: 2 000 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

Contract Value estimated based on the total contract term, including any additional options /modules that the Trust may wish to procure during the overall contract term to future proof the solution (modules and options were requested and costed as part of the procurement process).  
Contract term 10 years if fully extended.

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Bristol & Weston NHS Purchasing Consortium

Postal address: Level 3 Lewins Mead

Town: Bristol

Postal code: BS1 2NT

Country: United Kingdom

E-mail: [lucy.barker@uhbristol.nhs.uk](mailto:lucy.barker@uhbristol.nhs.uk)

Telephone: +44 1173420815

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**VI.5. Date of dispatch of this notice**

21/09/2016