

330419-2026 - Competition

Italy – Administrative social services – PROCEDURA APERTA PER L'AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

OJ S 92/2026 13/05/2026

Contract notice – light regime - Change notice

Services

1. Buyer

1.1. Buyer

Official name: CITTA' METROPOLITANA DI FIRENZE - UFFICIO GARE SERVIZI E FORNITURE

Email: appalti.fornitureservizi@cittametropolitana.fi.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: PROCEDURA APERTA PER L'AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

Description: AFFIDAMENTO IN ACCORDO QUADRO CON UNICO OPERATORE DEL "SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE" TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI IL TRIENNIO 2026–2028

Procedure identifier: 94aac2ff-e3ee-4f09-b2e4-d5df21efcc13

Type of procedure: Open

Main features of the procedure: Servizio di Gestione del Piano Welfare Integrato – “Welfare Citta’ Metropolitana di Firenze” tramite Piattaforma Informatica in modalità SaaS (Software as a Service). Tale strumento dovrà consentire la gestione unica, integrata e personalizzata di Piani di Welfare per ogni Ente aderente, da erogare a favore del personale dipendente

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85321000 Administrative social services

2.1.3. Value

Estimated value excluding VAT: 16 373 000,00 EUR

Maximum value of the framework agreement: 19 647 600,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: PROCEDURA APERTA PER L'AFFIDAMENTO IN ACCORDO QUADRO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – WELFARE CITTÀ METROPOLITANA DI FIRENZE TRAMITE PIATTAFORMA INFORMATICA IN MODALITÀ SAAS ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI

Description: GARA EUROPEA A PROCEDURA APERTA SVOLTA CON MODALITÀ TELEMATICA PER LA CONCLUSIONE DI UN ACCORDO QUADRO TRIENNALE CON UNICO OPERATORE PER L'AFFIDAMENTO DEL SERVIZIO DI GESTIONE DEL PIANO WELFARE INTEGRATO – “WELFARE CITTA' METROPOLITANA DI FIRENZE” TRAMITE PIATTAFORMA INFORMATICA ANCHE A FAVORE DEGLI ENTI DEL TERRITORIO ADERENTI.

Internal identifier: S.2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85321000 Administrative social services

5.1.2. Place of performance

Town: FIRENZE

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

5.1.5. Value

Estimated value excluding VAT: 16 373 000,00 EUR

Maximum value of the framework agreement: 19 647 600,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: offerta economicamente più vantaggiosa

5.1.11. Procurement documents

Address of the procurement documents: <https://start.toscana.it>

5.1.12. Terms of procurement

Terms of submission:

Languages in which tenders or requests to participate may be submitted: Italian

Deadline for receipt of tenders: 08/06/2026 16:00:00 (UTC+02:00) Eastern European Time,
Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered
employment programmes: No

Electronic invoicing: Required

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

8. Organisations

8.1. ORG-0001

Official name: CITTA' METROPOLITANA DI FIRENZE - UFFICIO GARE SERVIZI E
FORNITURE

Registration number: 80016450480

Postal address: VIA CAVOUR 1

Town: Firenze

Postcode: 50129

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: OTELLO CINI

Email: appalti.fornitureservizi@cittametropolitana.fi.it

Telephone: 0552760038

Roles of this organisation:

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for
works, supplies or services intended for other buyers

10. Change

Version of the previous notice to be changed

:

23af72fa-5189-4712-bf21-a2b575431d23-01

Main reason for change

:

Buyer correction

Description

:

rettifica valore stimato

10.1. Change

Section identifier: LOT-0001

Description of changes: rettifica importo valore stimato

Notice information

Notice identifier/version: 94aac2ff-e3ee-4f09-b2e4-d5df21efcc13 - 01

Form type: Competition

Notice type: Contract notice – light regime

Notice subtype: 20

Notice dispatch date: 12/05/2026 11:09:49 (UTC+02:00) Eastern European Time, Central European Summer Time

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