

United Kingdom-Northamptonshire: Custody services
OJ S 134/2020 14/07/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: East Midlands Strategic Commercial Unit (EMSCU)

National registration number: N/A

Postal address: Northamptonshire Police, Force Headquarters, Wootton Hall Park

Town: Northamptonshire

NUTS code: UK United Kingdom

Postal code: NN4 0JQ

Country: United Kingdom

E-mail: emscuenquiries@emscu.pnn.police.uk

Telephone: +44 1159670999

Internet address(es):

Main address: <https://uk.eu-supply.com>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32217>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Leicestershire and Northamptonshire Police Custody Services

Reference number: SOR1001130

II.1.2. Main CPV code

66162000 Custody services

II.1.3. Type of contract

Services

II.1.4. Short description

Northamptonshire Police, Fire and Crime Commissioner and Leicestershire Police and Crime Commissioner are seeking to outsource the Provision of Civilian Detention Officers (CDOs) in Custody within their force authority area(s) for a 3 year + 1 + 1 + 1 contract. ** ITT Published documents will be available to download by the 6 February 2020**.

The contracting authorities reserve the right to award contracts on the following basis:

- 1) Lot 1 only — Leicestershire
- 2) Lot 2 only — Northamptonshire
- 3) Lot 3 only — Both Leicestershire and Northamptonshire

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 17 289 201,00 GBP

II.2. Description

II.2.1. Title

Leicestershire Police Custody Services
Lot No: 1

II.2.2. Additional CPV code(s)

66160000 Trust and custody services, 79620000 Supply services of personnel including temporary staff, 75231210 Imprisonment services, 75231230 Prison services, 75240000 Public security, law and order services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Leicestershire Police and Crime Commissioner are seeking to outsource the Provision of Civilian Detention Officers (CDOs) in Custody within their force authority area(s) for a 3 year + 1 + 1 + 1 contract. ** ITT published documents will be available to download by the 6 February 2020**.

The contracting authorities reserve the right to award contracts on the following basis:

- 1) Lot 1 only — Leicestershire
- 2) Lot 2 only — Northamptonshire
- 3) Lot 3 only — Both Leicestershire and Northamptonshire.

The overall management of the contract to provide custody support is viewed as a partnership between the authority and the successful bidder. The services provided will be effective, efficient and meet the needs of the stakeholders and users, with CDO cover in line with agreed staffing levels and the appropriate balance of male and female CDO's for each team.

The services provided will involve work but not limited to the following areas:

- detainee reception
- detainee risk assessments
- searching of detainees
- detainees rights
- detainee welfare
- taking of photographs/video capture and other samples
- managing telephone calls
- health and safety
- detainee observations
- managing visitors
- escorting of detainees
- release of detainees
- recording of information
- general administration.

Please note that at least one of the forces is considering bringing the service back in-house, dependent on the quality and cost of the bids submitted.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Northamptonshire Police Custody Services

Lot No: 2

II.2.2. Additional CPV code(s)

66160000 Trust and custody services, 79620000 Supply services of personnel including temporary staff, 75231210 Imprisonment services, 75231230 Prison services, 75240000 Public security, law and order services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Northamptonshire Police, Fire and Crime Commissioner are seeking to outsource the provision of Civilian Detention Officers (CDOs) in custody within their force authority area(s) for a 3 year + 1 + 1 + 1 contract. **ITT Published documents will be available to download by the 6 February 2020**.

The contracting authorities reserve the right to award contracts on the following basis:

- 1) Lot 1 only — Leicestershire
- 2) Lot 2 only — Northamptonshire
- 3) Lot 3 only — Both Leicestershire and Northamptonshire.

The overall management of the contract to provide custody support is viewed as a partnership between the authority and the successful bidder. The services provided will be effective, efficient and meet the needs of the stakeholders and users, with CDO cover in line with agreed staffing levels and the appropriate balance of male and female CDO's for each team.

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- detainees rights
- detainee welfare
- taking of photographs/video capture and other samples
- managing telephone calls
- health and safety
- detainee observations

- managing visitors
- escorting of detainees
- release of detainees
- recording of information
- general administration.

Please note that at least one of the forces is considering bringing the service back in-house, dependant on the quality and cost of the bids submitted.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Both Leicestershire and Northamptonshire Police Custody Services

Lot No: 3

II.2.2. Additional CPV code(s)

66160000 Trust and custody services, 79620000 Supply services of personnel including temporary staff, 75231210 Imprisonment services, 75231230 Prison services, 75240000 Public security, law and order services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Both Leicestershire Police and Crime Commissioner and Northamptonshire Police, Fire and Crime Commissioner are seeking to outsource the provision of Civilian Detention Officers (CDOs) in custody within their force authority area(s) for a 3 year + 1 + 1 + 1 contract. **ITT Published documents will be available to download by the 6 February 2020**.

The contracting authorities reserve the right to award contracts on the following basis:

- 1) Lot 1 only — Leicestershire
- 2) Lot 2 only — Northamptonshire
- 3) Lot 3 only — Both Leicestershire and Northamptonshire.

The overall management of the contract to provide custody support is viewed as a partnership between the authority and the successful bidder. The services provided will be effective, efficient and meet the needs of the stakeholders and users, with CDO cover in line with agreed staffing levels and the appropriate balance of male and female CDO's for each team.

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- detainee risk assessments
- searching of detainees
- detainees rights

- detainee welfare
- taking of photographs/video capture and other samples
- managing telephone calls
- health and safety
- detainee observations
- managing visitors
- escorting of detainees
- release of detainees
- recording of information
- general administration.

Please note that at least one of the forces is considering bringing the service back in-house, dependant on the quality and cost of the bids submitted.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 024-055307](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Leicestershire and Northamptonshire Police Custody Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/07/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mitie Care and Custody Ltd

National registration number: 6976230

Postal address: The Shard, Level 12 32 London Bridge Street

Town: London

NUTS code: UK United Kingdom

Postal code: SE1 9SG

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 7 200 000,00 GBP

Total value of the contract/lot: 9 176 219,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Leicestershire and Northamptonshire Police Custody Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/07/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mitie Care and Custody Ltd
National registration number: 6976230
Postal address: The Shard, Level 12 32 London Bridge Street
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 9SG
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 6 900 000,00 GBP
Total value of the contract/lot: 8 112 982,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Lot No: 3

Title:

Leicestershire and Northamptonshire Police Custody Services

A contract/lot is awarded: no

V.1. Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: East Midlands Strategic Commercial Unit
Postal address: Northamptonshire Police Headquarters, Wootton Hall Park
Town: Northamptonshire
Postal code: NG4 0JQ
Country: United Kingdom
E-mail: emscuenquiries@emscu.pnn.police.uk

VI.5. Date of dispatch of this notice

10/07/2020